## PRISM FUND SOLUTIONS, INC.

## PRIVACY NOTICE

# Client Information Privacy Principles

Like most industries today, the financial services industry is rapidly being shaped by technology, which is literally changing the way we do business. To be successful in this environment, we continue to insure that our clients feel secure that we manage their financial affairs confidentially.

Prism Fund Solutions, Inc. (hereafter "Prism") collects personal, private information from its clients in order to determine the client's specific investment goals and objectives, which will assist in determining how to adequately service the client's account, based on the services provided by Prism, as disclosed in Prism's Form ADV Part 2.

The safeguarding of client information is an issue we take seriously, and we want to assure all of our clients that whenever information is collected and used, it is done so with discretion. To affirm our continuing commitment to the proper use of client information, we have set forth the following Privacy Principles, which are designed to guide us in serving the privacy needs of our clients.

## Recognition of a Client's Expectation of Privacy

At Prism, we believe that the confidentiality and protection of client information is one of our fundamental responsibilities. Moreover, while information is critical to providing quality service, we recognize that one of our most important assets is our clients' trust. Thus, the safekeeping of client information is a priority for Prism.

## Use, Collection, and Retention of Client Information

Prism limits the use, collection, and retention of client information to what we believe is necessary or useful to conduct our business, provide quality service, and offer products, services, and other opportunities that may be of interest to our clients. Information collected may include, but is not limited to, names, addresses, telephone numbers, tax identification numbers, dates of birth, employment status, annual income, and net worth.

## Maintenance of Accurate Information

Prism recognizes that it must maintain client records. The above-referenced information is collected at the inception of your relationship with Prism. Therefore, Prism will contact you periodically to review your overall account holdings and to ensure that personal, confidential information contained in your file is accurate. Prism also requests that you review any information provided to you related to your advisory account, and notify Prism promptly on the discovery of erroneous information. Prism will respond to a comment or request to correct inaccurate information immediately.

## Limiting Representative Access to Information

Prism's representatives' access to personally identifiable client information is limited to those representatives that have a business reason to know such information. Representatives are

educated on the importance of maintaining the confidentiality of client information and on these Privacy Principles. Because of the importance of these issues, all Prism representatives are responsible for maintaining the confidentiality of client information and representatives who violate these Privacy Principles could be subject to disciplinary measures.

## Protection of Information via Security Procedures

Prism recognizes that a fundamental element of maintaining effective client privacy procedures is to provide reasonable protection against the unauthorized access to client information. Therefore, Prism has established appropriate securities standards and procedures to guard against any unauthorized access to client information.

## Restrictions on the Disclosure of Client Information

When it comes to sharing client information with un-affiliated companies, Prism places strict limits on who receives specific information about client accounts and other personally identifiable data. Prism may share information with such companies if they provide a product or service that may benefit our clients.

Whenever we do this, we carefully review the company and the product or service to make sure that it provides value to our clients.

We share the minimum amount of information necessary for that company to offer its product or service. We may also share information with un-affiliated companies that assist us in providing our products and services to our clients, in the normal course of our business (i.e. with consumer reporting agencies and government agencies), when legally required or permitted in connection with fraud investigations and litigation, in connection with acquisitions and sales, and at the request, or with the permission, of a client.

- Maintaining Client Privacy in Business Relationships with Third Parties: If we provide personally-identifiable client information to a third party with which we have a business relationship, we will insist that the third party keep such information confidential, consistent with the conduct of our business relationship.
- <u>Disclosure of Privacy Principles to Clients:</u> Prism recognizes and respects the privacy expectations of our clients. We want our clients to understand our commitment to privacy in our use of client information. Because of our commitment, we have developed these Privacy Principles, which are made readily available to our clients. Clients who have questions about these Privacy Principles or have a question about the privacy of their client information should call Dan Edwards at 727-580-6006.

These Privacy Principles apply to individuals, and we reserve the right to change these Privacy Principles, and any of the policies or procedures described above, at any time. Under such circumstances, we will provide you with an updated set of our policies, and will provide adequate time for you to opt out of any information sharing arrangement. These Privacy Principles are for general guidance and do not constitute a contract or create legal rights and do not modify or amend any agreements we have with our clients.

Reviewed April 2025