**Payments**

Pike Water, Inc. customers now have the option of paying their utility bills with a credit card or with PayPal and Venmo over the Internet. Additionally, customers may select to have their utility bills emailed to them as opposed to having them mailed to their address. Getting started is easy, just click on the on-line utility payment link. You will need your

utility account number and previous utility bill amount to get set up.

Pike Water, Inc. Customers can also pay over the phone 24/7 with our pay by phone option.

Pike Water Inc. accepts both MasterCard and Visa transactions. Our online option will allow customers to view their current utility bill, payment history, and usage history with a click of the mouse. We are pleased to provide this service to our customers. Please contact us at 947-2524 if you have any questions.

If your service has been disconnected for non-payment, please contact our office during regular business hours, which are Monday thru Friday, 8:30am to 4:30pm.

See below for more billing information:

**Mailing Address:** 2277 Boswell Run Road

 P.O. Box 191

Waverly, OH 45690

**Phone:** 740-947-2524

740-947-2491 fax

**Office Hours:** Monday thru Friday 8:30am - 4:30pm

Closed Saturday & Sunday

Drive-up Window: Monday thru Friday 8:30am - 4:30pm Closed Saturday & Sunday

Drop box located at Drive-up Window

**Office Closed:** New Year’s Day

Martin Luther King Day

Presidents Day

Good Friday

Memorial Day

Juneteenth

Independence Day

Labor Day

Columbus Day

Veterans Day

Thanksgiving Day

Friday Following Thanksgiving Day

Christmas Day

# Service & Billing Codes

|  |  |
| --- | --- |
| WT  | Water  |
| E  | Estimated  |
| F  | Final Bill  |
| M  | Meter Change  |
| RC  | Returned Check Charge  |
| SC  | Service Charge  |
| AR  | Past Due  |
| CF  | Connection Fee  |
| CR  | Credit Balance  |
| EA  | Estimation Adjustment  |
| EF  | Estimation Fee  |
| RA  | Rate Adjustment  |
| EPA  | Annual EPA Fee  |

# Service Charges

|  |  |
| --- | --- |
| $20.00  | Door Collection - Trip Charge  |
| $150.00 | Same Day Reconnection if paid between 3:30 p.m. – 4:30 p.m. |
| $100.00 | Same Day Reconnection if paid between 8:30 a.m. – 3:30 p.m. |
| $20.00  | Service Man Called Out & Problem is Customers  |
| $30.00  | Returned Check Charge  |
| $55.00  | Meter Tampering - Lock Charge  |

# Tap Fees

¾” Water Tap - $2000.00

Full 1” Water Tap - $2500.00

# Rental Deposit

$ 100.00