



POLICY



CLIENTS WILL BE CHARGED FOR A FULL NEW SET IF THERE ARE 4 OR MORE NAILS MISSING/BROKEN UPON ARRIVAL.



IF A CLIENT ARRIVES 15 MINUTES LATE OR MORE, THE APPOINTMENT WILL BE CANCELLED. A CANCELLATION FEE, EQUIVALENT TO 50% OF THE SCHEDULED SERVICE, WILL BE CHARGED AT THEIR NEXT APPOINTMENT.



SHOULD A CLIENT CHANGE THEIR COLOR OR DESIGN PREFERENCE **AFTER** CURING UNDER THE LIGHTS, THERE WILL BE A \$20 FEE TO SHAVE OFF COLOR AND REDO.



PLEASE REFRAIN FROM ATTENDING APPOINTMENT IF YOU ARE FEELING UNWELL. POLISHED BY EMILIE RESERVES THE RIGHT TO DECLINE SERVICE AND RESCHEDULE THE APPOINTMENT IF A CLIENT ARRIVES SICK.

THANK YOU FOR YOUR UNDERSTANDING AND CONTINUED LOYALTY