

GameX Privacy Policy

Effective Date: July 24, 2026

Version: 1.0

1. Introduction

Welcome to GameX.

GameX ("GameX," "we," "our," or "us") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains what information we collect, how we use it, when we share it, and the choices you have regarding your information.

By creating an account or using GameX, you acknowledge that you have read and agree to this Privacy Policy.

2. Information We Collect

- Information you provide: name, mobile phone number, email address, profile photo (optional), city/state, time zone, preferred language, user role, payment information (processed by third parties), event comments/messages, and support requests.
- Information created through use: groups, events, attendance history, invitations, RSVP history, wait list status, SMS preferences, subscription status, account activity, device information, and login history.
- Device information: device type, operating system, app version, identifiers, IP address, diagnostics, crash reports.
- Location: GameX does not continuously track your location. Future location features will require your permission.

3. SMS Communications

By registering, you agree to receive SMS messages for verification, invitations, reminders, cancellations, organizer announcements, subscription notices, security alerts, and other important account notifications. Standard carrier rates may apply. Critical security messages may still be delivered even if optional notifications are disabled.

4. How We Use Your Information

We use your information to create and secure your account, verify your phone number, manage subscriptions, process payments, organize groups and events, send notifications, improve GameX, detect fraud, maintain security, provide customer support, and comply with legal obligations.

5. Payment Information

GameX does not store complete credit card information. Payments are securely processed by PCI-compliant third-party payment providers.

6. Sharing Your Information

We do not sell your personal information. We may share information with service providers, other GameX users as necessary to participate in Groups and Events, and when required by law.

7. Data Retention

We retain information only as long as necessary to operate GameX, comply with legal obligations, resolve disputes, prevent fraud, and enforce our Terms of Service.

8. Account Deletion

Users may request deletion of their account. Some information may be retained where required by law or for legitimate business purposes.

9. Security

We use commercially reasonable safeguards including encryption, secure authentication, access controls, monitoring, and secure cloud infrastructure.

10. Children's Privacy

GameX is intended for users at least 18 years of age. We do not knowingly collect information from children under 18.

11. Your Privacy Rights

Depending on applicable law, you may have rights to access, correct, delete, or obtain a copy of your information, or limit certain processing.

12. Cookies and Similar Technologies

Our website may use cookies and similar technologies for authentication, preferences, analytics, performance, and security.

13. Third-Party Services

GameX uses trusted third-party providers for payment processing, SMS delivery, cloud hosting, analytics, crash reporting, and customer support.

14. International Users

If GameX expands internationally, your information may be processed in the United States or other countries where our providers operate.

15. Changes to This Privacy Policy

We may update this policy periodically. Significant changes will be communicated through the app or other appropriate means.

16. Contact Us

GameX Support

Email: support@gamex.com

Website: www.gamex.com

Acknowledgement

By using GameX, you acknowledge that you have read, understood, and agree to this Privacy Policy.