

Ordering Information

1) HOW TO PLACE YOUR ORDER

- Please review your estimate for correct product configuration and note any necessary changes.
- To order, contact your Hayward sales specialist at: 203-647-9148 or sales@haywardts.com
- Discuss any project changes at this time.
- Your sales specialist will initiate document processing.

2) ORDER CONFIRMATION - DOCUMENTS PROCESSED

Hayward will send you:

- Sales Order Acknowledgement
- Customer Information Form
- Model Configuration Checklist

3) ORDER ACCEPTED - DOCUMENTS APPROVED

Please sign & return to Hayward:

- Customer Information Form (ship location)
- Model Configuration Checklist
- 50% Order Deposit (check or credit card)*

*balance due prior to shipping

Special Note: All orders require signed documents and 50% deposit before releasing your order to manufacturing.

4) ORDER RELEASED FOR MANUFACTURING:

Upon receipt of approved documents and deposit, your order will be scheduled for manufacturing. Lead times vary by product. Contact your sales specialist for further details.

Estimated lead times:

- Waist High (1-2 weeks)
- Full Height (1-6 weeks)
- Gates (2-4 weeks)
- Opticals (6-8 weeks)

5) NOTIFICATION PRIOR TO SHIPMENT:

You will be notified 5 days before your scheduled ship date.

- Payment in full is due to release your shipment.
- Please remit final balance to keep your scheduled date.

6) ORDER SHIPMENT NOTIFICATION:

Upon shipment, you will be notified with tracking information and emailed final invoice.



About Hayward Turnstiles

OUR PROUD HISTORY

For over 50 years, Hayward Turnstiles parent company has continually developed expertise in the quality manufacturing of precision aircraft parts. Using their skills and technology, the company later expanded by founding Hayward to fill the need in building reliable and dependable turnstiles systems.



QUALITY AND VALUE

Hayward Turnstiles is an industry leading manufacturer of turnstiles and specializes in selling secure and reliable entry solutions. We pride ourselves by using premium grade materials, building quality products, providing technical expertise, and offering great value.



AWARD WINNING RECOGNITION

- State of CT award for technology and manufacturing excellence.
- CT Innovations award for product innovation.
- A+ Rating from the Better Business Bureau.



MANUFACTURING EXCELLENCE

Our factory located in Milford, CT is AS9100 certified to aerospace standards resulting in superior turnstile construction. Engineered to industrial grade, our high quality products are durable & built tough for long lasting performance.



MADE IN USA

Our products are proudly Made in the USA. We distribute and export worldwide and have thousands of installations across the globe.



EXPERT ADVICE AND CUSTOMER SERVICE

We will gladly provide design assistance, review project requirements, offer free quotes and help with your security needs. Get in touch with us for expert advice, sales support and customer service.



Sales Order Payment Terms & Refund Policy

Thank you for your order. To begin manufacturing, please complete below and return with your order documents.

SOLD TO COMPANY:

Company: _____ Sales Order # _____

PAYMENT APPLIED TO:

50% Deposit 50% Balance Due (prior to shipment)

METHOD OF PAYMENT:

Credit Card (complete below) Check (sent by mail) Other _____

Company: _____ Phone: _____

Name on Card: _____ Cell: _____

Address 1: _____ Email: _____

Address 2: _____

City: _____ State: _____ Zip: _____

Credit Card Payment Type: MasterCard VISA AMEX

Card #: _____ Expires: _____ Security Code: _____

Amount: _____ Signature: _____ Date: _____

HAYWARD TURNSTILES REFUND POLICY:

UNSHIPPED ORDERS: Upon receipt of your signed & approved Order Documents your order is subject to a 20% cancellation fee. Optical Turnstile order deposits are non-refundable.

SHIPPED ORDERS: Items may be returned within 30 days from ship date in sealed original cartons. Open box Items may be returned provided they are in new condition, must be carefully packed for shipment, and subject to inspection upon return. Damaged items, custom built items, and Optical turnstile orders are non-refundable. Refunds are issued less a 25% re-stocking fee plus shipping costs for both outbound & return.

SHIPPING & DELIVERY:

Your order is carefully packed and leaves Hayward Turnstiles in new condition. As the consignee, you are responsible for inspecting the shipment upon arrival and noting any visible damages on the bill of lading. Any damages must be reported to Customer Service within (7) days of delivery to request replacement items as needed.

CONFIRMATION OF PAYMENT, REFUND POLICY:

YES! I have reviewed the sales order and product specifications for accuracy. I hereby acknowledge the terms of my order and refund policy from Hayward Turnstiles.

Company: _____ Signature: _____ Date: _____

RETURN COMPLETED FORM TO:

Email: sales@haywardts.com Fax: 203-200-7866

Mail: Hayward Turnstiles 160 Wampus Lane, Milford, CT 06460

Maximize your Optical Turnstile User Experience with Hayward White Glove Service!



*Get professional onsite configuration, final turnstile set-up, and training by expert factory technicians.**



Was \$2,495. now... FREE!

- Full-day visit by a certified professional
- Inspection, testing, and final adjustments
- Software configuration and full diagnostics
- Feature set overview of unit functionality
- Administrator and end user training
- Service technician and integrator training
- Routine service procedures, maintenance tips, and tricks
- EZ Lane Controller Software set-up and training (if applicable)

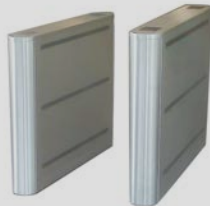
Contact a sales specialist for details: 203-647-9148 or sales@haywardts.com

Select from our Full-Line of Optical Turnstiles

EZ Lane Slim
(Barrier Free)



EZ Lane Standard
(Barrier Free)



EZ Lane Drop Arm



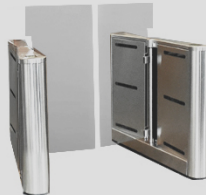
EZ Lane Swing Arm



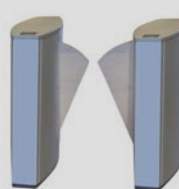
EZ Lane Low Swing Glass



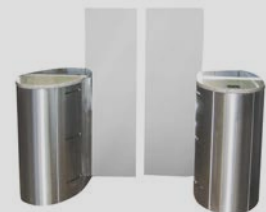
EZ Lane Hi-Swing Glass



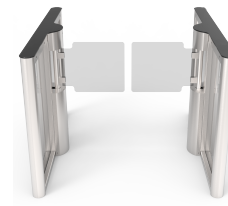
EZ Lane Glass Wing



EZ Lane Full Glass



**End-user performs basic set-up, cabinet mounting, and wiring prior to White Glove service.*



**OPTICAL
TURNSTILE
QUOTE
CHECKLIST**

Need help with an optical high turnstile quote?

- Our experts are here to help!
- Use this easy configurator to help you select the right model and options.
- Complete the checklist below (Steps 1-6) with the model & options that best fit your specifications.
- Contact a specialist to request your quote or to answer any questions.

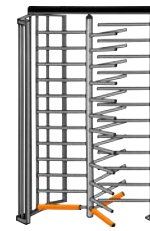
1. LANES:	ADA	STANDARD	TOTAL
Number of Lanes Required			
2. OPTICAL MODEL: Standard Security <i>(select one)</i>		SQUARE END	ROUND END
EZ Lane OB-1 <i>(Barrier Free)</i>		<input type="checkbox"/>	
EZ Lane SG Low Swing Glass <i>(Glass Barrier)</i>		<input type="checkbox"/>	<input type="checkbox"/>
EZ Lane SG High Swing Glass <i>(Glass Barrier)</i>		<input type="checkbox"/>	<input type="checkbox"/>
EZ Lane Drop Arm <i>(Stainless Arm Barrier)</i>		<input type="checkbox"/>	<input type="checkbox"/>
EZ Lane Swing Arm <i>(Stainless Arm Barrier)</i>		<input type="checkbox"/>	<input type="checkbox"/>
EZ Lane Glass Wing <i>(Retractable Glass)</i>		<input type="checkbox"/>	<input type="checkbox"/>
3. OPTICAL MODEL: High Security: <i>(select one)</i>		NORMAL CABINET	WIDE CABINET
EZ Lane GT Low Retractable Glass <i>(Glass Barrier)</i>		<input type="checkbox"/>	<input type="checkbox"/>
EZ Lane GT High Retractable Glass <i>(Glass Barrier)</i>		<input type="checkbox"/>	<input type="checkbox"/>
4. OTHER OPTIONS:	SELECT		
Reader Mounted in Cabinet <i>(FREE Factory Installation)</i>	<input type="checkbox"/>		
Crawl Over Detection <i>(GT Models only)</i>	<input type="checkbox"/>		
EZ Lane Floor Mounting Platform <i>(pedestal base for mounting & covering electrical conduit)</i>	<input type="checkbox"/>		
5. REMOTE LANE TOUCHSCREEN CONTROLLER	SELECT		
EZ Lane Remote Lane Controller Touchscreen Panel	<input type="checkbox"/>		

After completing this checklist, contact a specialist to request your quote!

Call: 203-647-9148 Email: sales@haywardts.com

Company: _____ Name: _____

Email: _____ Phone: _____



Need help with a full-height turnstile quote?

- Our experts are here to help!
- Use this easy configurator to help you select the right model and options.
- Complete the checklist below (Steps 1-6) with the model & options that best fit your specifications.
- Contact a specialist to request your quote or answer any questions.

1. MODEL SELECTION:	GALVANIZED	POWDER	STAINLESS
HT427 SecureTurn 27" - Narrow Passage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HT431 SecureTurn 30" - Standard Passage (<i>quick ship</i>)	<input type="checkbox"/>	<i>*na</i>	<i>*na</i>
HT430 SecureTurn 30" - Standard Passage	<i>*na</i>	<input type="checkbox"/>	<input type="checkbox"/>
HT439 SecureTurn 39" - Wide Passage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HT448 SecureTurn 48" - Extra Wide Passage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. PASSAGE MODE: (<i>one-way or bi-directional</i>)		ENTRY	EXIT
Free Passage (<i>open</i>)		<input type="checkbox"/>	<input type="checkbox"/>
Electric Passage (<i>used with credential entry</i>)		<input type="checkbox"/>	<input type="checkbox"/>
Locked Passage (<i>requires key override to open</i>)		<input type="checkbox"/>	<input type="checkbox"/>
Reader Mounting Plates (<i>suggested for electric passage</i>)		<input type="checkbox"/>	<input type="checkbox"/>
3. PASSAGE ROTATION: (<i>entry & exit have opposite rotation</i>)		ENTRY	EXIT
Rotates Left (<i>cage on left, enter on left</i>)		<input type="checkbox"/>	<input type="checkbox"/>
Rotates Right (<i>cage on right, enter on right</i>)		<input type="checkbox"/>	<input type="checkbox"/>
4. POWER FAILURE/FIRE ALARM MODE: (<i>electric models only</i>)		ENTRY	EXIT
Unlocks upon power failure or fire alarm (<i>fail-safe</i>)		<input type="checkbox"/>	<input type="checkbox"/>
Locks upon power failure or fire alarm (<i>fail-secure</i>)		<input type="checkbox"/>	<input type="checkbox"/>
5. LOCKING OPTIONS:		YES	NO
Key Override (<i>unlocks/locks electric models</i>)		<input type="checkbox"/>	<input type="checkbox"/>
Mechanical Lock-Hidden (<i>for manual or electric models</i>)		<input type="checkbox"/>	<input type="checkbox"/>
Steel Lockout Bar-Visible (<i>fits all models</i>)		<input type="checkbox"/>	<input type="checkbox"/>
6. OPTIONS: (<i>other</i>)		YES	NO
Safety Sleeves (<i>includes 3 Free</i>)		<input type="checkbox"/>	<input type="checkbox"/>
LED Red/Green Indicator Light		<input type="checkbox"/>	<input type="checkbox"/>
Roof Canopy (<i>for models HT430, HT439, HT448</i>)		<input type="checkbox"/>	<input type="checkbox"/>
ADA Full Height Gate (<i>matches turnstile</i>)		<input type="checkbox"/>	<input type="checkbox"/>

After completing this checklist, contact a specialist to request your quote!

**not applicable*

Call: 203-647-9148 Email: sales@haywardts.com

Company: _____ Name: _____

Email: _____ Phone: _____