

The Studio and Spa, LLC

Policies & Liability Waiver

Please read the following policies carefully. By scheduling any services provided by The Studio and Spa, LLC, you consent and agree to abide by these policies.

Pricing

We reserve the right to modify, discontinue, or raise prices on certain treatments without prior notification to ensure that maximum standards of service and quality are met. If you have any questions regarding our pricing, please contact us prior to booking your service.

Payment & Refund Policy

All services are paid in advance by credit card and all payments are non-refundable. Clients must cancel appointments at least 24 hours in advance. Full payments will be assessed for late cancellations.

Tardiness

Appointment times are as scheduled and cannot extend beyond the stated time to accommodate late arrivals. Please be on time to your appointment.

Sickness

Massage and bodywork is not appropriate care for infectious or contagious illness. Please cancel your appointment as soon as you are aware of an infectious or contagious condition. If it is within the 24-hour notice period, the cancellation fee may be waived. If the therapist falls ill, clients will be notified electronically and appointments may be rescheduled.

Electronic Communications

Sending emails to The Studio and Spa, LLC constitutes electronic communications. You consent to receive electronic communications and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically, via email, satisfy any legal requirement that such communications be in writing.

Age Requirement

Services are provided to adults 18 and older.

Inclement Weather

Should you have any concerns about travelling in inclement weather, cancel your appointment at least 24 hours in advance.

Right to Refuse Treatment & Harassment Policy

The therapist reserves the right to decline treatment to an individual for any reason including inappropriate or disrespectful behavior or violation of the company's policies. The client has the right to decline or refuse treatment at any time and for any reason.

Confidentiality & Privacy Policy

The therapist will take all possible measures to ensure client privacy. Client records are confidential and protected under HIPAA. The therapist will not disclose any information about clients without written consent or unless ordered by a court or agency.

Changes to Policies

The Studio and Spa, LLC reserves the right to change the policies under which services are offered.

By signing this form I acknowledge that I have read and agree to the policies as outlined above:

Client Name (Please Print)

Client Signature

Date