HAIR SZN TERMS & CONDITIONS

Effective Date: August 6, 2026

Welcome to Hair SZN. By accessing or using our website and purchasing our products, you agree to be bound by these Terms & Conditions. Please read them carefully before placing an order.

General

Hair SZN reserves the right to update, modify, or discontinue any part of this website, its products, pricing, or these Terms & Conditions at any time without prior notice.

By using this website, you confirm that you are at least 18 years of age or have permission from a parent or legal guardian to make purchases.

Products & Availability

We strive to display our products, colors, textures, lace types, and descriptions as accurately as possible. However, actual colors may vary depending on your monitor or mobile device settings.

All products are subject to availability. Hair SZN reserves the right to limit quantities, discontinue products, or modify product offerings at any time without prior notice.

Pricing

All prices are listed in U.S. Dollars (USD).

Hair SZN reserves the right to correct pricing, typographical, or website errors at any time. If an item is listed at an incorrect price due to a system, human, or technical error, we reserve the right to cancel the order and issue a full refund.

Orders

Hair SZN reserves the right to refuse, cancel, or limit any order at our sole discretion, including but not limited to orders suspected of fraud, unauthorized transactions, pricing errors, inventory shortages, or violations of these Terms & Conditions.

Because orders begin processing shortly after they are placed, modifications and cancellations cannot be guaranteed.

Payment

Payment is required in full at the time of purchase.

Orders will not be processed until payment has been successfully authorized and received.

Fraud Prevention & Chargebacks

Hair SZN is committed to protecting both our customers and our business from fraudulent transactions.

We reserve the right to refuse, cancel, or place any order on hold if we suspect fraudulent activity, unauthorized use of a payment method, or any violation of these Terms & Conditions. Additional verification may be required before an order is processed.

By placing an order, you authorize Hair SZN to provide relevant order documentation to your payment provider or financial institution in the event of a payment dispute or chargeback. This documentation may include:

- Order confirmation
- Billing and shipping information
- Tracking information
- Carrier delivery confirmation
- Signature confirmation
- Communication regarding the order

Customers agree not to initiate a chargeback for orders that have been successfully processed, shipped, and delivered in accordance with our Shipping Policy. If an issue arises, we ask that you contact Hair SZN first so we have the opportunity to resolve the matter.

Hair SZN reserves the right to refuse future purchases from customers who abuse the chargeback process or engage in fraudulent purchasing activity.

Shipping

Please review our Shipping Policy for complete information regarding processing times, shipping methods, required signatures, tracking information, delivery responsibilities, and reshipment fees.

Returns & Exchanges

Please review our Return Policy before placing your order.

By completing your purchase, you acknowledge that you have read, understood, and agreed to Hair SZN's Return Policy, including all eligibility requirements and the final sale policy for customized wigs.

Intellectual Property

All content on this website—including but not limited to logos, product images, videos, graphics, branding, text, product descriptions, website design, and other materials—is the exclusive property of Hair SZN and may not be copied, reproduced, distributed, modified, or used without prior written permission.

Limitation of Liability

To the fullest extent permitted by law, Hair SZN shall not be liable for any indirect, incidental, consequential, special, or punitive damages arising from the use of this website or the purchase or use of our products.

Hair SZN's maximum liability shall not exceed the amount paid for the product giving rise to the claim.

Accuracy of Information

While we strive to ensure that all information on this website is accurate, complete, and current, Hair SZN does not guarantee that product descriptions, pricing, inventory, images, or other website content will always be free of errors. We reserve the right to correct errors or omissions at any time without prior notice.

Privacy

Your use of this website is also governed by our Privacy Policy, which explains how we collect, use, and safeguard your personal information.

Governing Law

These Terms & Conditions shall be governed by and interpreted in accordance with the laws of the State of Tennessee, without regard to its conflict of law principles.

Force Majeure

Hair SZN shall not be held responsible for any delay or failure to perform its obligations due to events beyond our reasonable control, including but not limited to severe weather, natural disasters, pandemics, carrier delays, labor disputes, power outages, governmental actions, or other unforeseen circumstances.

Severability

If any provision of these Terms & Conditions is determined to be unlawful, invalid, or unenforceable, the remaining provisions shall remain in full force and effect.

Contact Us

If you have any questions regarding these Terms & Conditions, please contact Hair SZN using the contact information provided on our website.