



Contact 07483 855 705

What we need to Know

The location of the shoot (with the postcode), proposed date and a brief containing as much background information as possible on what you want us to photograph and film.

Site survey

To allow us to comply with the terms of our CAA license, we always complete our pre-flight survey. This could involve a physical site visit.

Booking and deposit

If the result of our site survey is positive, and we are good to fly, our drone photography team will send you a quote with provisional date and costs.

If you are happy with our quotation, we may arrange a physical site visit to discuss any final arrangements.

We operate a provisional booking system with a firm shoot date being agreed when we have received a 25% deposit.

Weather

We monitor the weather forecast five days in advance of any shoot. If the signs are not good, we will talk to the client 48 hours prior to the shoot.

At this point we may reschedule the shoot to the next suitable date at no additional cost and the booking deposit would be transferred to the new date.

If you decide to stay with the original date and we have bad weather, our pilots will wait on site as long as possible in the hopes of a break in the weather. If we arrive on site and are unable to shoot on the day we will charge in full, but offer clients a 25% discount off the price of the second shoot on the follow up date.

Cancellation

If the client cancels the shoot within five calendar days of the scheduled date, the 25% deposit will not be refunded.

