



Cultivating a rich career with 11 years of experience, driving team efficiency and business value. Proven success in improving performance, optimizing cycle time, and enhancing customer satisfaction. Skilled in Scrum facilitation, cross-team collaboration, and removing blockers to ensure seamless Agile delivery. Targeting a **Scrum Master** role to lead high-performing teams and foster Agile excellence.

Preferred Location: Pune/Remote

# Varsha Fulzele

Scrum Master | American Bureau of Shipping



+91 9881651800



fvarsha@gmail.com fvarsha12@gmail.com



Pune, India



linkedin/vfulzele



Scrum Ceremonies Facilitation

Team Management & Leadership

Stakeholder Management

Conflict Resolution

Continuous Improvement/ Process Optimization

**Product Backlog Management** 

Risk Assessment & Mitigation

Release Planning & Coordination

**Budgeting & Resource Management** 

Change & Transformation Management

Scrum Governance & Compliance



#### PROFILE SUMMARY

- Certified in SAFe Agile and PSM1 (Professional Scrum Master) with a wealth of experience in IT, specializing in Scrum Master roles and Agile methodologies; expertise in leading high-performing, cross-functional teams to deliver projects on time, within scope, and aligned with business goals and stakeholder expectations.
- Currently working as Scrum Master at American Bureau of Shipping, leading an Agile Team of 8-10 members; focused on improving team performance, eliminating blockers, and ensuring Agile methodologies align with business objectives for timely project delivery.
- Proven success in team performance & process improvement, leading teams to a notable performance boost and reductions in sprint cycle time, implementing strategic process improvements that optimized workflow and enhanced efficiency, driving an increase in customer satisfaction.
- Strong advocate for Agile principles with hands-on experience in Scrum ceremonies, team coaching, and Agile best practices, playing a pivotal role in transforming team dynamics and improving delivery effectiveness.
- Proficient in Jira, Confluence, and Azure DevOps (ADO) for backlog management, sprint tracking, and seamless communication across teams, ensuring transparency and efficiency.
- Rich experience in facilitating all Scrum ceremonies including Daily Standups, Sprint Planning, Retrospectives, and Reviews; skilled in representing the team in Scrum of Scrum calls, collaborating with Performance and Security Teams to resolve blockers, and ensuring continuous stakeholder communication for goal alignment.
- Servant leader empowering teams to self-organize, make decisions, and resolve issues autonomously; proficient in assessing team dynamics to implement improvements, fostering collaboration and consistent delivery of high-quality products.



## CAREER TIMELINE (Recent 4 Organizations)

Capita (2012 - 13)

Infosys (2016 - 20)

**HSBC** (2020 - 23) American Bureau of (2023 - Present)



#### **WORK EXPERIENCE**

Aug'23

**Scrum Master** 

American Bureau of Shipping, Pune

Present

#### **Key Result Areas:**

- Leading Scrum ceremonies, including daily stand-ups, sprint planning, and retrospectives, to enhance collaboration and alignment within teams.
- Acting as the primary point of contact between Development Teams and stakeholders, ensuring clear communication and timely resolution of dependencies.
- Guiding teams in Agile best practices, fostering a mindset of continuous improvement, accountability, and adaptability.
- Working closely with Product Owners to refine and prioritize backlogs, ensuring alignment with business goals and customer expectations.





**Professional Scrum Master Level 1** (PSM1)



SAFe Agilist (SA)



**ISTQB Foundation Level Certified** Tester **Tricentis Tosca Automation** 

**Tricentis Tosca Automation** Specialist Level 2 (AS2)

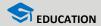
Specialist Level 1 (AS1)

**Tricentis Tosca Test Design Specialist** Level 1 (TDS1) **Tricentis Tosca Test Design Specialist** Level 2 (TDS2)

**Tricentis Tosca Query Language** (TQL)



- DevOps & Agile: CI/CD Implementation, Scrum, Kanban, SAFe
- Tools & Technologies: Jira, Confluence, Azure DevOps (ADO), MySQL, MS SQL
- **Software Testing:** Manual & Automated (TOSCA, QC-ALM), UAT Coordination



**Bachelors Degree in Computer Science** Rashtrasant Tukadoji Maharaj Nagpur University (RTMNU)

- Proactively identifying and addressing risks, implementing strategies to optimize efficiency and maintain project momentum.
  - Monitoring team performance metrics and providing data-driven insights to enhance productivity and quality.
- Coordinating with cross-functional teams to resolve technical roadblocks and streamline workflow for improved delivery.
- Establishing structured feedback loops to enhance team engagement and refine Agile processes.

#### Highlights:

- Increased team performance by 20% through effective Agile coaching and process improvements.
- Reduced sprint cycle times by 15% by proactively identifying impediments and optimizing workflow.
- 0 Improved customer satisfaction by 30% through iterative improvements and feedbackdriven product enhancements.
- Led Agile transformation efforts, notably improving project delivery speed, efficiency, and overall team effectiveness.

Mar'20

#### **Senior Software Engineer**

HSBC, Pune

Aug'23

#### **Key Result Areas:**

- Supported Agile ceremonies in collaboration with the Scrum Master, ensuring team alignment and active participation.
- Acted as a servant leader by removing impediments and fostering a high-performing, motivated team environment.
- Designed and managed test plans, managing execution to ensure compliance with quality benchmarks and project deadlines.
- Coordinated across multiple teams to ensure timely delivery of critical projects, meeting key milestones effectively.
- Mentored junior professionals, enhancing their skills and strengthening overall team capability.

#### Highlights:

- Led the adoption of Agile methodologies, improving project delivery speed and quality.
- Drove process improvements that increased operational efficiency and reduced costs.
- Contributed to HSBC's success by driving automation, refining processes, and fostering collaboration for better project outcomes.

Jun'16

**Test Lead** Infosys, Pune

Feb'20

### **Key Result Areas:**

- Managed and prioritized tasks across multiple POD Teams, ensuring seamless execution and timely project completion.
- Led Scrum ceremonies to drive Agile best practices, improve collaboration, and enhance team performance.
- Developed and executed automated test scripts using TOSCA, increasing test efficiency and coverage.
- Collaborated with Developers and Business Analysts to design effective test strategies, ensuring comprehensive validation of project deliverables.
- Mentored and guided Testing Teams, ensuring quality standards were met and fostering professional growth.

#### Highlights:

- Increased test coverage by 30% through the implementation of automation using TOSCA.
- Optimized testing processes by integrating CI/CD pipelines, enhancing efficiency and project timelines.
- Successfully managed multiple projects simultaneously, meeting deadlines and surpassing stakeholder expectations.

Jan'12

Jun'13

Test Engineer Capita, Pune

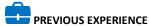
#### **Key Result Areas:**

- Developed and refined functional workflow, identifying gaps in UAT requirements to ensure complete business coverage.
- Led defect management throughout the testing lifecycle, conducting thorough root cause analysis for effective resolution.

- Maintained and enhanced functional test cases in ALM, ensuring alignment with project requirements and best practices.
- Collaborated with stakeholders to define testing objectives, ensuring quality assurance efforts aligned with business needs.

#### Highlights:

- Identified and resolved critical defects before release, reducing post-launch issues and improving customer satisfaction.
- Improved testing efficiency through strategic planning and process enhancements.



#### Sep'07 – Apr'08 | Senior Software Developer | Compliance Software, Pune

#### Highlights:

Ensured software quality by reviewing code, performing peer testing, maintaining test cases, managing defects, and actively participating in code reviews.

Mar'06 - Apr'07 | Software Developer | Intellect Control System, Nagpur

#### Highlights:

Designed and optimized software by converting C programs to assembly language, ensuring compliance with client specifications, and providing technical support and training to end-users.