



# Strategic Management

## **Operational, Scheduling, and Administering Personnel**

- Operational Requirements
  - Determine Workload
  - Developing Cleaning Routes
  - Assigning Responsibilities
- Scheduling Services
  - Cleaning Technicians
  - Carpet Cleaning Requirements
  - Hard Floor Maintenance Requirements
- Staffing and Administration
  - Interviewing and Hiring
  - Assigning Personnel
  - Operational Review