

Cancellation/Missed Appointment Policy

We understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call to cancel an appointment, you may be preventing another patient from getting much needed treatment.

If a patient no-shows for their appointment without giving Orthopaedic Institute of Northwest Florida 24 hour notice of cancellation or reschedule, they will not be rescheduled without the physician's approval. If a second cancellation or no show should occur, the patient will be charged a \$50 no show fee; this will not be billed to or covered by your insurance company.

Parents and patients are encouraged to call or SMS text (850) 356-4407, if they need to cancel or reschedule their appointment.

