

# Shoshone County EMS Corporation

## 2017 Annual Report



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## Executive Summary

2017 is our fifth year of providing Emergency Medical Services in Shoshone County and I am very proud of what we have accomplished in that time. We continue to look for new and innovative ways to perform our duties. Our partnerships with Shoshone County Fire District #1, Shoshone County Fire District #2, Shoshone County Fire District #3 and Shoshone Medical Center have continued to grow and strengthen. The Fire Districts are providing well qualified personnel to respond on the ambulances for 911 calls and basic and Intermediate hospital transfers. Our paramedics and nurses are working additional hours at Shoshone Medical Center during times of high volume or during periods of short staffing as well as responding on the Critical Care Transport Ambulance to an increasing number of calls for service.

We have continued to add new and updated equipment through grant opportunities. Our training program continues to grow adding 7 new EMTs and 10 Advanced EMTs as well as hosting 48 hours of continuing education for all the responders in the Silver Valley in 2017.

Our financial outlook continues to improve as we work hard to prioritize our goals and save for future growth.



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## Goals

1. To provide the citizens of Shoshone County with quality EMS services in a professional manner.
2. To minimize the financial burden on Shoshone County for EMS services.
3. To have a service that is based in Shoshone County and provided by people who live in Shoshone County.
4. A single service covering the areas identified in our Service Agreement with Shoshone County.

## Equipment

### Ambulances

We currently have four ambulances in service with one backup. The newest ambulance is a 2016 Dodge, the next is a 2013 Dodge, then a 2012 Dodge and fourth a 2012 Ford. Two of these ambulances are staffed by career firefighters EMTs and AEMTs from Fire District #1 and Fire District #2 24 hours a day. A third ambulance is staffed with an on-call crew for Critical Care Transfers 24 hour a day. The fourth ambulance is staffed by off duty Firefighters EMTs or AEMTs from the Fire Districts as needed. The backup ambulance can be used as a fifth vehicle if needed with off duty staffing and also fills in for one of the four primary ambulances when they go in for maintenance.



Ambulances from Osburn and Kellogg 2<sup>nd</sup> out



Critical Care ambulance and 1<sup>st</sup> out ambulance from Kellogg

### Stretchers

Through the State EMS Title III grant we have added five power stretchers over the last three years so all ambulances have power stretchers. The benefit of these devices is safety and comfort for the patient and a reduction of back injuries to our responders.



## Personnel

### Administration

The corporation's administration team is made up of six board members and a chief officer. Each board member was appointed by the agency or entity they represent. John Specht is the Chairman of the board, he represents Shoshone County Fire District #1, Bruce VanBroeke represents Shoshone County Fire District #3, Mike Dexter is the Secretary/ Treasurer, he represents Industry in the County, Jay Huber represents the citizens of Shoshone County as County Commissioner, Tamie Eberhart is the Vice Chair and represents Shoshone County Fire District #2 and Jerry Brantz represents Shoshone Medical Center. The Board has met almost every month since October 2011 to bring the best ambulance service possible to the Silver Valley while staying fiscally responsible. The Chief Officer is William (Bill) Holstein. Bill is an Idaho licensed Paramedic and nationally certified as a Flight / Critical Care Paramedic. He has been in Public Safety for 25 years.

### Responders

The Board of Directors decided early on to partner with Fire District #1 and Fire District #2 to insure 24 hour per day, seven day a week staffing for two ambulances. The fire districts and the corporation work together in recruiting and training the personnel who staff the ambulances. It was the goal of the corporation to fairly reimburse the fire districts for the personnel costs to staff the ambulances. The board also wanted two ambulances staffed per day with the capabilities of additional ambulances as needed during busy times. It was determined the best way to accomplish this in Shoshone County was to hire three new firefighter EMTs for each fire department and recruit and hire part time on call personnel that will be available to fill open shifts and additional ambulance calls as needed. Most of the on-call responders came from Community Ambulance Service. All the EMTs and Advanced EMTs that worked on the 911 ambulances in 2017 were employed by either Fire District #1 or Fire District #2. The EMS Corporation employs paramedics, nurses, EMTs, Advanced EMTs and drivers for the Critical Care transfer ambulance.

## Services

### Critical Care Transport

Is being provided by specially trained Nurses, Paramedics, Advanced EMTs, and EMTs, with specialized equipment and medications to manage very sick patients that require transportation from Shoshone Medical Center for a higher level of specialty care than can be provided there. The ambulance is garaged at the main office in Kellogg and the crew is on call and ready to go 24 hours a day.

### Intermediate and Basic Life Support

Is provided by our highly trained Advanced EMTs and EMTs. They respond for emergency and non-emergency calls from the main fire stations of Shoshone County Fire District #2 in Kellogg, and Shoshone County Fire District #1 in Osburn. Both ambulances are staffed 24 hours a day seven days a week through an agreement with Shoshone County EMS Corporation and each fire district. Each district also provides staffing for the second out ambulances in Kellogg and the reserve ambulance in Wallace as needed. These ambulances respond to 911 calls from Lookout Pass on the East side of the Valley to Fourth of July Pass on the West End of the valley and North and South following the Shoshone County Fire District #1 and Shoshone County Fire District #2 boundaries.

### Hospital Partnership

Shoshone County EMS has an agreement with Shoshone Medical Center creating a very close working relationship. Shoshone Medical Center helps us maintain the high level of skills and training required for the crews to be able to continue providing a high quality of medical care on the ambulances. Shoshone County EMS Corp has personnel with additional training that are

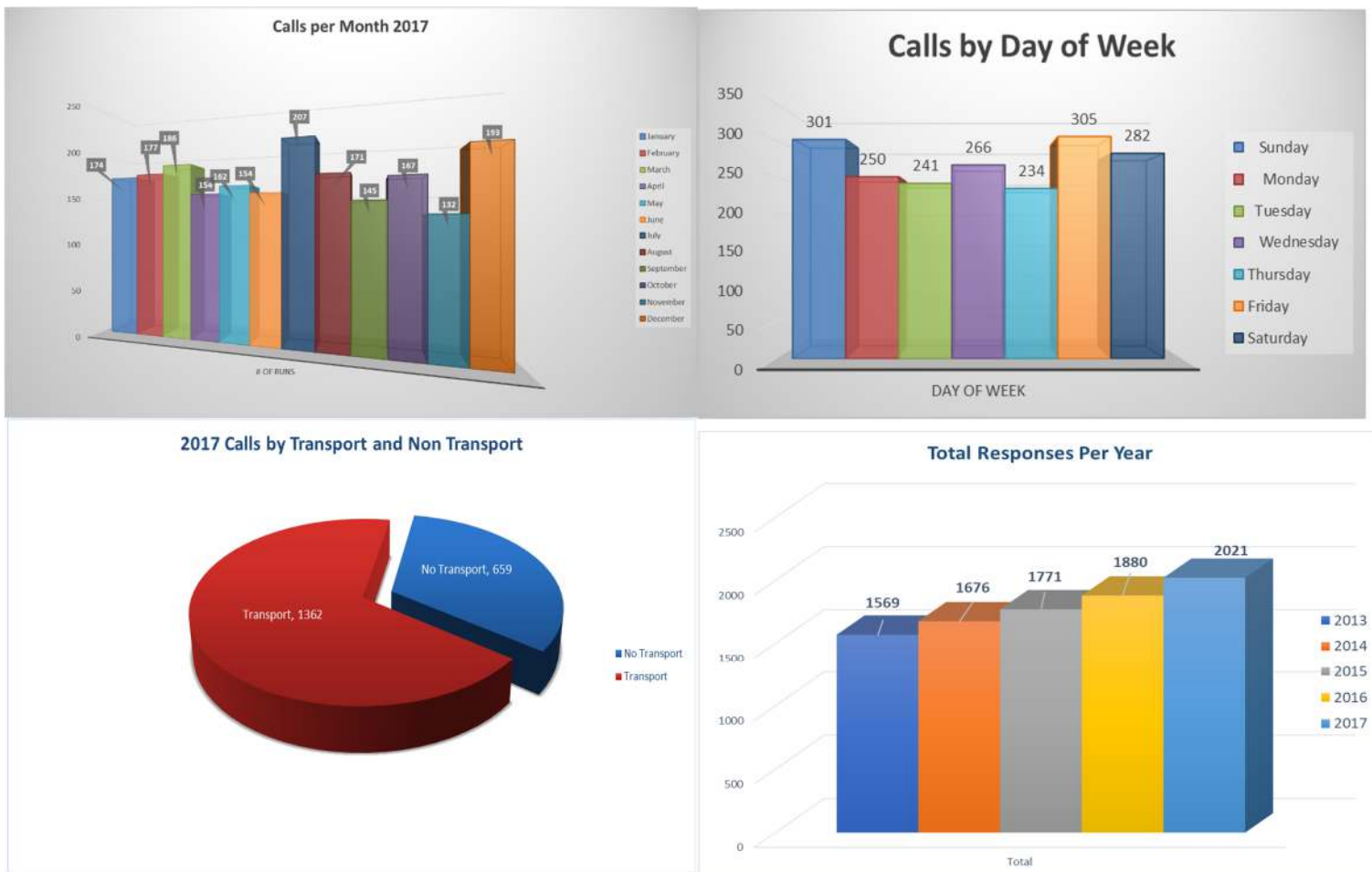
available to the Hospital through a contract for service when the hospital needs additional care providers during high volume times.

### Training

In 2017 Shoshone County EMS Corporation completed an EMT class, and an Advanced EMT class with a total of 17 new certified providers working or volunteering in Shoshone County.

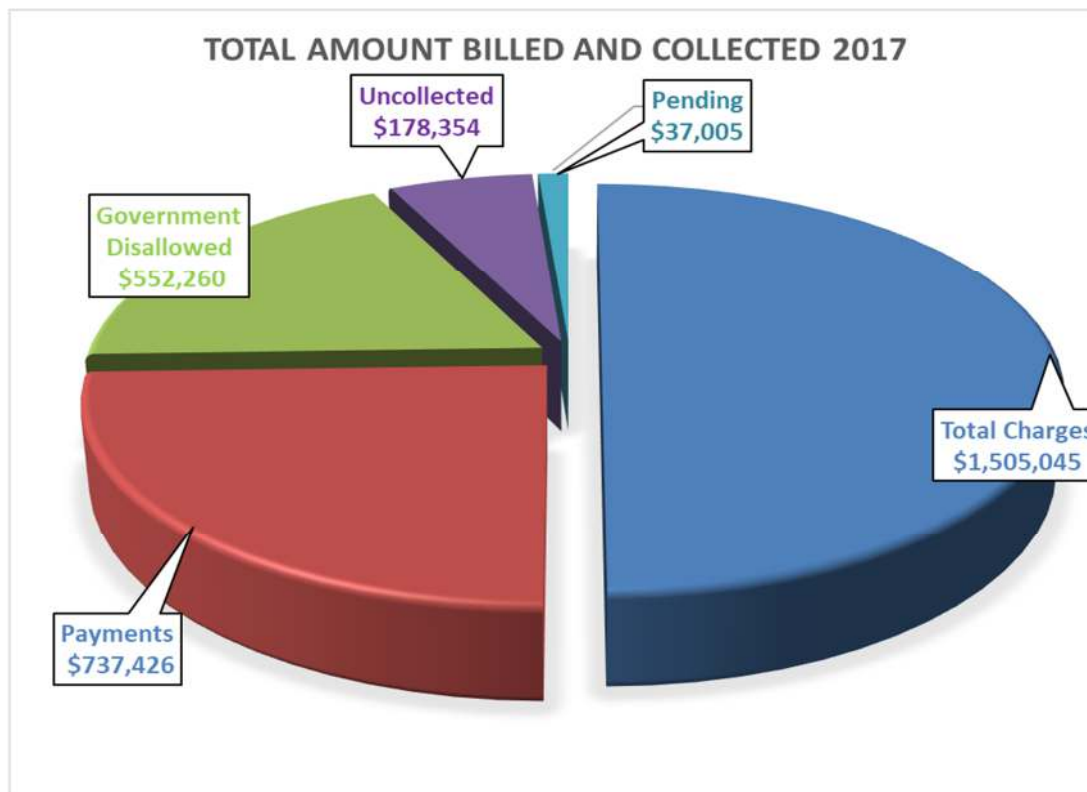
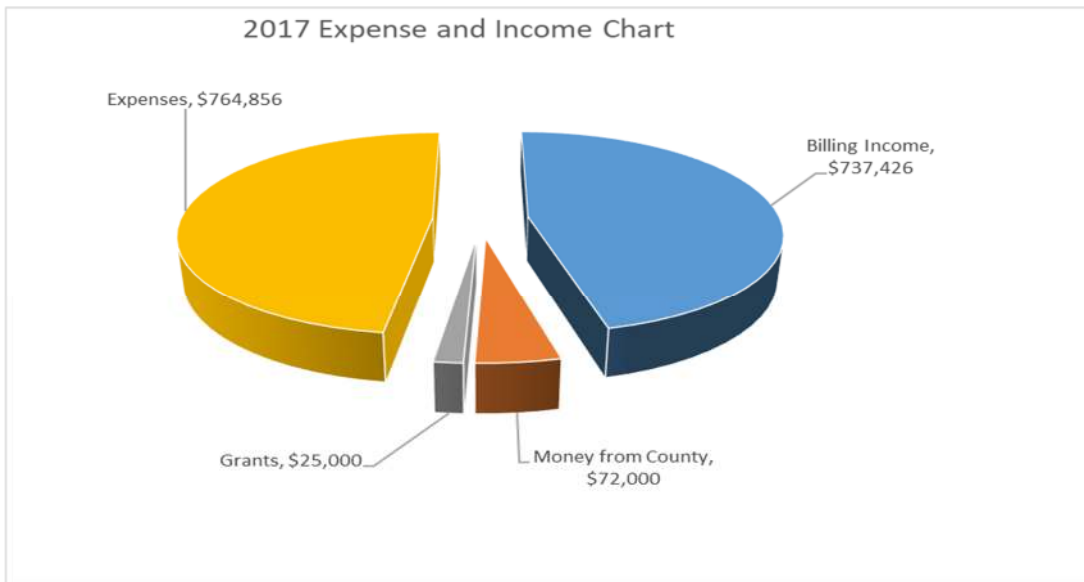
The currently licensed personnel complete anywhere from 24 to 36 hours of continuing education each year to maintain their current State EMS License.

### Statistics



## Financials

The Chart below shows the breakdown of the revenue we received and our expenses for the year.



- Total charges are the amount that was charged based on the fee schedule we have established for the transports we provide.
- Payments include all the money System Design has collected from total charges.
- Government Disallowed is the amount that Medicare and Medicaid require us to write off do to their allowable amount.
- Uncollected is the amount that gets written off to the County Indigent Care, the County Jail, Charity Care and Bad debt.
- Pending is the amount we are still waiting on from Insurance companies and people who are making payments.