

# Frequently Asked Questions

**Q: Where can I contact the HOA management company**

A: Visit <https://www.crest-management.com> or Call 281-579-0761

**Q: Where do I mail my HOA dues payment for fastest processing?**

A: River Plantation CIA  
C/O Crest Management  
PO Box 52313  
Phoenix, AZ 85072-2313

**Q: When are my HOA payments due?**

A: July 1<sup>st</sup> starts the new fiscal year and you may pay for the full year at that time or quarterly:  
July,  
October,  
January,  
April

**Q. What days are Trash Pickup?**

A. Every Tuesday and Friday. (2<sup>nd</sup> Friday each month is bulk pickup)

**Q: How can I contact our HOA board?**

A: E-mail [rpcia@consolidated.net](mailto:rpcia@consolidated.net) for questions.

**Q: How do receive e-mail notices when RP events happen or ask questions.**

A: Simply register at <http://forum.rpcia.com>. You will receive e-mail blasts when important things happen around RP. You can also create a new topic and ask questions for the board or view/read other RP Member topics and posts.

**Q: What is a MUD?**

A: A Municipal Utility District (MUD) is a political subdivision of the State of Texas authorized by the Texas Commission of Environmental Quality (TCEQ) to provide water, sewage, drainage and other services within the MUD boundaries. River Plantation is served by two MUD's. [East Plantation Mud](#) and [River Plantation MUD](#)

**Q: What are the Pool Hours?**

A: The Pool opens on Memorial 10am – 8pm ...then seasonally the months of June, July and August

Tuesday – Saturday 10:00 am – 8:00 pm

Sunday – Noon – 8:00 pm

Closed on Monday

Pool tags are distributed the month of May to RP homeowners in good standing.

**Q: What are the rules for posting signs?**

A: Only the types of signs listed on page 23 of the ACC Guidelines are allowed. If you wish to place a sign not Included on the signage chart, please contact the Architectural Control Committee for approval. Only approved signs are permitted.

- Signs may only be placed as indicated in the ACC Guidelines. Signs may not be attached to street signs, stop signs, the bridge, railroad property or trees.
- Signs not following ACC guidelines will be removed without notice. Offenders may be charged a service fee of \$25.00 for each occurrence requiring sign removal,

**Q: Is parking allowed in parks and common areas?**

A: In order to properly maintain the "park areas" of River Plantation, the ACC Guidelines stipulate that residents may not park their vehicles on any dirt or grassy areas of parks. The streets around these park areas are narrow and therefore, due to safety concerns, guests, visitors and trades people may park in the parks during their visit or work hours. They may **not** park on a re-occurring daily basis, overnight, or store any material or vehicles in the park areas.

**Q: What do we get for Our quarterly Services fee?**

A: In addition to the privilege of living in one of the nicest subdivisions in Montgomery County, the many services RP residents receive for the fees paid include:

- Constable Patrol
- Use of The Sports Park and its swimming pool, tennis courts, basketball court, playground, pavilion, and fields
- Maintenance of the many park areas, front entrance, gazebo area and other public areas within RP which includes mowing, removal of trash, debris and branches, removal of dead trees, and replacement of plantings
- Weekly mosquito spraying of subdivision during the summer months
- Covered bridge and gazebo maintenance including routine painting and repairs
- Electricity for the lights at the front entrance
- Water for the plantings at the front entrance
- Street repairs of streets not maintained by Montgomery County
- Repair/replacement of street signs
- Community events such as Easter Egg Hunt, July 4th Parade, Halloween Festival, and Christmas events
- Spring & Fall Garage Sale
- Document shredder days
- Newsletter, Website and Discussion Forum
- Deed Restriction enforcement
- Architectural Control
- Dedicated office staff at Crest Management