



What to expect when filing with Tasha's Taxes

Tasha's Taxes

The latest updates

The scoop of the day

Paying for Services

No up-front fees

Tax preparation fees are paid from the refund so there's nothing to pay up-front.

[I don't have a bank account to direct deposit my refund what are my options?](#)

You will have the choice to receive a cashier's check or a debit money card from Tasha's Taxes.

[I closed my bank account before my refund was direct deposited, what happens now?](#)

The bank may return to check to the IRS or to our Financial Service Bank will issue a Cashier's Check for the refund amount released from the IRS, that you will pick up from Tasha's Taxes Office.

Encrypted Banking Data on tax return records

When you received your copy of your tax documents, for your protection your banking data will be encrypted. This is a security measurement put into ensure your data is not comprised.

Please note that the correct banking data provided to Tasha's Taxes has been submitted on your tax reporting data.

How to track your refund. IRS where's my refund app. Refund Advance Loan-Text Messages (data rate may apply)

What happens to my refund is my bank rejects it?

I have a past due balance or penalty with the IRS will Tasha's Taxes still be able to work for me?

Types of government debt that may be collected.

The BFS may deduct a portion of your refund to settle existing federal, state, or local government debt. This may include items such as past due IRS taxes; federal agency debt such as military debt or student loans, state, or municipal taxes; past due child or spousal support; or local fines and judgements such as parking tickets.

Where to get more info

If your refund has been reduced:

The BFS will send you a notice in the mail informing you of any government offset that was made.

THE SCOOP OF THE DAY TASHA'S TAXES and the AUTOCOLLECT PROGRAM

TPG contacts your unfunded clients*

Once a taxpayer is at least 1 month past their expected IRS funding date TPG will initiate contact your client. Giving them convenient payment options offered. Clients are given the option to conveniently pay unpaid filing fees

with a credit card or bank account. Fees are direct debited **TPG financial tax software banking will make 3 attempts** to contact your client regarding past due bill, **if your client does not respond**, TPG will debit fees from your client's bank account listed on tax return.

TPG collects a processing fee of 25% of the amount debited * Participating Tax Professional Companies (Tasha's Taxes) will have the option to not collect on certain tax returns.

Clients will need to contact their tax professional to assist with this matter prior to the 3rd and final collection attempt. As there are no refunds issued for collected past due fees.

I have a prior year unpaid balance with Tasha's Taxes, can I still return to Tasha's Taxes for assistance?

- Contact Tasha's Taxes for further information.

I applied and received the financial waiver for services during the prior year's filing, may I still apply for another financial waiver for this upcoming tax season?

- Yes, you may apply again, each application will be reviewed and approved/denied based on certain criteria.
- Each Application is approved on denied on a case-by-case bases.

If after 3 tax seasons and I am still unable to pay for the services I received at Tasha's Taxes, can I apply for the debt forgiveness program offered by Tasha's Taxes? If I am approved for the debt forgiveness program will all prior season(s) debts be forgiven or just the prior year.

- Your case will be reviewed for further consideration,

I have never applied for the Financial Services Waived Fee is there more information listed about it?

- Yes, please inquire within

Where can I get an application for the Financial Service Waiver Fee?

- You can print one out from www.tashastaxes.com, or visit the office for an application.

How will I know if I am approved for the waiver? Prior to submission of your tax return.

Does my waiver have to be submitted prior to my taxes being filed? YES!

Can other government debts be collected from my refund?

Update 2-22-2018.

We are aware the IRS website and Treasury Offset Program automated phone system may not accurately reflect the fact there was a government debt collected from your federal tax refund. The Bureau of the Fiscal Service (BFS), who issues IRS refunds, may withhold outstanding government debt that is owed to other government agencies from a taxpayer's refund as part of the Treasury Offset Program (TOP).

According to the IRS, 90% of all refunds are released in 21 days or less, and here are a few things that are possible when your refund is delayed:

The IRS may issue the refund shortly - The IRS issues refunds through the Bureau of the Fiscal Service and the direct deposit process takes 1-2 business days. Refunds not paid within 21 days may need additional review and can be delayed even longer. Delays could be caused by the PATH Act if you claimed Earned Income Tax Credit (EITC) and/or Additional Child Tax Credit (ACTC) prior to February 15.

Another branch of the IRS may have intercepted the refund for further review - The IRS Customer Service may communicate that the refund was issued although it hasn't reached the taxpayer's bank account. This IRS Revenue Protection Strategy verifies questionable

information on a tax return before issuing the refund. The IRS will mail a letter within the next

few weeks to explain why the refund was withheld. The IRS may request more

information to complete the review and release the refund.

The IRS or BFS may have offset the refund to pay off an outstanding debt - The IRS and/or the Bureau of the Fiscal Service (BFS) will mail a letter within a few weeks with details about the debt and amount collected. Call (800) 304-3107 to see if all or some of the refund is being collected through the Treasury Offset Program.

REFUND ADVANCE LOAN

The Fast Cash Advance is an optional tax-refund related loan provided by First Century Bank, N.A.® (it is not the actual tax refund) available at Tasha’s Taxes. The amount of the loan and applicable interest will be deducted from tax refunds and reduce the amount that is paid directly to the taxpayer from the refund. Fees for other optional products or product features may apply. Tax returns may be filed electronically without applying for this loan. Loans offered in amounts from \$500 - \$7,000 and are offered both pre-IRS acknowledgment of the tax return and post-IRS acknowledgment of the tax return.

Breakdown of Service Fees

Banking Fees
\$ _____

Form Filing Fees
\$ _____

Tax Preparation Fees
\$ _____

Qualifying Discounts

Faith’s Visions

2 Stuffed Backpacks 25% off

1 New Stuffed Backpack 20% off

1 New Empty Backpack 10% off

2 New Empty Backpack 15% off

2 Cases of Pampers 15% Off

2 Cases of Wipes 15% off

First Responders

Police Officers 10% off

Nurses 5% off

Fire and Rescue 8% off

Military 15% off

Other Financial Services

Unpaid Prior Year Balance:

\$ _____

Request for Refund Advance: YES/NO

Refund Advance Approved: YES/NO

Amount Received for Refund Advance:

Request for Financial Hardship Waiver: Approved/Not Approved