



Your Photo

❖ SERVICEMAN FORM

- 1) Full Name _____
- 2) Address
 - ✓ Stress _____
 - ✓ Apartment _____
 - ✓ State _____
 - ✓ City _____
 - ✓ Pin Code _____
- 3) Mobile No:- 1) _____ 2) _____
- 4) Email/ _____
- 5) Aadhar Card _____
- 6) Pan Card _____
- 7) Date Of Birth _____
- 8) Marital Status _____

❖ JOB INFORMATION

- 9) Employee ID & Serviceman Code _____
- 10) Work Location _____
- 11) Date of Joining _____
- 12) Experience _____

13) Department (Tick Mark)

- ☐ AC Service
- ☐ Carpenter's
- ☐ Cleaning Services
- ☐ Electrical
- ☐ Painter
- ☐ Pest Control
- ☐ Plumber

❖ EMERGENCY CONTACT INFORMATION

14) Full Name _____

15) Mobile No _____

❖ BANK ACCOUNT DETAILS

16) Bank Name _____

17) Account Holder Name _____

18) Account Number _____

19) IFSC Code _____

20) Bank Branch Name _____

- I certify that answers given here in are true and complete to the best of my knowledge.
- I authorize investigation of all statements contained in this application for Employment/Vendor as May be necessary for arriving at an Employment/ Vendor decision.
- This application for employment shall be considered active for a period of time not to exceed 45 days. Any applicant wishing to be considered for employment beyond this time period should inquire as to Whether or not applications are being accepted at that time.

❖ Wisdom criteria

➤ Particular Work Procedure

After the confirmation of the job, you will receive the contact details of the customer.
Contact the customer to understand the job requirement and specifications.

Provide the customer Information

- Order ID: 279591
- Service Name: Plumbers
- Customer Name: Kun ××××××
- Contact No: 7781××××××
- Address: ABC.....
- Service Date: 01/01/2020
- Service Time: 9am - 11am
- Amount : Rs.1××××

➤ Service Period

- ✓ Before Complete work first conformation the customer & as per backend approval
Leave form side otherwise we are not consider to on this lead.
- ✓ After Complete work please coordinate with backend.

➤ Performance

If you fail to accept or reject the job request within 5 minutes, then it will be counted in your GoldSubscription Package.

➤ Payment

- ✓ Lead Details share with wisdom after within Same Days (Working days)
- ✓ If Customer Will Payment Cash As per monthly bill book submitted to Wisdom Office As well

➤ Feedback

Wishing you great business and customer satisfaction.

- Capacity / Independent Contractor
- Modification of Agreement

➤ Between The Serviceman

- ✓ Do not share personal information of serviceman
- ✓ Don't share company back office work

"Terms & Conditions"

"Wisdom"

INTERPRETATION-

"Consumer" means an individual acting for purposes which are wholly or mainly outside his or her trade, business, craft or profession.

"Contract" means the legally-binding agreement between you and us for the supply of the Services.

"Order" means the Customer's order for the Services from the Supplier as set out in the Customer's order or in The Customer's written acceptance of the Supplier's quotation.

"Services" means the services of the description set out in the Order.

SERVICES-

In order to provide the Services, and on confirmation of your Order, we will provide a specialist handyman(WISDOM approved Handyman)to provide the Services in terms of the accepted Order.

We warrant that we will use reasonable care and skill in our performance of the Services which will comply with the quotation/Order, including any specification in all material respects. We can make any changes to the Services which are necessary to comply with any applicable law or safety requirement, and we will notify you if this is necessary.

We will use our reasonable endeavors to complete the performance of the Services within the time agreed or as set out in the quotation/Order; however, time shall not be of the essence in the performance of our obligations.

All of these Conditions apply to the supply of any goods as well as Services unless we specify otherwise.

BOOKING TERMS -

The WISDOM booking is available on Application/ Website in form of various service packages.

Before booking make sure the package you selected is matching to your work otherwise package will be changed by our team as per requirement.

When you make a booking enquiry through Application or through the booking enquiry form on our website, you will be required to acknowledge that you have read and understood these Conditions.

Once the time and date for an appointment has been agreed on and our availability has been confirmed, you will be given a one-hour arrival window.

Any cancellations or changes to bookings with regard to date and time must be made at least 1 hour in advance; otherwise, a cancellation fee + VAT applies. You have the responsibility to make sure that you has been notified with a clear statement and is aware of any changes.

If the Services requested prove to take longer than estimated/quoted due to unforeseen events, you will be charged accordingly at a cost that is first confirmed with you. Unless the amended cost is confirmed, we will not proceed with the Services.

Once the Services are completed, the WISDOM Handyman will ask you to assess the Services carried out and sign the work report, thus accepting that the job has been done to standard and indicating receipt of goods/materials purchased. The work report should not be treated as an invoice. The WISDOM APP or Website issues an official invoice, which is sent to you via email/displayed to your account in app/website as agreed within 1 hour from completion of the works.

Some of the Services we offer might require a site visit to be carried out prior to the provision of the Services. If such a site visit is required, we will let you know when you make a booking and will arrange a mutually convenient time for a WISDOM Handyman estimator to visit the property where the Services are required to be carried out.

CUSTOMER RESPONSIBILITIES -

You must co-operate with us in all matters relating to the Services, provide us and our authorised employees and representatives with access to any premises under your control as required, provide us with all information required to perform the Services and obtain any necessary licenses and consents (unless otherwise agreed).

Failure to comply with the above is a Customer default which entitles us to suspend performance of the Services until you remedy it or if you fail to remedy it following our request, we can terminate the Contract with immediate.

You will be responsible (at your own cost) for preparing the property for the supply of the Services, where necessary, making safe any appliances or equipment, removing (if you are able to) any items from the areas in the property where the WISDOM Handyman will be performing the Services, covering any items, furniture or fittings which you will not be moving, to protect them from dust or dirt, as well as for securing or removing any valuables, breakables or sentimental items by the date and time when WISDOM Handyman is due to commence

the works. If you wish for us to carry out the protection and cover of your furniture etc, the WISDOM Handyman will charge an additional fee to carry out those works which will be added to the final bill.

We are not liable for any delay or failure to provide the Services if this is caused by your failure to comply with the provisions of this section.

BASIS OF PROVISION OF SERVICES-

The description of the Services on our website, Application, catalogues, brochures or other form of advertisement does not constitute a contractual offer to provide the Services.

When an Order has been made, we can reject it for any reason, although we will try to tell you the reason without delay.

A Contract will be formed for the Services ordered, only upon us sending an email to you saying that the Order has been accepted or, if earlier, we provide the Services to you.

If there is a problem with the Service, please contact us either by phone or email and also in a complaint box given in application/Website explain the issue as soon as possible. Give as many details as possible regarding the issue, including pictures, where necessary.

CANCELLATION-

you can cancel an order for any reason prior to your acceptance (or rejection) of the booking.

You should be considered that booking should be cancel before 40 min of service time otherwise you Will be charged.

You have to give a reason about booking cancellation.

If you want to change time or date of booking then you have to contact with us before ending time we will help you on your further discussion.

If you want to amend any details of the Services you must tell us in writing as soon as possible. We will use reasonable endeavors to make any required changes and additional costs will be included in the Fees and invoiced to you.

PAYMENT-

The various payment options available on Application/websites such as through Debit card
Credit card / BHIMUPI / Phone pay / paytm. etc

The initial amount you have to for the booking of services.

After completion of work the amount which is quoted by handyman is final bill that you have to pay.

You can demand for receipts for payment anytime will be issued by us only at your request.

INTELLECTUAL PROPERTY -

We reserve all copyright and any other intellectual property rights which may subsist in any goods and/or Services supplied. We reserve the right to take any appropriate action to restrain or prevent the infringement of such intellectual property rights.

HOW TO WORK

1. Book the service package as per requirement.
2. If your work is more than selected package then booked amount is considered as a initial booking Amount and after work is done the final invoice will be send to your WISDOM account.
3. Select the date and time as per company requirement for the services.
4. Your handyman's details will be shared with you after booking within 30 minutes.
5. When our handyman arrives you have to show the location of work.
6. Don't make any transaction etc with handyman the company will not taking responsibility about it.
7. We are hiring professionals so we are taking assurance of the work.
8. After work completed handyman will show you the work you have to inspect the work carefully & having any kind of enquiry then immediately contact the company to the Help Number + 91 7218218255, we are here to solve your any problem about the work.



Authorized Signature

Stamp

Employee Sign