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**Home Pet Care Services POLICIES, TERMS, AND CONDITIONS**

HPCS Policies

If at any time HPCS feels a pet poses danger to themselves, other pets, people, HPCS reserves the right to discontinue the service at any time.

HPCS always strives to provide the services agreed upon with the upmost care and compassion. The Client is responsible for all medical expenses and/ or damages that are the result of an injury to the pet care provider by the client's pet. The client agrees to hold harmless, indemnify, and defend HPCS if a claim is made by any person injured by the client’s pet.

HPCS is not responsible for any damage to the client's property caused by the client's pet or that of others during the duration that the pet is in HPCS care. HPCS is in no way responsible for the disappearance, injury, death, or fines of any pet that has unsupervised access to the outdoors.

HPCS is not responsible for the security of the premises or loss of property if the client allows others to have access to the clients home during the time HPCS is employed. Clients agree to notify HPCS of all individuals that may have access to the property. This includes all services from here forward.

HPCS will provide all services in a caring, professional, and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly relinquishes any and all claims against HPCS, except those resulting from negligence.

HPCS is not responsible for any damage to the Client's property and home that is beyond the control of the person. Including, but not limited to: acts of nature, leaks, and electrical issues. HPCS will try to contact the Client firstly prior to making a decision to deal with the problem. All repairs and services are

HPCS is not liable for any damage or loss in the event of a crime or burglary that should occur under this or any future service. Client is responsible for securing home and property prior to leaving.

HPCS cannot be held liable for pets that are not the under the Client’s ownership and on the Client’s property. Each owner must sign a Contractual agreement.

Client is responsible for fully pet proofing the yard and house. Gates/ security fences/ latches are all the responsibility of the client and HPCS will not be responsible for any non- pet proofed yard or house. Any unsupervised pet that has access to the outdoors HPCS will hold no liability for death, injury, disappearance, or legal consequences.

HPCS is permitted to seek emergency veterinary help if warranted. The Client is permitted to leave a list of preferred veterinarians, however in the event of a true medical emergency I am permitted to seek a veterinarian of their choice. HPCS is not responsible for the health or wellbeing of the pet while in the veterinary hospital’s care and assumes zero responsibility for the actions and decisions of the veterinary staff including the health or death of the Client’s pet. The Client is responsible for all charges incurred for transportation of the pet to and from the veterinary hospital as well as all charges incurred at the veterinary hospital. HPCS holds no financial obligations to the veterinary hospital.

If medications need to be administered the Client understands that HPCS is not a veterinarian or a licensed Veterinary technician and is not responsible or accountable for any and all medical circumstances that are beyond their control.

The Client must supply all necessary safety equipment and supplies for their pets wellbeing. This includes but is not limited to the following items: sturdy, well fitted collar/ halter/ harness/ gentle leader to be used for walks or emergencies, leash with functioning latch, affixed vaccination tags and identification tags, litter boxes/ scoop, cat litter, pet’s food, bowels, poop bags, pet’s medicine, cleaning supplies

The Client understands that HCPS works very hard to care for my pets and prevent accident or injury, however such things may occur no matter how well the pet is cared for.

The Client agrees to notify HCPS of any signs of illness or injury to the pet prior to any scheduled service.

This agreement is valid for all future service dates without the need for an additional contract to be signed with each future service.

This agreement applies to all animals in HPCS care.

I, the Client, have read all the terms of this agreement and confirm the information provided is accurate and correct. I also approve that this contract will be valid for all future services, allowing HPCS to enter my property without additional signed contracts.

HPCS is permitted to accept email, telephone, or text reservations in the future and will be authorized to enter my property without additional signed contracts or written authorization.

I have accepted HPCS contractual agreement in its entirety and fully understand the policy and procedures. By signing the **Home Pet Care Services Policy, Terms, and Conditions Agreement I acknowledge that I have read and agree to all the above terms and conditions. The signed agreement is due prior to the first scheduled service.**

Client Signature\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date\_\_\_\_\_\_\_\_\_\_\_\_\_

Print Name \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_