



January 9, 2025

Hi Furball Friendly Client!

I want to start by saying Thank You! For supporting my dream of Furball Friendly. I've known some of you for the past 19 months providing extraordinary pet care to all types of your animals! There have been some hiccups, and growing on the learning curve, but I MADE IT because of YOU! Thanks for continuing to choose me to keep your furbabies safe!

As Furball Friendly continues to grow, starting January 1<sup>st</sup>, 2025, we are making some changes to continue to serve you and your furbabies at a level you have come to expect and beyond.

- Staff – All of our Furball Friendly Staff will be Fear Free Certified, Pet CPR/First Aid Certified, have a background in animal care, and have a passion for providing the highest quality and loving care to pets. (Yes, we are hiring staff for Furball Friendly now!)
- Cancellation Fees – At this time, I ask that if you need to cancel your booked services, to please be courteous and let me know as early as possible. If you do wait to cancel the same day as services, a cancellation fee of \$10 will be charged as I have that time blocked out for your pet care needs.
- Billing and Invoices – For all services, invoices are in the process of being sent prior to the first day of service. As our system develops, this is the goal and may not happen immediately. (As the transition occurs, please remit payment immediately upon receiving invoice. Thank you!)
- Surcharges –
  - o Weekends (Saturday and Sunday) will be +\$3 per visit
  - o Holiday/Peak will be +\$5 per visit.
    - Our Holidays are New Years Day, Easter Sunday, \*NSYNC Day (April 30), May 1<sup>st</sup>, Memorial Day, August 9, Labor Day, Veterans Day, Thanksgiving Weekend (Thursday-Sunday), and all of December through January 3<sup>rd</sup>.
  - o All visits prior to 8AM and after 6:30PM +\$8/visit
  - o Transportation pickup/dropoff +\$3/transport





- ALL dogs MUST be wearing a flat collar with identification while in our care. (I have a coupon for DogID, it does not dangle and has a Lifetime Warranty)
- Payment Methods
  - o Cash, Venmo, or pay through Invoice
- Appointment Requests and communication: Please use the app or text 321-247-7838 to schedule services. Ple
- Price Changes
  - \*\*please see Price Sheet for additonal information\*\*

Thank you again for choosing Furball Friendly, Clermont's passionate Pet Concierge! Please follow us on Facebook, Instagram, and TikTok! A referral is the best form of flattery, yours is appreciated!

*Natalie Williams*

If you have a moment, please fill out our survey so we can continue to serve the needs of our neighbors! As a thank you, I will give you \$5 off your next Furball Friendly appointment. Thank you!

<https://forms.gle/AvFuEYFeSBEmLtQ3A>





Pricing as of January 2025

New Client Meet and Greet (REQUIRED FOR ALL NEW PETS TOO) \$15.00

Small Animal Care (15Minutes) \$14.00

Cat Care (15 Minutes) \$12.00

Dog Care (15 Minutes) \$20.00

Dog Care (30 Minutes) \$35.00

Doggie Daycamp (Based on Availability and Acceptance – 6 Hours or less) \$30.00

Boarding Day (Monday-Thursday Night) \$75.00

Boarding Day (Friday-Sunday Night) \$85.00

Boarding Night (Based on Availability and Acceptance – per Night) \$25.00

Overnight in your home (Based on Availability – per Night, 8pm-5am) \$85.00

**\*\*NEW\*\*** Lure Course playtime! Maximum 15 minutes \$15.00

Dog Training Evaluation (Required to establish service) \$30.00

Dog Training Session (Minimum 6 Weeks AKC program) \$55.00

Dog Training Session (Personalized Program/1 hour) \$75.00

AKC Testing (American Kennel Club)

Please Contact for Pricing.

All Training is performed by an AKC Certified Trainer and Behavior Specialist.

**ALL GROOMING SERVICES AVAILABLE UPON REQUEST**





Our Preferred/Recommended Products and vendors  
(If you do use these folks, please let them know Furball Friendly/Natalie W referred you! Thanks!!)

Preferred Veterinarian:



Preferred Yard Cleanup



Preferred Animal Identification

**\*\*contact me for discount code!\*\***

