



CATERING POLICY



BOOKING

Advance booking is required at least 7 days prior to the event.



DEPOSIT

A deposit of 1/3 of the total package amount is required to confirm your booking.



PAYMENT

Full payment is due within three (3) business days following completion of the event.



CANCELLATION

Cancellations made less than 3 days before the event will forfeit the deposit.



SETUP

We require a minimum of 6ft x 3ft space and access to a power outlet.



CHANGES

Menu or time changes must be made at least 3 days in advance.

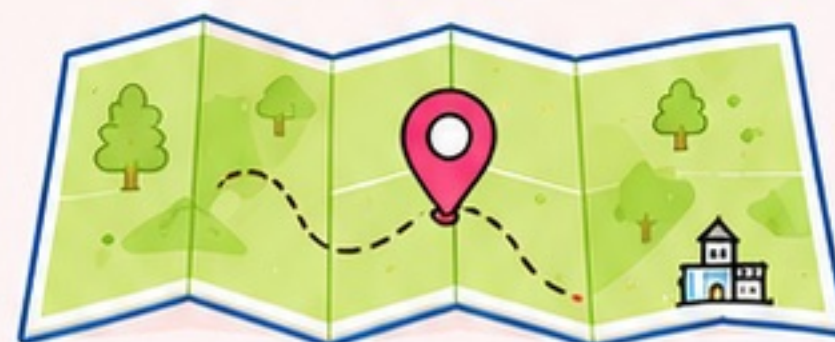


MINIMUM SERVICE

All services start with a 2-hour service minimum.



SERVICE AREAS & TRAVEL CHARGES



- Catering services shall be provided within a 30-mile radius of the vendor's store location.
- Events located beyond a 15-mile distance from said location shall be subject to an additional charge equal to ten percent (10%) of the total catering cost.

ADDITIONAL INFORMATION



Arrival & Setup

We arrive 30-60 minutes early to set up and ensure everything is ready on time.



Safety & Hygiene

We follow strict safety and hygiene standards to ensure the highest quality cotton candy.



Weather Considerations

For outdoor events, please have a backup plan in case of rain or extreme weather.



Once upon
a cotton candy...



contact@muahcottoncandy.com



312-287-1551



<https://www.instagram.com/p/C-Gu31QP9EI/>
to get some idea about our catering services.



> PACKAGES & PRICING <

PACKAGE TIER	WHAT'S INCLUDED	REGULAR RATE (Mon–Thu)	WEEKEND RATE (Fri–Sun, Holidays)
BRONZE	Unlimited clouds only, no characters.	\$300/hour	\$350/hour
SILVER	Up to 12 characters per hour from the catering menu and unlimited clouds.	\$350/hour	\$400/hour
GOLD	Unlimited catering menu plus customized characters and clouds.	\$400/hour	\$450/hour

A minimum 2-hour booking is required.



DEPOSIT & PAYMENT TERMS

- At the time of booking, a non-refundable deposit of 1/3 of the total package amount is required to secure your reservation.
- The remaining balance is due within three (3) business days after the catering event is completed.
(Many of our events take place on weekends when banks are closed.)



BOOKING LEAD TIME

- We recommend checking the availability of our services at least 2 weeks ahead of your event. Booking earlier increases your chances of securing our services.



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COTTON CANDY CHARACTERS



Spiderman



Gengar



Panda



Elephant



Bear



Piggy



Froggie



Capybara



Cinnamoroll



Heart



Bunny



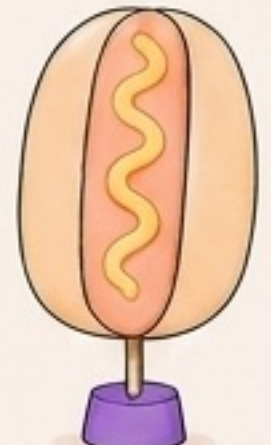
Egg



Paw



Banana



Hotdog



Hello Kitty



Smile



Five Petal Flower

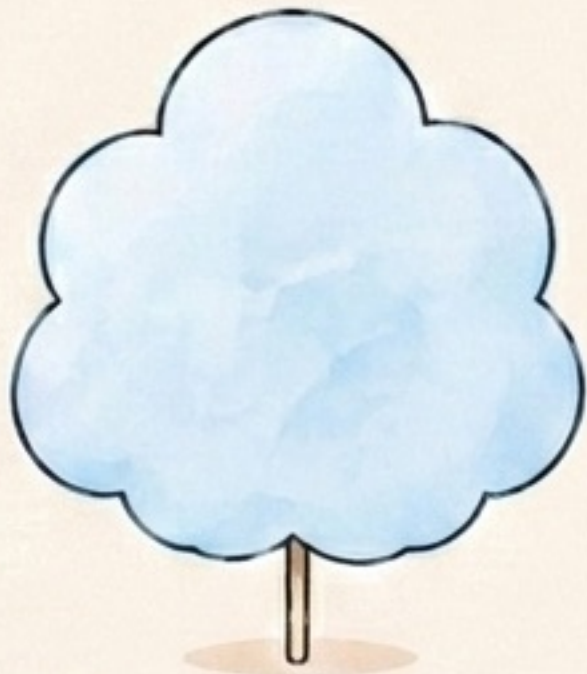


Lion



Unicorn

One Flavor Baby Charm (Cloud)



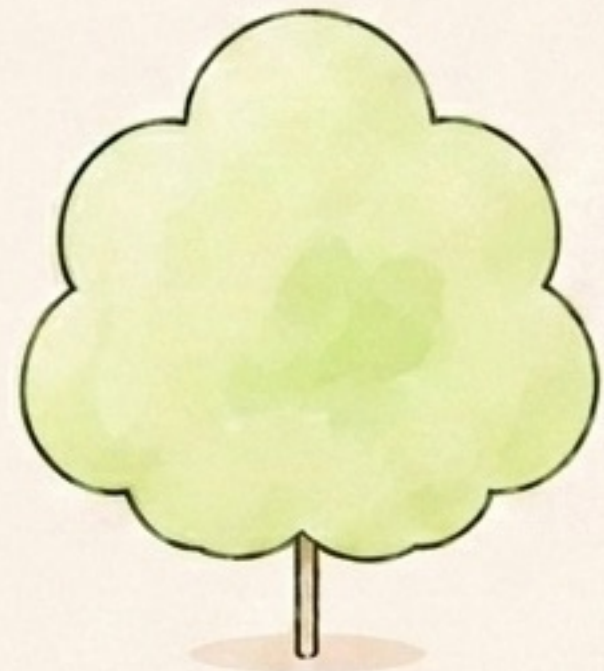
Blue raspberry



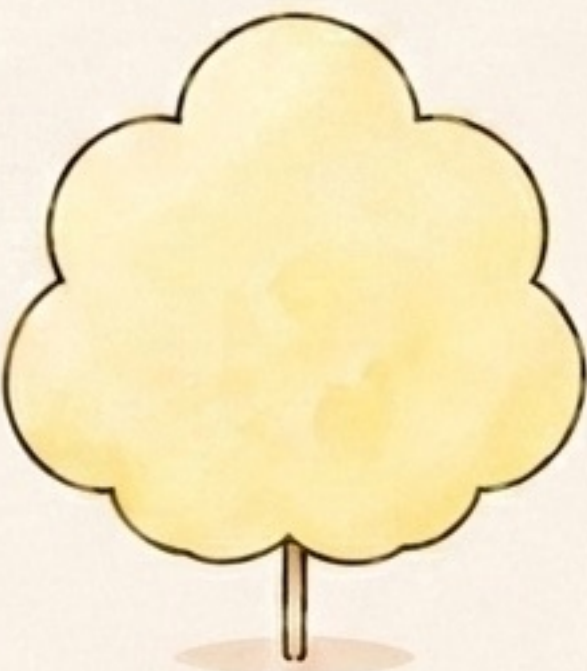
Strawberry



Watermelon



Lime



Banana



Grape