



## **Terms and Conditions for Discounted and Offer-Priced Products and Services**

These Terms and Conditions apply to all discounted and offer-priced products, services, courses, and programmes provided by Empowered Relationships.

### **1. Eligibility for Discounts and Offers**

- Discounts and special offers are extended on the condition that the full course, programme, or service is completed as originally agreed.
- Any discount, including but not limited to 50% reductions, only applies to clients who fully complete the programme, including attendance at all scheduled sessions and completion of all required homework, action steps, and accountability sheets.

### **2. Early Cancellation**

- In the event of early cancellation initiated by the client, for any reason not attributable to Empowered Relationships, the full cost of the original programme or service (before any discount) will become immediately payable.
- Discounts are null and void if the client chooses to withdraw, cancel, or disengage from the course or programme prematurely.

### **3. Refund Policy for Discounted and Offer-Priced Services**

- Refunds are not available on discounted or offer-priced services unless the client has:
- Completed the entire programme, including all sessions and assigned work, and
- Provided clear evidence that the promised content or delivery was not met, and
- Demonstrated that, despite full participation, the intended outcomes or results were not achieved.

### **4. Client Responsibility**

- Clients are responsible for attending all sessions and completing all necessary assignments (including action and accountability sheets) in order to qualify for the discount or offer.
- Withdrawal from the programme without valid and documented cause will render the client ineligible for any offer pricing, and the full, standard price of the course or programme will be charged.

### **5. Goodwill Extension Period**

- As a gesture of goodwill, Empowered Relationships will allow clients up to six (6) months from the original date of purchase to complete any remaining unbiased sessions.
- This extension is offered to support flexibility and continued access where needed, without penalty, provided the client remains in contact and committed to completion within the extended timeframe.



## 6. Examples

- If a client receives a 50% discount on a programme but does not complete the required sessions or disengages partway without valid reason, they will be invoiced for the remaining 50%, representing the full price of the programme.
- No refunds or discounts will be given for partial completion, missed sessions, or failure to engage unless Empowered Relationships is at fault for non-delivery.

## 7. Modifications

Empowered Relationships reserves the right to update or amend these terms at any time. Clients will be notified in writing of any significant changes that affect their ongoing programmes or services.

**By enrolling in a discounted or offer-priced programme or service, you confirm your understanding and acceptance of these Terms and Conditions.**

If you have any questions, please contact:

Email: [louise@empoweredrelationships.co.uk](mailto:louise@empoweredrelationships.co.uk)

Phone: 07359043818

Website: <https://empoweredrelationships.co.uk>