HAIR SZN PRIVACY POLICY

Your privacy is important to us. At Hair SZN, Inc. ("Hair SZN," "we," "our," or "Company"), we are committed to respecting and protecting the privacy of our customers and website visitors.

This website, https://www.hairszn.com and https://www.hairszn.co (collectively, the "Website"), is owned and operated by Hair SZN, Inc. ("Company," "we," "our"). By accessing or using this Website, you agree to the terms outlined in this Privacy Policy.

If you do not agree with our policies and practices, please discontinue use of our Website.

This Privacy Policy describes how we collect, use, and protect the personal information you provide to us through our Website. It also applies to information collected through email, text messages, and other electronic communications between you and Hair SZN. This policy does not apply to information collected offline or through any other means, including websites, services, or platforms operated by third parties.

We may update this Privacy Policy from time to time to reflect changes in our information practices, business operations, or legal requirements. If we make material changes, we will notify you through our Website or other appropriate communication methods before the changes become effective. We encourage you to periodically review this policy for the latest information regarding our privacy practices.

Collection and Use of Personal Information

Hair SZN collects personal information to provide a seamless, secure, and personalized shopping experience for our customers and website visitors. We use the information collected to operate our Website, process orders, communicate with customers, improve our services, and provide relevant information about our products and promotions.

You may contact us at customersupport@hairszn.com regarding questions about your personal information or your communication preferences.

Browsing Information

When you visit the Hair SZN Website, we may automatically collect certain information about your device and browsing activity. This information helps us maintain the functionality and security of our Website, improve customer experience, and understand how visitors interact with our site.

Information collected may include:

- IP address
- Date and time of visit
- Browser type and operating system
- Referring and exit pages
- Website usage information

We may use this information for purposes including:

• Providing and improving our Website and its content
• Providing information, products, and services you request
• Processing and fulfilling orders
• Preventing fraudulent activity and maintaining website security
• Communicating updates, promotions, and important notices
• Enforcing our policies and protecting our rights

Information collected through our Website may be retained for as long as necessary to fulfill the purposes outlined in this Privacy Policy, comply with legal obligations, resolve disputes, and enforce our agreements.

Orders and Transactions

When you place an order with Hair SZN, we collect personal information necessary to process, fulfill, and support your purchase. This information may include:

• Contact information, such as your name, email address, phone number, and shipping address
• Billing information, such as your billing address and payment details processed through our third-party payment providers
• Order information, including products purchased, order history, and communication preferences

Payment information is securely processed through trusted third-party payment providers. Hair SZN does not store complete payment card information on our servers.

Order information may be retained for as long as necessary to fulfill business, legal, accounting, and customer service obligations, including resolving disputes and enforcing our agreements.

Website Hosting and Server Information

To operate and maintain our Website, certain information may be automatically collected through our hosting providers and website services. This information may include:

• IP address
• Date and time of access
• Browser type and operating system information
• Website usage information

This information helps us maintain Website functionality, improve security, and provide a better shopping experience.

Customer Communications

When you contact Hair SZN through email, we may collect the information you provide, such as your name, email address, and details regarding your inquiry.

This information is used to respond to customer questions, provide order support, address concerns, and improve your overall experience with Hair SZN.

Hair SZN strives to respond to customer inquiries within 72 hours. Response times may vary during product launches, limited releases, holidays, or periods of high customer volume.

Email Communications

With your consent, Hair SZN may use your email address to send marketing communications, including product launches, limited releases, promotions, brand updates, and other information about our products and services.

Emails sent by Hair SZN may include tracking technologies that help us understand email engagement, such as whether an email was opened or whether links were clicked. This information helps us improve our communications and provide a better customer experience.

You may unsubscribe from promotional emails at any time by following the unsubscribe instructions included in the email or by contacting us at customersupport@hairszn.com.

Please note that you may still receive transactional emails related to your purchases, including order confirmations, shipping updates, and other necessary communications regarding your order.

Cookies and Other Tracking Technologies

Hair SZN uses cookies and similar tracking technologies to help operate, improve, and personalize your Website experience. Cookies may be used for purposes including:

- Maintaining website functionality
- Remembering shopping preferences
- Supporting the shopping cart and checkout process
- Understanding website traffic and usage patterns
- Improving website performance and customer experience

We may use third-party services that collect information through cookies or similar technologies to help us analyze website activity and improve our services.

You may adjust your browser settings to refuse or limit cookies. However, disabling cookies may affect certain features and functionality of the Website.

Information Sharing

Hair SZN respects your privacy and does not sell, rent, or trade your personal information to third parties for their own marketing purposes.

We may share your personal information with trusted third parties that help us operate our business, provide services, and fulfill customer orders. These third parties may include:

• Payment processors
• Website hosting and e-commerce service providers
• Shipping and delivery providers
• Email and marketing service providers
• Analytics providers

We only share information necessary to perform these services and support our business operations.

We may also disclose personal information when required by law, legal process, or governmental request, or when we believe disclosure is necessary to protect the rights, property, or safety of Hair SZN, our customers, or others.

Information may also be used to fulfill the purpose for which it was provided, provide customer support, process transactions, maintain website security, and enforce our policies and agreements.

Your Privacy Rights

You may have certain rights regarding the personal information we collect about you. These rights may include:

• Requesting access to the personal information we hold about you
• Requesting corrections to inaccurate or incomplete information
• Requesting deletion of personal information when appropriate
• Withdrawing consent for certain marketing communications
• Requesting information about how your personal information is used

Certain information may be retained when necessary to complete transactions, comply with legal obligations, resolve disputes, or enforce our agreements.

Third-Party Service Providers

Hair SZN uses trusted third-party service providers to help operate our Website, process transactions, communicate with customers, and fulfill orders. These providers may include:

• GoDaddy, which provides website hosting and related website services
• Payment processors used to securely process customer transactions
• Shipping carriers used to deliver customer orders
• Analytics and marketing service providers used to improve website performance and customer communication

These third-party providers may have access to personal information only as necessary to perform services on our behalf and are required to handle your information appropriately.

Security

Hair SZN follows reasonable industry practices to protect the personal information submitted to us. We use safeguards designed to protect information during transmission and while stored.

However, no method of transmission over the Internet or electronic storage method is completely secure. While we strive to protect your personal information, we cannot guarantee absolute security.

Children's Privacy

Hair SZN does not knowingly collect personal information from children under the age of 13.

If we become aware that we have collected personal information from a child under the age of 13, we will take reasonable steps to delete that information as soon as possible.

If you believe that we may have collected personal information from a child under 13, please contact us at customersupport@hairszn.com.

Contact Information

If you have questions, concerns, or requests regarding this Privacy Policy or our privacy practices, you may contact Hair SZN at:

customersupport@hairszn.com