**Monchel Park Staffy Puppy Purchase Process**

 Application Form for a Puppy

1. A completed Puppy Application form must be received before you will be considered. After I’ve received and reviewed the application, I will call you for a chat & any further questions.

Once Accepted

1. Once the family are accepted, a $500 holding deposit is required to be paid for you to secure a pup. Until this deposit is received, you do not have a puppy on hold, which makes the puppies available to other approved families. I allow 12 to 24hours wait time for deposits to arrive.
2. DOGS NSW Membership

Please contact Dogs NSW on 9834 3022 or info@dogsnsw.org.au to confirm my membership as a Registered Breeder. Membership Number: **2100051926**

1. Puppy Fee Schedule:

Deposit: $500.00 (due on acceptance of Buyer)

Balance: (excluding desex fee) $xxxxx (due via EFT at 6weeks old or

 Cash at 5 weeks Meet N Greet)

Total Fee for Puppy $xxxxx

Refundable Desexing Fee: $250.00 Male

$350.00 Female

(To be paid with the Balance at 6 weeks old)

1. Payment Methods

Cash - can be paid at the 5 weeks Meet n Greet.

Bank Transfers - Account details will be sent when required.

1. Deposit Refunds

This depends entirely on the reason, situation, and timing of the request for a refund. In most cases a full refund would be given, however, this is at my discretion.

1. Refundable Desexing Fee

As stated in the contract, this will be refunded to you once acceptable proof that the puppy has been desexed has been sent to me. It will be paid via EFT into your nominated bank account at the time. It gets held in an ING Account.

1. Puppy Sale Contract

A Contract will be emailed to you of which you must read, understand, and agree to. Some details required in the contract cannot be completed initially, the Contract is signed by both Buyer and Breeder at the time of puppy pick up and each is given a copy.

Choosing a Puppy

1. Please be aware that sometimes families cannot choose a puppy, but you are guaranteed a puppy once the deposit is paid. This is due to different reasons; one could be that you are further down the list and puppies have been chosen or already allocated to the families. It could also be that I am in the process of deciding on which puppy I’m keeping for my Show Team. This does not happen with every litter.

Meeting Us and the Puppies

1. We meet all our new puppy families in person. Puppies can be viewed when they turn 5 weeks old. There are a few hygiene rules regarding puppy viewings since they are not yet Vaccinated and now with COVID-19. I go over this with you when we arrange a date and time.

ID requested prior to our Address given out

1. I do not give my address out to anyone, without first sighting your driver’s license showing your current address (so the back of the card as well as the front). This is purely for the safety of my family and my dogs). This can be done by taking a photo of both sides and texting, emailing or Facebook Messenger it to me.

Final Payment at 6 weeks of age

1. The balance of $xxxxx plus the refundable desexing fee must be paid when the puppy turns 6 weeks old. You are welcome to pay prior to this. Please refer to Puppy Fee Schedule as listed above

Receipts

1. Receipts will be issued via email to you with each payment made.

Puppy Pick up

1. A date and time will be arranged with you for the first weekend after the puppy turns 8 weeks old. This is not a 5minute pickup and go process, please be prepared to be here for at least an hour going through paperwork and other information. There will be other families picking up at the same time, so we go through everything and any questions together. I do not allow friends of the new puppy family to pick up their puppies so please don’t ask. We take a family photo before you leave 😊

Naming Puppy

1. We ask that you name your puppy straight away or as early as possible so we can start calling him/her by that name. He/she will hopefully know his/her name by the time you pick him/her up. This also helps with us creating the puppy’s Registered name. Don’t worry, they grow into their names, so don’t think a name wont suit as it will 😊

Facebook

1. I request all new families add myself as a friend, usually once the deposit has been paid. This is so I can then add you to my Private Group “Monchel Park Staffordshire Bull Terriers”, where all my other puppy families are. I also do a group message for the families in the same litter to organise days and times, etc. It’s a great way to stay in touch, see how you puppy’s siblings are going and ask questions. I use Facebook as a platform to stay in touch and communicate via Messenger a lot as well, rather than texting. Plus, I post on how my other Staffies are going when we show or whatever we may be doing. I also post there first when I have a litter due.

Instagram

1. I do have an Instagram Account to which I’m trying to remember to use as well.

**Our Puppies**

* Our puppies are wormed from 2 weeks and up to 8 weeks.
* Our puppies are microchipped, vet checked & vaccinated between 6 & 7 weeks of age
* Our puppies get registered with Dogs NSW on the Limited Register.
* We supply a puppy pack with food to get you started, an information folder, along with all relevant paperwork/certificates.
* Our puppies come with a No Obligation, 6 weeks Free, Pet Plan Insurance Policy.
* Our puppies come with a lifetime of support from us.
* Our puppies are Clear of HC and L2-HGA and DM by parentage. Both parents are Clear.

**The weeks from Deposit to Puppy pick up**

* You will receive several emails containing lots of Puppy information to help get you started and prepared for bringing your new puppy home. Please take the time to read it.
* I stay in touch with you throughout the weeks, by sending photos and updates as often as I can.
* I add you as a friend on Facebook, and to my Private Group Page, and Instagram, so you can see my posts about how the pups are going. And include you in the group message.
* If you are not on Facebook or Instagram – I encourage you to join, even under a different alias, if need be, just to be able to stay in touch and be part of our family.
* Please ask whatever you may be unsure about, I’m here to support all my new puppy families.
* If you have any concerns or questions during the first few weeks of settling in the pup, please message me.
* I offer lifetime support all my puppies. If ever you are in doubt with anything, even what a Vet might be telling you, please ask me before making any decisions. I find this happens with Vets trying to get extra money from new puppy owners by saying they need extra vaccinations, or in one case the vet wanted to take teeth out and do an eye surgery. Thankfully, the families contacted me, I recommended another vet, which they went to, and all was good from then on in.