



SEGMENTED LEARNING

Technician Oriented

Focusing on the daily hands-on challenges of the technician, segmented learning increases retention by focusing on a single topic at a time instead of trying to teach everything all at once. It reduces the time loss associated with daylong classes. Our emphasis is on working with each technician with the intent of establishing a trusted relationship allowing them to comfortably ask any work-related questions.

Classes are scheduled conveniently on the same day (weekly, bi-weekly, or monthly) to conform to the customer's requirements.

Each session is approximately 1 to 1 hour 15 minutes depending on the topic.

All classes are taught in English and Spanish

*"We teach Procedures,
Priorities, Efficiency,
Adaptability and Safety."*



CURRICULUM

Basic Janitorial Technician

- Internal Communication
- Supplies, Materials, Tools and Equipment
- Cleaning Chemicals
- Cleaning and Disinfecting Procedures
- External Area Procedures
- Lobbies, Hallways, and Route Procedures
- Common and Office Area Procedures
- Restrooms, Locker Rooms Procedures
- Bloodborne Pathogen Procedures
- Customer Service Communication
- Daily/Routine Carpet Care Procedures
- Daily/Routine Hard Floor Procedures



QUALIFICATION CARD

Motivation for the Technician

Technicians partaking in this Segmented Learning Program receive a Qualification Card for tracking their progress. After successfully attending and actively participating in each class, the technician is signed off by the instructor for the topic covered during that class. Upon completing all 12 classes and having them signed off, they receive a certificate of accomplishment award acknowledging their commitment to career development.

