# Broad Skill range:

* Excellent determination and problem solving skills, and effective communicator.
* Flexible, and experienced to remain focused in fast-paced, demanding environments.
* Quick learner and always trying to improve all facets of life and work.
* Enthusiastic, highly motivated, organized, and friendly.

# SOFTWARE Skills:

Systems: Very experienced with Mac and Windows.

MS Office: PowerPoint, Word, and Excel.

Google Drive:Sheets, Docs, Translate and more.

Adobe Creative Suite:Photoshop, InDesign, Illustrator, Dreamweaver, Premiere Pro, Rush, After Effects, Spark, Lightroom, Bridge, XD, Acrobat

Other: Software for streaming media and large format video projection mapping using OBS, VPT8 and other media tools.

# Education:

Bachelor of Arts Degree, College of Fine Arts at the University of South Florida, Tampa

# Employment:

Digital print operator Venice print center Venice, fl 2021-current

* Multitasking, operating multiple printers in unison to meet strict customer deadlines.
* Maintained crucial communication with parties to ensure the highest quality results.
* Learned operating systems for different types of printers quickly acclimated to the fast paced team.

Creative Director Jon English® Studios Minneapolis, MN 2007-2021

* Started in customer service and progressed to being assistant to the Owner and CEO, Jon English.

**Mark e. Hayden**

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* Updating and improving salon experience and booking services increasing client base 70% with pre-booking rates of 80%.
* Delivered ready for sale Bloody Gorgeous® Hair Care Products ahead of schedule under budget.
* Produced world class salon and products marketing materials for both web and print use,  
  earningTwin Cities Monthly’s “Top Salon” Award twice.

Print Specialist Xerox Brooklyn Park MN 2019-2021

* Earned Rapid certification using Xerox iGen 5 printers.
* Increased productivity. Achieved 100% deadlines.
* Trained new employees on equipment usage.

Designer and Market Strategist Bahl & Associates Bloomington, MN 2015-2019

* In-depth research boost the business into the top 2% of Amazon retailers.
* Tracking industry forecasts to design and create products that could be well made  
  with the existing equipment offering the best profit margins.
* Implement marketing campaigns and analyzing data to increase ROI to the best  
  level in the business' history.

Pre-Press Production Intern Eleventh-Hour Advertising Sydney, Australia 1997-1998

* Delivered highest quality image files for various print and online usage.
* Communicated effectively with clients and production staff of domestic and  
  international print publications to produce effective ads from client provided text.

✪ *See samples of work online* ✪  
[WorldbyMark.com](http://worldbymark.com)