

**NICOLE HAINES**  
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## **PROFESSIONAL SUMMARY**

Dedicated nursing student at Cecil College's Accelerated Associate Degree Nursing Program with anticipated graduation in August 2026, seeking an Emergency Department Nurse Residency position. Brings strong clinical judgment, communication, organization, prioritization, and problem-solving skills, supported by more than a decade of professional experience in leadership, business operations, customer service, and fast-paced environments.

## **EDUCATION**

CECIL COLLEGE – North East, Maryland  
Associate in Applied Science in Nursing  
(AASN)  
Expected Graduation: August 2026

## **HONORS & ACHIEVEMENTS**

Phi Theta Kappa Honor Society  
President's | Dean's List

## **CERTIFICATIONS**

American Heart Association Basic Life  
Support (BLS) | Expires May 2027

## **PROFESSIONAL STRENGTHS**

- Strong work ethic, reliability, and self-motivation
- Excellent communication and customer service skills
- Time management, task prioritization, and ability to work under pressure
- Detail-oriented, organized, and quick to learn new skills
- Problem-solving, adaptability, and teamwork
- Computer proficiency and electronic documentation experience

## **TECHNICAL SKILLS**

- Cerner PowerChart
- Microsoft Office Suite: Word, PowerPoint, Excel, and Outlook

## **VOLUNTEER & OBSERVATION EXPERIENCE**

### **Aquaboost Pressure Washing – Community Service Volunteer Playground, Community Clean-Up, and Food Basket Projects | Cecil County, MD | 2020–Present**

- Assist with community clean-up and pressure washing projects to help restore playgrounds, public spaces, and community areas.
- Help organize and distribute food baskets to support local families and community members in need.

### **ChristianaCare – Emergency Department/Trauma Center Information Session ED Observation/Informational Experience | June 2026**

- Participated in an emergency department and trauma care information session focused on the role of nurses in a high-acuity, fast-paced care environment.
- Gained exposure to emergency nursing concepts including rapid assessment, prioritization, patient flow, trauma response, and timely intervention.
- Learned about interdisciplinary collaboration among nurses, providers, technicians, and other healthcare team members involved in emergency care.
- Strengthened understanding of emergency nursing, patient safety, communication, adaptability, and the demands of caring for patients with urgent and complex needs.

## **CLINICAL EXPERIENCE**

### **ChristianaCare Hospital – Elkton, MD | Progressive Care Unit (PCU)**

- Provided nursing care for higher-acuity patients requiring continuous monitoring and complex medical management.
- Performed comprehensive and focused assessments, recognizing changes in patient condition requiring prompt intervention.
- Applied cardiac monitoring equipment, including EKG lead placement, and participated in telemetry-monitored patient care.
- Administered oral, subcutaneous, IV, IV piggyback, and IV push medications under RN supervision.
- Participated in the care of patients with cardiac, respiratory, neurological, and complex medical conditions.
- Strengthened clinical judgment, prioritization, time management, and interdisciplinary communication in a fast-paced acute care setting.

### **ChristianaCare Hospital – Elkton, MD | Clinical Decision Unit**

- Completed comprehensive assessments and monitored changes in patient condition for patients with acute and chronic conditions.
- Administered oral, subcutaneous, IV, IV piggyback, and IV push medications under RN supervision.

- Performed neurological assessments, including NIH Stroke Scale screening.
- Collaborated with interdisciplinary healthcare teams to support safe, evidence-based patient care.

**ChristianaCare Hospital – Elkton, MD | Medical-Surgical Unit**

- Provided direct patient care for adults with complex medical and surgical diagnoses.
- Performed patient assessments, medication administration, patient education, and discharge planning.
- Utilized evidence-based nursing interventions, therapeutic communication, and interdisciplinary collaboration to promote safe outcomes.

**Cecil College | Simulation and Virtual Reality Clinical Experiences**

- Participated in high-fidelity simulation and virtual reality clinical scenarios focused on emergency response, prioritization, delegation, communication, and patient safety.
- Applied clinical judgment, nursing process concepts, and decision-making skills in rapidly changing patient care situations.

**Nemours Children’s Health – Wilmington, DE | Pediatrics**

- Assisted in the care of pediatric patients with acute and chronic healthcare needs while performing age-appropriate assessments and patient/family education.

**Exceptional Care for Children – Newark, DE | Medically Complex Pediatrics**

- Assisted in the care of medically complex pediatric patients with chronic and developmental conditions, strengthening advocacy, communication, and patient-centered care skills.

**ChristianaCare – Newark, DE | NICU, Labor and Delivery, Postpartum**

- Participated in maternal, newborn, and neonatal care, including patient monitoring, assessments, fetal monitoring exposure, feeding interventions, discharge teaching, and family-centered communication.

**Autumn Lake Healthcare at Calvert Manor – Rising Sun, MD | Long-Term Care**

- Completed head-to-toe assessments, medication administration, wound care, ADL support, documentation, and safety-focused nursing interventions for geriatric residents with chronic conditions.

**PROFESSIONAL EXPERIENCE**

**Your Impeccable Day by Nicole**

**Owner & Event Coordinator | 2019–Present**

- Own and operate a successful event planning business requiring advanced organization, multitasking, problem-solving, and client relationship management.
- Coordinate vendors, timelines, budgets, and logistics while maintaining strong customer satisfaction.

- Lead high-pressure events requiring rapid decision-making, adaptability, attention to detail, and conflict resolution.

### **Hertrich of Elkton | Hertrich of New Castle**

#### **Assistant Office Manager | 2018–2021**

- Managed administrative, operational, and accounting responsibilities in a high-volume environment requiring accuracy, confidentiality, and deadline-driven performance.
- Coordinated priorities across departments while maintaining organized records, regulatory documentation, and effective communication with staff and customers.
- Strengthened accountability, time management, problem-solving, and ability to work under pressure in a fast-paced professional setting.

#### **Licensed In-Home Childcare Provider | 2017–2018**

- Managed daily operations of a licensed childcare business while maintaining a safe, structured, and developmentally appropriate environment for children.
- Monitored children's safety, needs, behaviors, and daily routines while communicating professionally with parents and caregivers.
- Demonstrated responsibility, patience, crisis management, infection prevention awareness, and strong communication skills in a regulated care-based role.

### **Bel Air Auto Auction**

#### **Lead Title Clerk | 2013–2017**

- Managed title documentation and workflow accuracy in a fast-paced environment requiring attention to detail, prioritization, and compliance with state requirements.
- Resolved complex documentation issues by communicating professionally with culturally diverse customers, dealerships, financial institutions, and regulatory agencies.
- Supported team workflow, problem-solving, conflict resolution, and timely completion of legal documentation requiring accuracy and accountability.

### **Jones Junction**

#### **Title Clerk | 2010–2013**

- Managed high-volume documentation requiring accuracy, organization, confidentiality, and attention to detail.
- Communicated with customers, banks, dealerships, and DMV agencies to resolve documentation issues.
- Maintained records, spreadsheets, inventory tracking, and compliance-focused paperwork in a fast-paced environment.