



OVERVIEW

Cultivating a rich career with **11 years** of experience, driving team efficiency and business value. Proven success in improving performance, optimizing cycle time, and enhancing customer satisfaction. Skilled in Scrum facilitation, cross-team collaboration, and removing blockers to ensure seamless Agile delivery. Targeting a **Scrum Master** role to lead high-performing teams and foster Agile excellence.
Preferred Location: Pune/Remote



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Varsha Fulzele

Scrum Master | American Bureau of Shipping



CORE COMPETENCIES

Scrum Ceremonies Facilitation

Team Management & Leadership

Stakeholder Management

Conflict Resolution

Continuous Improvement/ Process Optimization

Product Backlog Management

Risk Assessment & Mitigation

Release Planning & Coordination

Budgeting & Resource Management

Change & Transformation Management

Scrum Governance & Compliance



PROFILE SUMMARY

- Certified in **SAFe Agile** and **PSM1** (Professional Scrum Master) with a wealth of experience in IT, specializing in **Scrum Master** roles and **Agile methodologies**; expertise in leading **high-performing, cross-functional teams** to deliver projects **on time**, within scope, and aligned with **business goals** and **stakeholder expectations**.
- Currently working as **Scrum Master** at **American Bureau of Shipping**, leading an **Agile Team** of 8-10 members; focused on improving **team performance**, eliminating **blockers**, and ensuring **Agile methodologies** align with **business objectives** for timely project delivery.
- Proven success in **team performance & process improvement**, leading teams to a notable **performance boost** and reductions in **sprint cycle time**, implementing strategic **process improvements** that optimized **workflow** and enhanced **efficiency**, driving an increase in **customer satisfaction**.
- Strong advocate for **Agile principles** with hands-on experience in **Scrum ceremonies**, **team coaching**, and **Agile best practices**, playing a pivotal role in transforming **team dynamics** and improving **delivery effectiveness**.
- Proficient in **Jira**, **Confluence**, and **Azure DevOps (ADO)** for **backlog management**, **sprint tracking**, and seamless **communication** across teams, ensuring **transparency** and **efficiency**.
- Rich experience in facilitating all **Scrum ceremonies** including **Daily Standups**, **Sprint Planning**, **Retrospectives**, and **Reviews**; skilled in representing the team in **Scrum of Scrum** calls, collaborating with **Performance** and **Security Teams** to resolve **blockers**, and ensuring continuous **stakeholder communication** for goal alignment.
- **Servant leader** empowering teams to **self-organize**, make decisions, and resolve issues autonomously; proficient in assessing **team dynamics** to implement improvements, fostering **collaboration** and consistent delivery of **high-quality products**.



CAREER TIMELINE (Recent 4 Organizations)



WORK EXPERIENCE












Aug'23
-
Present

Scrum Master

American Bureau of Shipping, Pune

Key Result Areas:

- Leading Scrum ceremonies, including daily stand-ups, sprint planning, and retrospectives, to enhance collaboration and alignment within teams.
- Acting as the primary point of contact between Development Teams and stakeholders, ensuring clear communication and timely resolution of dependencies.
- Guiding teams in Agile best practices, fostering a mindset of continuous improvement, accountability, and adaptability.
- Working closely with Product Owners to refine and prioritize backlogs, ensuring alignment with business goals and customer expectations.

<div>  CERTIFICATIONS </div> <div>  Professional Scrum Master Level 1 (PSM1)  SAFe Agilist (SA)  ISTQB Foundation Level Certified Tester  Tricentis Tosca Automation Specialist Level 1 (AS1)  Tricentis Tosca Automation Specialist Level 2 (AS2)  Tricentis Tosca Test Design Specialist Level 1 (TDS1)  Tricentis Tosca Test Design Specialist Level 2 (TDS2)  Tricentis Tosca Query Language (TQL) </div>		<ul style="list-style-type: none"> Proactively identifying and addressing risks, implementing strategies to optimize efficiency and maintain project momentum. Monitoring team performance metrics and providing data-driven insights to enhance productivity and quality. Coordinating with cross-functional teams to resolve technical roadblocks and streamline workflow for improved delivery. Establishing structured feedback loops to enhance team engagement and refine Agile processes. Highlights: <ul style="list-style-type: none"> Increased team performance by 20% through effective Agile coaching and process improvements. Reduced sprint cycle times by 15% by proactively identifying impediments and optimizing workflow. Improved customer satisfaction by 30% through iterative improvements and feedback-driven product enhancements. Led Agile transformation efforts, notably improving project delivery speed, efficiency, and overall team effectiveness.
<div>  TECHNICAL SKILLS </div> <ul style="list-style-type: none"> DevOps & Agile: CI/CD Implementation, Scrum, Kanban, SAFe Tools & Technologies: Jira, Confluence, Azure DevOps (ADO), MySQL, MS SQL Software Testing: Manual & Automated (TOSCA, QC-ALM), UAT Coordination <div>  EDUCATION </div>	<div> Mar'20 - Aug'23 </div>	<div> Senior Software Engineer <i>HSBC, Pune</i> </div> Key Result Areas: <ul style="list-style-type: none"> Supported Agile ceremonies in collaboration with the Scrum Master, ensuring team alignment and active participation. Acted as a servant leader by removing impediments and fostering a high-performing, motivated team environment. Designed and managed test plans, managing execution to ensure compliance with quality benchmarks and project deadlines. Coordinated across multiple teams to ensure timely delivery of critical projects, meeting key milestones effectively. Mentored junior professionals, enhancing their skills and strengthening overall team capability. Highlights: <ul style="list-style-type: none"> Led the adoption of Agile methodologies, improving project delivery speed and quality. Drove process improvements that increased operational efficiency and reduced costs. Contributed to HSBC's success by driving automation, refining processes, and fostering collaboration for better project outcomes.
<div> 2005 Bachelors Degree in Computer Science <i>Rashtrasant Tukadoji Maharaj Nagpur University (RTMNU)</i> </div>	<div> Jun'16 - Feb'20 </div>	<div> Test Lead <i>Infosys, Pune</i> </div> Key Result Areas: <ul style="list-style-type: none"> Managed and prioritized tasks across multiple POD Teams, ensuring seamless execution and timely project completion. Led Scrum ceremonies to drive Agile best practices, improve collaboration, and enhance team performance. Developed and executed automated test scripts using TOSCA, increasing test efficiency and coverage. Collaborated with Developers and Business Analysts to design effective test strategies, ensuring comprehensive validation of project deliverables. Mentored and guided Testing Teams, ensuring quality standards were met and fostering professional growth. Highlights: <ul style="list-style-type: none"> Increased test coverage by 30% through the implementation of automation using TOSCA. Optimized testing processes by integrating CI/CD pipelines, enhancing efficiency and project timelines. Successfully managed multiple projects simultaneously, meeting deadlines and surpassing stakeholder expectations. <div> Test Engineer <i>Capita, Pune</i> </div> Key Result Areas: <ul style="list-style-type: none"> Developed and refined functional workflow, identifying gaps in UAT requirements to ensure complete business coverage. Led defect management throughout the testing lifecycle, conducting thorough root cause analysis for effective resolution.

- ▶ Maintained and enhanced functional test cases in ALM, ensuring alignment with project requirements and best practices.
- ▶ Collaborated with stakeholders to define testing objectives, ensuring quality assurance efforts aligned with business needs.

Highlights:

- ▶ Identified and resolved critical defects before release, reducing post-launch issues and improving customer satisfaction.
- ▶ Improved testing efficiency through strategic planning and process enhancements.



PREVIOUS EXPERIENCE

Sep'07 – Apr'08 | Senior Software Developer | Compliance Software, Pune

Highlights:

- ▶ Ensured software quality by reviewing code, performing peer testing, maintaining test cases, managing defects, and actively participating in code reviews.

Mar'06 – Apr'07 | Software Developer | Intellect Control System, Nagpur

Highlights:

- ▶ Designed and optimized software by converting C programs to assembly language, ensuring compliance with client specifications, and providing technical support and training to end-users.