

Paw Buttons

Returns & Refunds Policy

1. Returns

We accept returns within 14 days of delivery. To be eligible for a return, items must be unused, in their original packaging, and accompanied by a receipt or proof of purchase.

2. Refunds

Once your return is received and inspected, we will notify you of the approval or rejection of your refund. Approved refunds will be processed to your original payment method within 5–7 business days.

3. Exchanges

We replace items only if they are defective or damaged. To request an exchange, contact us at support@pawbuttons.us.

4. Non-Returnable Items

Gift cards and clearance items are non-returnable.

5. Shipping Returns

You will be responsible for paying shipping costs for returning your item unless the return is due to our error.

[Sales@pawbuttons.us](mailto:sales@pawbuttons.us)

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