

Starting February 1st, we will no longer be accepting prescription requests from Chewy, 1-800-PetMeds, and other online retailers.

At Horse & Hound, we strive to provide safe, proven, and effective products and medications for our clientele and patients. This includes our in-house, online, and partnering compounding pharmacies, which provide multiple avenues for medication types and dosing. By utilizing these services, we can ensure proper documentation, dispensing, and storage of the products your veterinarian recommends.

To ensure our patients will still receive the medications and care they need, we have the following options:

Direct from Hospital Pharmacy

- Make a medication request while at your appointment or by contacting the office. We will dispense the medication under veterinary supervision, with multiple checks in place to ensure correct dosing and number.

Order from our Online Pharmacy, MyVetStoreOnline (MVSO)

- Order online at <https://horseandhoundvet.myvetstoreonline.pharmacy/shop/>. These medications are then approved by our team and filled by our trusted medication distributors at Midwest. These products are guaranteed to be legitimate products that have been stored and handled appropriately.
- Orders through MVSO are shipped directly to you. All manufacturer discounts are valid through online ordering, and autoship is an additional feature to ease use.

Written Prescription for any Third-Party Pharmacies

- Upon request, we will provide a written prescription that you may submit to the pharmacy of your choice, including online retailers. Once written, the accurate completion of the prescription is at the discretion of that pharmacy.
- We cannot guarantee the legitimacy of these products, their storage, or use. A prescription waiver must be on file. Certain manufacturers' discounts are not available for use through non-veterinary dispensed products.

Please note:

- All prescriptions require a valid veterinary-client-patient-relationship (VCPR) by law. For this reason, your pet must have been examined by one of our veterinarians within the last 12 months in order to prescribe or dispense medication
- For families with multiple pets: prescriptions are written specifically for individual patients, and a 12-month supply will be the maximum prescribed per patient, per year.
- All prescriptions, regardless of pharmacy used, will be documented in your pet's medical record.