



AGRESTIC SERVICES

PROPERTY RESTORATION FAQ



RESTORING PROPERTIES.
BUILDING TRUST.
CREATING THE FUTURE.

HAVE QUESTIONS? WE HAVE ANSWERS.

Recon Resto helps explain the restoration process, costs, and what happens next - using the practical, educational approach Agrestic brings to every project.



INSPECT. DOCUMENT. EXPLAIN.

Tell us what happened. You don't need to diagnose the problem before you call.

CONSULTATIONS, INSPECTIONS & ESTIMATING FEES

WATER CONSULTATION	WATER INSPECTION	RECON ESTIMATE CURRENT CLIENT	RECON-ONLY ASSIGNMENT
FREE	\$225	\$500	\$1,000
Initial conversation and next-step guidance.	On-site water-damage evaluation.	Detailed estimate for an existing Agrestic client.	Detailed prospective reconstruction-only estimate.



RESTO SAYS...

All paid inspection and estimating fees are applied toward the related Agrestic services if you hire us for the work.

GETTING STARTED

Do I need to know exactly what service I need before I call?

No. Start with a conversation. We will ask what happened and help identify the appropriate next step.

How quickly should I call after property damage?

As soon as it is safe. Water, weather exposure, smoke, and other conditions can worsen over time.

What should I do while I am waiting for help?

Protect people first. Avoid electrical hazards, unstable materials, contaminated water, active fire or smoke hazards, and regulated materials. If safe, take photos.

What areas does Agrestic serve?

Agrestic is locally focused on Buffalo and Western New York. Project type, location, conditions, qualifications, and availability may affect acceptance.



ONE CALL. A CLEARER PATH FORWARD.

Call Agrestic before or after contacting your carrier. We will explain what we can do and what information may help.



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INSURANCE, ESTIMATES & DOCUMENTATION

Do I have to call my insurance company first?	No. You may contact Agrestic before or after reporting a loss. If you intend to make a claim, follow your policy's reporting requirements.
Do you work on insurance-related projects?	Yes. Agrestic can perform restoration and reconstruction work associated with insured losses and provide project documentation and estimates. Coverage decisions remain with the carrier.
Can I hire Agrestic without filing a claim?	Yes. We can work directly with property owners on self-pay projects within our services and project requirements.
Do you provide construction estimates?	Yes. Estimating is available for current clients and prospective reconstruction-only assignments. The applicable fee is credited toward related Agrestic services when hired.
Why is documentation important?	It helps establish conditions, work performed, and project progress. Records may include photos, moisture readings, authorizations, equipment records, estimates, and notes.



WE FIND THE FACTS.

Moisture mapping, condition documentation, and a defined scope support better decisions and clearer expectations.

RESTORATION & RECONSTRUCTION

What does water mitigation involve?	Depending on the loss: extraction, moisture mapping, structural drying, monitoring, selective removal when necessary, and documentation.
Can Agrestic handle mold?	Mold-related services are performed only within applicable qualifications and New York requirements. The process depends on project conditions and requirements.
What about fire and smoke damage?	Fire losses may involve soot, smoke residue, odor, suppression water, damaged finishes, contents, and structural repairs. Agrestic develops a practical restoration path.
Do you respond to storm damage?	Yes. Agrestic provides local Western New York storm recovery support, including appropriate temporary protection, mitigation, stabilization, documentation, restoration, and reconstruction.
Can you handle reconstruction after mitigation?	Yes. Agrestic can help move the property forward through estimating, planning, contractor coordination, reconstruction management, and repairs as appropriate.

WORKING WITH AGRESTIC

What happens after I call?	We learn what happened, determine the appropriate service, and explain the next steps before authorized work proceeds.
Free consultation vs. \$225 water inspection?	The consultation is an initial conversation. The inspection is an on-site evaluation to assess and document water-damage conditions. The \$225 fee is applied toward related services if hired.
Will you explain what is happening?	Yes. We want owners to understand what we found, what we recommend, what work is being performed, and what comes next.
How do you decide which projects to accept?	We consider loss type, scope, location, qualifications, scheduling, and our ability to service the project responsibly.
Can I verify qualifications and insurance?	Yes. Applicable licenses, certifications, insurance documentation, and professional credentials can be made available for verification when appropriate.



A PLAN FOR WHAT'S NEXT.

Estimate. Scope. Timeline. Clear expectations. Experience and guidance applied to a difficult situation.

STILL HAVE QUESTIONS? CALL AGRESTIC. (716) 245-5675

AgresticRestoration.com | Restoring Properties. Building Trust. Creating the Future.