

COSY PAWS DOG BOARDING

TERMS & CONDITIONS

COSY PAWS DOG BOARDING shall perform the services in an attentive, reliable and caring manner, using all reasonable skill and care. We are insured in accordance with the terms & conditions of its insurance policy. We will not accept any liability of loss, injury or death of the Owner's dog unless such loss, injury or death is recoverable under the terms of our insurance policy.

In the event of any problems associated with your dog/s stay, COSY PAWS BOARDING will make immediate contact with the Owner and the Owner's nominated emergency contact. If the dog/s cannot be collected within a reasonable time frame, we reserve the right to seek suitable alternative accommodation at the Owner's expense.

COSY PAWS DOG BOARDING will with the Owner's consent administer medication should this be required during the board period.

All dogs will be subject to an initial assessment by COSY PAWS DOG BOARDING prior to commencement. This will be conducted as a "Meet & Great" session lasting up to 60 mins at our home with the Owner and their dog/s. This will include a short walking assessment.

The Owner agrees to notify COSY PAWS DOG BOARDING immediately if their dog/s show signs of any unwelcome changes of behaviour which could lead to aggression causing injury/harm to themselves and others. COSY PAWS DOG BOARDING reserves the right to refuse any dog/s deemed to have the potential to become disruptive or dangerous.

It is the Owner's sole responsibility to ensure COSY PAWS DOG BOARDING is fully aware of any current or past health issues as we will not be liable for any undisclosed information or omissions which may result in problems or complications.

NO BOOKING CAN BE ACCEPTED WITHOUT A COMPLETED REGISTRATION & SIGNED CONSENT FORMS; UP TO DATE VACCINATION RECORDS; BOOKING FORM & DEPOSIT PAID. Overnight boarding costs are charged per night (24 hr period) per dog. Different rates apply to weekdays (Mon - Thurs), weekends (Fri, Sat, Sun) and bank holidays. Up to a maximum of 3 dogs from the same household will be boarded at the same time. Price list can be found on our website www.cosypawsboarding.com

Puppies that have not completed their inoculations will not be accepted.

A 50% non returnable deposit is required in order to secure the booking, with the remaining balance due two weeks (14 calendar days) before boarding commences. In the event that the booking is amended, the deposit will be transferable to the new booking, provided we are able to fulfil the new booking. If COSY PAWS DOG BOARDING is unable to deliver the services rendered after booking is received, we will return the deposit along with any payment made. For any bookings confirmed within 7 days of the boarding period, full payment is required at the time of booking.

The Owner will promptly collect their dog/s at the end of the boarding period and settle the payment of any outstanding extra charges incurred during the boarding period. Unless an extension has been mutually agreed, in the event of failure by the Owner to collect their dog/s on the collection date, COSY PAWS DOG BOARDING reserve the right to rehome the Owner's dog/s.

COSY PAWS DOG BOARDING will ensure that the Owner's dog/s are not taken out for walks one hour before and after they have eaten their meals, to ensure sufficient time to digest food before any exercise or play. We understand that failure to do so may result in bloat (Gastric Torsion) which is a life threatening condition which requires emergency surgery.

COSY PAWS BOARDING provides adventure and road walks to dogs from the same household. If the Owner requires Solo walks for their dog/s, extra charges may apply. Secure private dog walking fields will be used where the Owner's dog/s will be off lead to enjoy interactive play with balls and agility equipment. These local facilities have been used and their suitability reviewed regularly:

<https://www.paddockforpaws.co.uk/>

<https://caninekarmadogpark.as.me>

<http://dickensdoggydates.com/>

<https://www.unleashedfields.co.uk/>

<https://www.littlerevelend.co.uk>

The Owner is solely responsible for any harm or damage caused by the Owner's dog/s whilst under the care of COSY PAWS DOG BOARDING or from using other services provided by us, and agrees to indemnify COSY PAWS DOG BOARDING against any liability arising from such harm or damage to third parties.

All dog play is carefully monitored to avoid injury. However, despite the best supervision, scratches, puncture wounds, joint injuries, and other minor injuries may occur. The Owner accepts that during the course of normal dog play, the Owner's dog may under these circumstances sustain an injury.

COSY PAWS BOARDING will not be held responsible for any lost, stolen or damaged pet equipment provided by the owner. We will endeavour to ensure the items are treated respectfully and returned to the owner in their original form.

In the event of extreme weather which may have an adverse effect on the owner's dog/s, e.g. snow or thunderstorms, COSY PAWS DOG BOARDING will in their sole discretion take the necessary action including adjusting care arrangements or reducing daily activities until it is weather permitted to do so.

The owner agrees to take necessary precautions and measures to ensure that their dog/s is continuously free of infectious, contagious or otherwise communicable diseases. The owner further agrees to notify COSY PAWS DOG BOARDING immediately of any infectious and contagious conditions their dog has been exposed to or is affected by. These include but are not limited to: DISTEMPER; HEPATITIS; KENNEL COUGH; PARVOVIRUS; CORONA VIRUS; WORMS; FLEAS; TICKS; LYME DISEASE; PREGNANCY; INFECTIOUS SKIN DISEASE; INTESTINAL PARASITES and any other contagious diseases for dogs in general. We reserve the right to refuse any booking until satisfied that the condition has fully resolved.

The Owner warrants to COSY PAWS DOG BOARDING that their dog/s have not been exposed to rabies or distemper within 30 days period this this agreement and have been inoculated against Distemper, Hepatitis, Leptospirosis; Parainfluenza; Kennel Cough (Bordetella); Parvovirus and such inoculations remain effective for the duration of the period the dog/s are under our care. An up to date vaccination record must be presented at the "Meet & Great" meeting or before the boarding commences - please note TITRE TESTS cannot be accepted. Evidence of worming/flea treatment must also be presented.

Every reasonable attempt will be made to contact the Owner and their Local Proxy if their dog becomes unwell or injured whilst under the care of COSY PAWS DOG BOARDING. In the event that the Owner and Local Proxy are both unavailable, COSY PAWS DOG BOARDING will at their discretion seek VET advice and authorise treatment.

The Owner accepts responsible for the full cost of their dog's VET treatment, call out fees together with any associated costs incurred under the care of COSY PAWS DOG BOARDING. The first port of call will always be the dog's registered VET Practitioner, however, if this is not possible due to travelling distance, (e.g. emergency) COSY PAWS DOG BOARDING will use our discretion to take the dog to the nearest VET Clinic.

COSY PAWS DOG BOARDING will only publish photographs and videos of dogs during their stay, on their website, social media and printed materials, if the owner's have given consent and permission.

No dogs registered under the Dangerous Dogs Act 1991 and no hybrids registered under the Dangerous Wild Animals Act 1976 can be accepted for boarding.

Aggressive behaviour towards any dog or person will not be tolerated and alternate boarding arrangements will be made and any costs incurred will be recoverable from the Owner. The Owner should provide their dog's food/supplements/medication for the duration of the boarding period. Bedding/Crates may be provided by the Owner but is not necessary.

The Owner will indemnify COSY PAWS DOG BOARDING against all costs, claims and damages arising from any act by the Owner's pet/s whilst in our care, including stains to carpets, damage to furnishings by chewing etc.

Any breach by the Owner of the undertakings contained in this agreement shall entitle COSY PAWS DOG BOARDING to place the Owner's dog in boarding kennels at the Owner's expense. In the unlikely event of the owner's dog passing away whilst in the care of COSY PAWS DOG BOARDING, the dog will be brought to our local VET clinic until the the owner's return. COSY PAWS DOG BOARDING may have a family member or friend accompany them whilst under our care and no additional costs will be applied to the Owner's account for any assistance those companions provide. The Owner will be advised in advance if a companion attends and any companions will be subjected to checks COSY PAWS DOG BOARDING deem appropriate and necessary.

It is the Owner's responsibility to ensure information kept on our files are current and up to date. The Owner accepts any decision made by COSY PAWS DOG BOARDING in the event of not being able to contact the Owner as a result of of wrong information held.

COSY PAWS DOG BOARDING are fully insured including Public Liability Insurance for the services performed for the Owner. It is agreed by the Parties that is it the Owner's responsibility to ensure the Owner's property and its contents and the Owner's dog/s are adequately insured throughout the duration of the agreement.

The Owner agrees to pay COSY PAW DOG BOARDING by CASH or by BANK TRANSFER Bank details are provided on the booking form. The Owner will be charged for the services quoted in the Booking Form and agrees to pay promptly when payment is due. The Owner agrees to reimburse COSY PAWS DOG BOARDING for any additional fees incurred, such as emergency care, unexpected VET visits, transportation, food, supplies, housing etc upon proof of a valid receipt.

Neither Party shall be liable in damages or have the right to terminate this Agreement for any delay or default in performing its obligations under this Agreement caused by conditions beyond its control including but not limited to acts of God, war, strikes, fires, floods, governmental restrictions or power failures. The "Affected" Party prevented from carrying out its obligations shall give notice to the other Party of an event of

Force Majeure upon it being foreseen by, or becoming know to, the Affected Party.

This Agreement can be terminated by either Party serving not less than 28 days written notice on the other Party; COSY PAWS DOG BOARDING, by written notice to the Owner with immediate effect, in the event that any fees or charges owed by the Owner to COSY PAWS DOG BOARDING remain outstanding for 28 days.

Any notice required to be service under this agreement shall be in writing and shall be served by hand, post, or electronic mail.

Notices shall be deemed served upon delivery, when delivered by hand, upon accepting delivery by signed receipt post/courier; when delivered by using a 'signed for upon delivery'

postal service/courier, immediately following transmission, if by electronic mail provided the sender uses a read receipt and delivery confirmation.

Each of the parties to this Agreement irrevocably agrees that the Courts of England shall have exclusive jurisdiction to hear and decide any suit, action or processing, and/or to settle any disputes, which may arise out of or in connection with this Agreement or its formation or validity and, for these purposes, each party irrevocably submits to the jurisdiction of the Courts of England.

Any forbearance, tolerance or delay in either party enforcing its contractual or legal rights shall not prejudice, restrict or prevent the right of the injured party to enforce its rights at a later date or later breach.

No variation of this Terms & Conditions will have effect unless confirmed by COSY PAWS DOG BOARDING in writing. We may revise the disclaimer from time-to-time. Please check this page regularly to ensure you are familiar with the current version.

This disclaimer governs the use of our website www.cosypawsboarding.com; and by using our website, you agree to accept this disclaimer in full. If you disagree with any part of this disclaimer, please do not visit our website.

Unless stated otherwise, COSY PAWS DOG BOARDING own the intellectual property rights of the website and any materials used on this website.

You may view, download for caching purposed only, provided that you must no republish material form this website or store material from this website in any public or private electronic retrieval system without the express permission of COSY PAWS DOG BOARDING. You must not reproduce, duplicate, copy, sell, resell or otherwise exploit our website or material on our website for commercial purposes, unless given express permission from COSY PAWS DOG BOARDING in writing. You must also not edit or modify any material on our website.

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