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INSTITUTIONAL FEATURES, PUBLICATIONS & SPEAKING

Verifiable proof of global subject-matter expertise and thought leadership; every entry below links to its source.

FEATURED UNIVERSITY INSTRUCTOR & CONTENT EXPERT (AI)

Named by name on the executive and professional education pages of 15+ accredited universities (ZAI Institute / Zschool partner network):

- [University of Colorado Boulder](#): Executive Education, Featured Instructor
- [University of San Francisco, School of Management](#): Women in Leadership (Faculty Chair & Creator) · Strategic AI · AI-Driven Marketing
- [Furman University, Center for Innovative Leadership](#): Strategic Artificial Intelligence (Faculty & Strategic Advisor)
- [Loyola University New Orleans](#): Customer Experience Leadership with AI (Faculty & Content Expert)
- [Southwestern Law School](#): Women in Leadership (Faculty Chair & Creator) · Strategic AI
- [Valparaiso University](#): Women in Leadership (Faculty Chair & Creator)
- [University of North Dakota](#): Women in Leadership (Faculty Chair & Creator)
- [University of Colorado, Colorado Springs \(UCCS\)](#): Women in Leadership (Faculty Chair & Creator)
- [Minnesota State University, Mankato](#): Women in Leadership (Faculty Chair & Creator)
- [University of New Haven, Pompea College of Business](#): Women in Leadership (Faculty Chair & Creator)
- [Harrisburg University of Science and Technology](#): Women in Leadership (Faculty Chair & Creator) · Strategic AI & CX in Healthcare
- [CSU Chico](#): Women in Leadership Advisory Council (Faculty Chair & Creator)
- [Ashland University](#): Customer Experience 2.0 (Faculty)
- [Rockford University](#): Women in Leadership (Faculty Chair & Creator) · Customer Experience
- [Avila University](#): Women in Leadership (Faculty Chair & Creator) · Design Thinking
- [La Roche University](#): Strategic Artificial Intelligence (Faculty & Content Expert)
- [Our Lady of the Lake University \(OLLU\)](#): Strategic Artificial Intelligence (Faculty & Instructor)
- [Webber International University](#): Strategic Artificial Intelligence (Faculty & Instructor) · additional programs

Now launching: University of Alabama at Birmingham · North Dakota State University · Ball State. Part of a 60+ university partner network across higher education, professional education, and workforce development.

Past & additional program partners (2020–2025) include: University of California, Irvine · UC Riverside · UC Santa Barbara · University of Vermont · University of Tennessee–Knoxville · Florida International University · Cal Poly Pomona · Texas A&M · Ithaca College · University of St. Thomas · Mercy University.

CURRICULUM DESIGN LEADERSHIP

Lead curriculum design across the ZAI Institute's 20+ course executive AI catalog, including Strategic AI, Generative AI for Value Creation, AI Agents of Change, Customer Experience Leadership with AI, AI-Driven Digital Marketing, Transformative Leadership, and Women in Leadership with AI-Driven Engagement (Faculty Chair & Creator).

PUBLICATIONS & THOUGHT LEADERSHIP

- Co-author (with Eric Greenberg), [CX 2.0 \(Customer Experience 2.0\)](#), 2023, covering CX maturity, servant leadership, and the role of AI and machine learning.

ENTERPRISE SPEAKING & FACILITATION

AI Champion | Organizational Transformation Culture Catalyst

Paid keynote speaker, professional moderator, and AI Instructor delivering interactive virtual keynotes, lunch & learns, and transformative AI-integration simulations for technical and non-technical audiences at major enterprises:

- Google · Google Construction / Data Centers · Bancorp · Contentful · Medical Group Management Association (MGMA) · Sedgwick · Centennial Mental Health Center

BY THE NUMBERS

60+ university partner network · 500–600 advisory board meetings facilitated annually · 10,000+ executive-level facilitation hours · 9.4/10 CSAT across eight consecutive quarters · 6,641 advisor survey responses analyzed · 383 advisors named her personally.