

# Payments



Pike Water, Inc. customers now have the option of paying their utility bills with a credit card over the Internet. Additionally, customers may select to have their utility bills emailed to them as opposed to having them mailed to their address. Getting started is easy, just click on the on-line utility payment link. You will need your utility account number and previous utility bill amount to get set up.

Pike Water Inc. accepts both MasterCard and Visa transactions. Our online option will allow customers to view their current utility bill, payment history, and usage history with a click of the mouse. We are pleased to provide this service to our customers. Please contact us at 947-2524 if you have any questions.

If your service has been disconnected for non-payment, please contact our office during regular business hours, which are Monday thru Friday, 8:30am to 4:30pm.

See below for more billing information:

**Mailing Address:** 2277 Boswell Run Road  
P.O. Box 191  
Waverly, OH 45690

**Phone:** 740-947-2524  
740-947-2491 fax

**Office Hours:** Monday thru Friday 8:30am - 4:30pm  
Closed Saturday & Sunday

Drive-up Window: Monday thru Friday 8:30am - 4:30pm  
Closed Saturday & Sunday

Drop box located at Drive-up Window

**Office Closed:** New Years Day  
Martin Luther King Day  
Presidents Day  
Good Friday  
Memorial Day  
Independence Day  
Labor Day  
Columbus Day  
Veterans Day  
Thanksgiving Day  
Friday Following Thanksgiving Day  
Christmas Day

## **Service & Billing Codes**

WT	Water
E	Estimated
F	Final Bill
M	Meter Change
RC	Returned Check Charge
SC	Service Charge
AR	Past Due
CF	Connection Fee
CR	Credit Balance
EA	Estimation Adjustment
EF	Estimation Fee
RA	Rate Adjustment
EPA	Annual EPA Fee

## **Service Charges**

\$20.00	Door Collection - Trip Charge
\$30.00	Next Day Reconnection
\$50.00	Same Day Reconnection
\$20.00	Service Man Called Out & Problem is Customers
\$25.00	Returned Check Charge
\$55.00	Meter Tampering - Lock Charge