

## **Frequently Asked Questions**

**Q:** What is an Estate Sale?

**A:** An Estate Sale is everything that makes up a home: from all the items in the yard, the garage and the house - including the cleaning products, linens and the clothes. **DO NOT THROW ANYTHING AWAY!!!**

**Q:** How do we get started?

**A:** Please call, email or text for an appointment. We will have some questions for you and walk you through the process.

**Q:** Is the consultation free?

**A:** Yes, our initial meeting is to gather information and make sure this is the right service for your needs.

**Q:** What if we live out of Province?

**A:** We can meet with a Family member, Friend, Realtor, Lawyer etc. We can also set up a telephone conference.

**Q:** What if the Estate is in a gated community or has an association that does not allow sales?

**A:** We will help you through that process. If arrangements cannot be made we can always recommend other options.

**Q:** What if we have possessions in storage or at other locations?

**A:** They need to be moved to the location of the sale.

**Q:** What if there are cars, recreation vehicles, boats, motorcycles, R.V.'s, etc?

**A:** We can sell these as well.

**Q:** How much notice do you need?

**A:** We book 4-6 weeks in advance. Please arrange a consultation as soon as possible. It's always better to have us in before the home is sold with a firm closing date.

**Q:** What if we want a complete buy-out?

**A:** We offer online auctions **ONLY**. We can recommend other companies to contact regarding buy-outs.

Please call us for further information on any of the services you are interested in!

**The ESN Team 905.650.7710**

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