



Terms & Conditions

Operation: NTP Christmas Wish – Made Possible

1. About the Campaign

Nick Taylor Plumbing Ltd is proud to launch *Operation NTP: Christmas Wish – Made Possible* — a heartfelt community initiative offering one full bathroom refurbishment for someone in need. The project is supported entirely by the business and its team, in addition to other small prizes such as a brand-new kitchen tap installation and Amazon vouchers, all drawn during the festive period.

2. Who Can Be Nominated

To ensure fairness and local impact, nominations must meet the following criteria:

- The nominee must live within a **10-mile radius** of the Nick Taylor Plumbing Ltd office (based in Malvern).
- Nominees must be **aged 18 or over**. If under 18, a parent or guardian must submit the nomination and accept the prize on their behalf.
- The nominee must be in **genuine need of support**, such as due to health, mobility, or financial circumstances — or be recognised locally for making a positive impact (e.g. a ‘local legend’).
- You can nominate yourself or someone else, but entries must be submitted truthfully and with the nominee’s consent.

3. How to Enter

Nominations can be submitted in any of the following ways:

- **Online Form** – Complete the official nomination form via our website or social media channels.
- **Email** – Send your nomination directly to:
christmaswish@nicktaylorplumbingltd.co.uk
Please include:

Nick Taylor Plumbing Limited,
Graham House, Chequers Close,
Malvern,
Worcestershire,
WR14 1GP.

01905 673670 / 07980204140
nicktaylorplumbing@gmail.com
Vat no. 337992944
www.nicktaylorplumbingltd.co.uk

- Your name
- Contact details
- Name of the person you're nominating
- Your relationship to them
- A brief explanation of why they deserve the Christmas Wish
- **Post** – Handwritten or printed nominations are welcome, but **must be completed using our official nomination form**, which can be picked up from:
 - The **All About Malvern Magazine**
 - Local **Age UK branches**
 - **Community Action Malvern & District** locations
- Once completed, please return by post to:
Nick Taylor Plumbing Ltd
Graham House, Chequers Close, Malvern, Worcestershire, WR14 1GP.
 Please ensure posted nominations arrive before the closing date.

All nominations (email, online, or post) must include a valid contact email or phone number. Only **one entry per nominee** will be counted to ensure fairness.

Nominations close at midnight on Sunday 22nd December 2025.

4. Selection Process

- All valid entries will be assessed by a panel from the Nick Taylor Plumbing Ltd team.
- From these, **10 finalists** will be selected and presented to the **Mayor of Malvern**, who will draw the final winner at a designated event (date TBC).
- All decisions are final and no correspondence will be entered into regarding outcome.
- Runners-up may be acknowledged or contacted separately.

Judging Criteria (for internal panel review):

- **Need:** Whether the nominee's situation reflects a genuine need for an accessible bathroom or support.
- **Impact:** The potential for the installation to improve the nominee's quality of life or independence.
- **Clarity of Entry:** How clearly and sincerely the nomination explains the reason behind the entry.

5. Prize Details

- The winning prize is a **full bathroom refurbishment valued at up to £5,000**, fully supplied and installed by Nick Taylor Plumbing Ltd.
- Installation will take place within **Quarter 1 of 2026** (January–March).
- Furnishings will be **chosen by Nick Taylor Plumbing Ltd**, based on suitability for the winner's needs and accessibility requirements.
- **Optional upgrades** may be discussed, but any additional work or furnishings outside the core prize value will be quoted separately. The winner is under no obligation to add extras — the prize is fully complete as offered.

6. Runners-Up Prizes

- Smaller gifts such as kitchen tap installations and Amazon vouchers may also be awarded to other randomly selected entrants.
- These are one-off goodwill gestures and may not be exchanged or substituted.

7. Data & Privacy

- All data submitted via nomination forms will be used for the purposes of campaign communication, marketing, and future updates from Nick Taylor Plumbing Ltd.
- Your details will be stored securely and will not be sold to third parties. You may unsubscribe or request data removal at any time by contacting: christmaswish@nicktaylorplumbingltd.co.uk

8. General Terms

- The campaign is delivered in good faith and at the sole discretion of Nick Taylor Plumbing Ltd.
- The prize is non-exchangeable and cannot be substituted for a cash alternative.
- If the chosen winner is **unable to accept the prize due to practical limitations**, another finalist may be selected at NTP's discretion.
- By entering, you agree to allow NTP to use photos/videos of the winner's story and bathroom transformation in its social media, PR, and marketing communications. Sensitive details will be handled with respect and only shared with consent.
- Nick Taylor Plumbing Ltd reserves the right to make minor changes to the timeline or process if necessary for fairness or practicality.

Last updated: October 2025

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