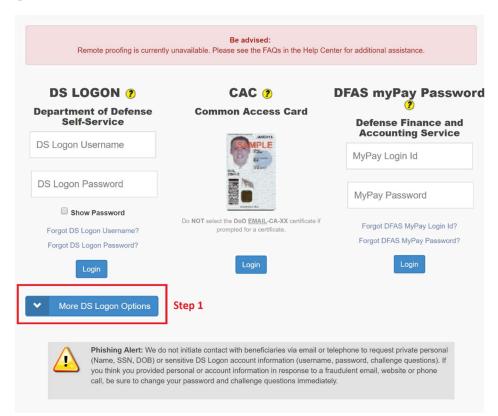


REGISTERING eBenefits

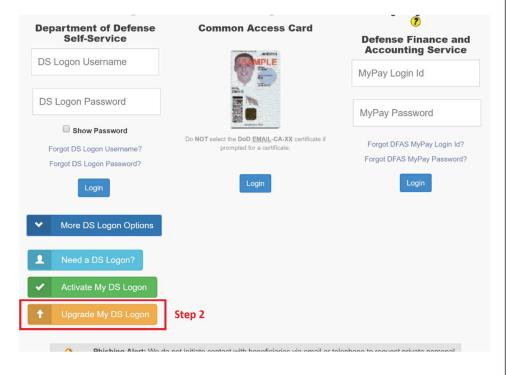
In order to view and/or file a claim via eBenefits you must first REGISTER to the system have a "Premium" DS Logon. Please follow these steps in order to upgrade your eBenefits account.

Step 1: Please select the down arrow on the box labeled "More DS Logon Options"

STEP 1



STEP 2



UPGRADING eBenefits

In order to view and/or file a claim via eBenefits you must have a "Premium" DS Logon. Please follow these steps in order to upgrade your eBenefits account.

Step 1: Please select the down arrow on the box labeled "More DS Logon Options"

Step 2: Please select the orange box labeled "Upgrade My DS Logon" and follow the instructions that follow

STEP 3



Step 3: Login by using your user name and password.

STEP 4



Step 4: Select the appropriate box associated with you and continue.

STEP 5









Upgrade Process

You will have 3 minutes to complete a 4-question quiz to sufficiently prove your identity online. A countdown timer will be displayed on your screen. Please select the correct responses and submit your answers before the time expires.

These questions are based on information in your credit history and in public records. The questions and responses are not stored nor are they maintained by the DoD.

Upon successfully answering the questions on the following page, you will be upgraded to a Premium DS LOGON account.

Please Note:

To maintain the security of your account, you will need to provide information from your DoD ID card to complete this process. Please have your DoD ID card in hand while following the upgrade instructions.



Step 5: Select "Begin" answer the questions that pertain to you.

Once you have upgraded your account you will be able to access and view your list of VA disabilities, submit an intent to file (ITF), and file a claim for compensation.