



# Shipping Policy

Thank you for visiting and shopping at [jamestownindustries.com](http://jamestownindustries.com) Following are the terms and conditions that constitute our Shipping Policy.

## Domestic Shipping Policy

### **Shipment processing time**

All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

### **Shipping rates & delivery estimates**

Shipping charges for your order will be calculated and displayed at checkout.

\* Overnight delivery is only available for orders with delivery addresses within the continental United States.

Delivery delays can occasionally occur.

### **Shipment to P.O. boxes or APO/FPO addresses**

[jamestownindustries.com](http://jamestownindustries.com) ships to addresses within the U.S., U.S. Territories, and APO/FPO/DPO addresses.

### **Shipment confirmation & Order tracking**

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

### **Customs, Duties and Taxes**

[jamestownindustries.com](http://jamestownindustries.com) is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

### **Damages**

[jamestownindustries.com](http://jamestownindustries.com) is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

# International Shipping Policy

We currently do not ship outside the U.S.