FAQ: General Information

1. Where can I find the schedule of the courses available?

You can find the schedule of the available courses https://summersdayrealestatenj.com

2. Are the classes Online or in person, it's not clear on the website?

The classes are not conducted **online** via zoom. ALL On-Demand, Self-Directed Courses - Fully 100% Virtual Courses.

3. Where can I call or email to get answers to my questions?

We are available to answer your questions at **(201) 227-7852** or <u>Summers Day Real School</u> of NJ.com

FAQ: Once Enrolled In The Course

4. I just registered, what's next?

You will receive Login details through email, so have a check your email in Inbox and Spam. Your book will be sent out via USPS approximately TBD based on delivery option. When you will log in to the course, you will be able to:

- Access ALL On-Demand, Self-Directed Courses link
- Access course material
- Do your homework online
- Attempt exam

5. What is the link to log in to my course?

To log in to the course you are enrolled, follow this link **Student home page** and click on your course in your dashboard.

6. Where can I find my log in details (username and password)?

The log in details have been emailed to you with the email address provided at the time of registration. If you cannot find your log in details email in your inbox, check your Spam or Junk mail folder.

7. Where can I find the zoom link of the class?

You can find the Zoom link by following these steps:

a) Log in to **Student home page**

- b) Click on your course name
- c) Click on class number
- d) Find the course link in **Student home page**

8. Which button do I press when I have finished a quiz?

When you have successfully finished your quiz and want to submit it, click on "Mark as done" button.

9. Why can't I log in?

There could be many reasons but the most probable is you have simply forgotten your password, are trying the wrong one or are entering it incorrectly.

10. How do I get back to the homepage?

Use the navigation bar at the top left of the page or the button at the very bottom of the course.

11. Can I attempt my homework after the time passed?

All of the courses are ALL On-Demand, Self-Directed Courses and must be completed before the course expires.

13. Can I bookmark your course to access it?

Yes, you can bookmark your course to access it.

14. Can I miss a class?

Please note that the courses are ALL On-Demand, Self-Directed Courses for course credits completion and if you fall below this you will have to make up time for the course.

15. Can I miss homework?

You need to complete **80**% of your total homework to be eligible for passing the course.

16. Is the educational training required to be time tracked at all times?

Yes, your Attendance is Tracked and Time Tracked at all times. Time tracking It is **REQUIRED** to successfully pass the On-Demand, Self-Directed Courses to sit for the NJ Real Estate Salesperson Exam and Broker Combo Exam.

17. Where can I find assistance regarding my course?

For any type of assistance regarding your course, you can email us at summersdayrealestateschoolofnj@gmail.com

18. What to do if I want to change my address or other details?

To change your name, address or any other elements, email at summersdayrealestateschoolofnj@gmail.com

FAQ: Following course completion

19. I completed my salesperson course, when will I be entered into PSI?

You will be entered in PSI within 3 business days of completing the course if you passed the school exam, you have completed all 75 hours and you have a zero balance.

FAQ: New Jersey Department of Labor Tuition Assistance

20. I am currently receiving unemployment and I saw that there is a tuition assistance program that I may be eligible for. Can you please tell me what the next steps are?

You need to schedule an appointment at the One Stop Career Center of your County and mention that you are interested in taking the Real Estate Salesperson or Broker course at Summers Day Real Estate School of NJ. Their representative will evaluate your eligibility and to be eligible for the grant, you need to submit an Acceptance Letter provided by Summers Day Real Estate School of NJ. You have to email us the details provided by them so that we can process your request with an Acceptance Letter.

21. Should I register for the classes now or wait until this process is complete?

After meeting with your Career Navigator at the One-Stop Career Center of your County, you need to submit an Acceptance Letter from Summers Day Real Estate School of NJ. You need to wait till the process is complete.

22. How can I get the Acceptance Letter?

We provide the Acceptance Letter after you send us the details and go to One Stop Career Center the first time.

23. What is the Eligible Training Provider List (ETPL)?

The ETPL is a comprehensive list of training providers and training programs that the New Jersey Department of Labor & Workforce Development has determined eligible to receive publicly funded tuition assistance.

The ETPL is mandated by both State and Federal laws. New Jersey State Law (C:34:15C-10.2) states that "[n]o training provider who is not an approved training provider included on the [ETPL] shall receive any federal job training funds or State job training funds."

The ETPL serves as a consumer protection for New Jersey's training seekers. New Jersey's ETPL is made available to NJ residents through the Training Explorer tool.

Training providers on the ETPL must submit their organizational and participant information to the ETPL through the IntelliGrants (IGX) system.