**Our Commitment to Privacy**

The 2nd Chances Foundation respects the privacy of every visitor to our websites. Your privacy is a priority, and we go to great lengths to protect it. This Privacy Policy describes how we collect and use information about our online visitors. We know you care about your information, and we want you to be fully informed about our practices.

This Policy may be changed or updated from time to time. By visiting the 2nd Chances Foundation at one of our websites you accept the practices described in this Policy.

[See privacy information for financial and in-kind donors](https://www.redcross.org/privacy-policy/donor-privacy-policy.html).

**The Data We Collect**

Our websites provide convenient ways for you to access our services and learn about important 2nd Chances Foundation opportunities and events. We collect information about our online visitors both directly from our visitors and indirectly from other companies that provide data to us. We use this information to communicate with our supporters and clients and process their transactions. We do not sell it to other organizations.

When you use our websites or apps to make a financial contribution, register for a class or special event, sign up to volunteer, and apply for a job, we may ask you for your name, email, address, phone number(s), and other information relevant to the transaction. We will ask for standard credit card information when you make a financial donation, pay for a class, or make a purchase.

We obtain information about our online visitors from other sources as well. For example, we engage vendors that provide contact information and other data. We use this data to help us engage with people who may be interested in participating in 2nd Chances Foundation activities or contributing to the 2nd Chances Foundation mission.

We also collect non-personal information about our online visitors using “cookies”, pixels, web beacons, and other technologies that operate automatically when you visit our website. We use this information to give our website visitors a more relevant online experience and to help us make website improvements. The information helps us understand which parts of our websites are the most popular, where our online visitors are going, and how long they spend there. If you do not want us to collect information using cookies, you can disable this function in your browser. If you block cookies from us, however, you may not be able to see personalized content and our website may not function optimally.

**How We Secure Data**

We use a variety of security measures to protect your data. We maintain physical, electronic and procedural safeguards to help prevent unauthorized access to and improper use of personally identifiable information.

We protect the security of credit card transactions using a number of measures such as encryption, access controls, network firewalls, and physical security. These measures make it extremely difficult for anyone to intercept the credit card information you send to us. When we work with other companies to process credit card transactions, those companies also use encryption and other appropriate security measures.

No website or electronic data can ever be completely secure, but we are always working to maintain up-to-date and appropriate security mechanisms.

**How We Use Your Information**

If you provide the 2nd Chances Foundation with personal information when you visit our websites we may use the information in our programs and activities. We may enter your information into one of our databases so we can contact you to obtain your input, provide information about our programs and events, request donations, or provide a more personalized online experience.

The 2nd Chances Foundation does not sell, trade, or share our donors’ personally identifiable information with any other entity, except as described below. We do not send mailings to our donors on behalf of other organizations unless the donor has given us specific permission to do so.

On occasion, the 2nd Chances Foundation may share your information with our vendors and other partners that help us with our activities and programs. For example, we share information with vendors that help us fulfill orders, manage data, and process donations and credit card payments. These vendors are bound by strict confidentiality rules and are permitted to use the information only to support 2nd Chances Foundation operations. We also disclose information as required by law.

**We Care About Doing it Right**

The 2nd Chances Foundation is committed to accuracy and precision in processing your information. We have procedures to check for errors, and our systems are periodically audited to make sure we process your information securely and accurately.

If you need to contact us to review your information or make corrections, please send an email to info@2ndchancesfoundation.com.

**Contact Us About Privacy**

To let us know how you would like us to contact you, or to opt-out of receiving phone calls, e-mails, texts or mail from the2nd Chances Foundation, email the following addresses:

* Financial Donor Unsubscribe: [donations@2ndchancesfoundation.com](mailto:donations@2ndchancesfoundation.com)
* General Information: info@2ndchancesfoundation.com

If you have questions about this Privacy Policy, you may send us an email at [info@2ndchancesfoundation.com](mailto:info@2ndchancesfoundation.com) or write to:

2nd Chances Foundation  
Mailing Address: 100 Village Dr. P.O Box #1158 Mebane, NC 27302  
Attention: Secretary

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