



Pet Boarding Policies

General Boarding Policies:

- Reservations are required for boarding. We request that you give us **at least 72 hours** advance notice from the start of the reservation for **any** changes.
- The following cancellation/no-show fees will be assessed at the discretion of Baling Out Farms:
 - **ANY NO-SHOWS WILL BE BILLED FOR THE FULL BOOKING.**
 - **ANY CANCELLATIONS UNDER 48 HOURS PRIOR TO THE START OF THE BOOKING WILL BE BILLED FOR 60% OF THE BOOKING.**
 - **ANY CANCELLATIONS LESS THAN 7 DAYS PRIOR TO THE START OF THE BOOKING WILL BE BILLED FOR ONE NIGHT STAY PER DOG.**
- Pick-ups and drop-offs are by appointment only.
- Charges are based on per night at a starting rate of \$35/night.
 - **Deposits may be requested/required in order to hold a reservation at certain high demand times (ie: holidays, school vacations, etc). Deposits are non-refundable, however, will apply to the total amount at the end of their stay.**
- All dogs must have current vaccinations per their veterinarian's recommendations including Rabies, DA2PP (or variations), Bordatella/Kennel Cough, and Leptospirosis. It is the dog owner's responsibility to provide updated shot records to Baling Out Farms during the initial stay, and annually thereafter. Proof of vaccination is required prior to boarding your pet at Bailing Out Farms.
 - **Due to the recent confirmation of Leptospirosis cases in the Clarksville TN area, we are now requiring Leptospirosis vaccine**
- Baling Out Farms cannot guarantee that toys, blankets, beds, or other pet/personal items brought by owner will be kept in the same condition as brought in. For safety reasons, rawhides are NOT allowed.
- We allow dogs from the same household to share a room provided they can eat together. **If your dogs must be separated to eat and are picky or free feed eaters, please book separate suites.** A 40% discount will be applied to the second dog's stay when sharing a room.

- All dogs must be on a leash when entering or leaving the premises until permission is granted to let them off-leash.

Food Policies:

- We require that you bring in your dog's food since changing a dog's food can cause a severely upset stomach.
- Each meal should be pre-portioned in individual sealed baggies for stays under 7 nights. **NOTE: If your stay is longer than 7 nights, you do not have to individually bag their food. You may provide a small-medium sized container and a scoop with their food.**
- You may bring treats to be given per your instruction.

Medication/Medical Policies:

- If a dog has a medical condition of any sort, we must be notified at the time of booking. We reserve the right to refuse admission if we have not been so notified.
- All reasonable efforts will be made to administer oral medication or to apply external treatments as directed at no additional charge to the owner. **IF YOUR PET BECOMES SERIOUSLY ILL SUCH THAT VETERINARY ASSISTANCE IS REQUIRED, YOU AGREE THAT BALING OUT FARMS MAY TRANSPORT YOUR PET FOR VETERINARY CARE. YOU AGREE THAT VETERINARY CARE MAY BE RENDERED TO YOUR PET AT OWNER'S SOLE COST AND EXPENSE, WITHOUT PRIOR CONSULTATION. BALING OUT FARMS WILL MAKE ALL REASONABLE EFFORTS TO CONTACT YOU IF EXTRAORDINARY MEASURES ARE REQUIRED. IF YOU CANNOT BE REACHED DURING YOUR PET'S STAY, YOU AGREE TO PROVIDE WRITTEN INSTRUCTIONS FOR EXTRAORDINARY CARE.**
- WE CANNOT BOARD ANY FEMALE DOG IN HEAT. Since we may have both neutered and unneutered males, we cannot guarantee the safety of all boarders if we have a dog in heat.

Play/Walk Policies:

- **Baling Out Farms will only allow boarding dogs to play together upon request and written permission of dog owner, and successful meet and greet with other dogs.**
- Walks and solo or group play time, if requested, will be multiple times per day for extended periods of time, weather depending.
- If your pet has certain activities/skills (ie frisbee, fetch, etc) we will attempt to accommodate those activities during their SOLO play time.

Additional Policies:

- Owner understands the risks involved with communal boarding of dogs. Although we will offer reasonable care, the unpredictable personality of dogs can sometimes

lead to injury. Baling Out Farms will make all reasonable efforts to treat any problem with or injury to their pet. Owner agrees to accept full financial responsibility for all expenses incurred by Baling Out Farms for treatment of their pet, other pets boarded at Baling Out Farms which may be injured by Owner's pet, and injury to Baling Out Farms staff. Baling Out Farms will not be held responsible for any illness, injury, loss or damage to the animal(s), however caused during their stay. Boarding is entirely at Owner's risk.

- Owner understands and agrees that Baling Out Farms' liability, of any circumstance related to the dog, will not exceed the value of a dog of the same breed as the one in our care.
- Due to the communal nature of our playgroups, and for safety/liability concerns, Baling Out Farms reserves the right to refuse aggressive dogs for boarding or daycare.
- In cases where animals are left that prove to be aggressive towards other animals or staff, or destructive to our facilities, we will contact you to arrange their removal. All damage caused by an animal to any area will be chargeable to the animal owner.

This contract shall be considered in effect each time the pet owner requires the services of Baling Out Farms for this pet or any other future pet(s).

Pet Name: _____

Pet Owner Name: _____

Pet Owner Signature: _____

Date: _____