

Pharmacy Services • DME • Medical Supplies • Home Delivery • Resupply



Provider Introduction for MLTC Plan

Serving New York Medicaid & Managed Care Members since 2005

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COMPANY OVERVIEW

Established patient care support since 2005

Bright Pharmacy and Medical Supply Inc. is part of Pharmacy Group, an independent pharmacy and medical supply network serving patients, caregivers, healthcare partners, and communities across New York since 2005.

Through our South Brooklyn retail locations, warehouses, and administrative office, we provide reliable pharmacy services, medical supplies, durable medical equipment, and coordinated delivery support.

INTEGRATED MODEL

Our integrated model allows care teams to coordinate medications, medical supplies, and durable medical equipment through one experienced provider.

KEY FACTS

- 01 Serving New York community since 2005
- 02 4 retail locations, 2 warehouses and head office in Brooklyn
- 03 Providing access to most of the products in the US market
- 04 Dedicated multilingual support for care coordinators, members, and caregivers
- 05 24-48h delivery across NYC and NY State
- 06 Supporting patients with Medicare, Medicaid, and commercial insurance
- 07 Accredited by the Accreditation Commission for Health Care (ACHC)

COMPANY SPECIALIZATION

Full Product and Workflow Support

Pharmacy

- Prescription fulfillment
- Medication synchronization
- Prescription transfers
- Over-the-counter products
- Medication counseling
- Immunizations, where available

Medical Supply

- Incontinence supplies
- Durable Medical Equipment
- Mobility aids
- Wound care products
- Diabetes supplies
- Home healthcare products

Workflow Support

- Product samples
- Delivery coordination
- Recurring resupply
- Product consultations
- Equipment fitting
- Equipment setup and installation

INTEGRATED MODEL

One partner for medication access, home-care products, and care coordination.

Members We Support

We understand the requirements and workflows of payers and managed care programs and help members move smoothly through ordering process.

Medicaid

Primary public coverage for eligible members

Medicare

Support for covered pharmacy and supply needs

Dual Eligible Plans

Members with Medicare and Medicaid

MLTC

Long-term care members at home

MAP

Integrated Medicare/Medicaid plan support

PACE

Participants with coordinated care needs

NHTD

Waiver and home/community-based support

Commercial Plans

Accepted where contract and coverage apply



Selected insurance and managed care plans are shown; participation may vary by plan and member eligibility.

Products We Provide

An overview of selected medical supply categories and suppliers within our broader product and distribution network.

Incontinence Care
Briefs, pull-ups, pads, liners, underpads

DME & Home Care
Hospital beds, patient lifts, commodes, support surfaces

Diabetes Supplies
Glucose meters, test strips, lancets, insulin supplies

Bath Safety
Shower chairs, transfer benches, grab bars, raised toilet seats

Patient Monitoring
Testing supplies, monitors, pulse oximeters

Mobility Solutions
Walkers, rollators, wheelchairs, canes, crutches

Nutrition Support
Oral nutrition products, feeding supplies, enteral accessories

Wound Care
Dressings, gauze, tapes, cleansers, first-aid supplies



Nationwide Supply Network

We stay current on industry developments, build relationships, and attend DME and medical supply events to source high-quality products at competitive prices.

Looking for something else? We can check availability and sourcing for specialty and hard-to-find products.

WHY HEALTHCARE PARTNERS CHOOSE US

Care Team & Patient Support

Our dedicated team is trained across the full service workflow, from communication with care management teams and documentation review to order coordination, product selection, delivery planning, and ongoing member support.

01 • CARE TEAMS SUPPORT

End-to-end process support

Our staff assists with order confirmation, insurance coordination, product selection, delivery planning, and ongoing service.

02 • PATIENT-CENTERED SUPPORT

Direct Order Coordination

We work directly with patients to confirm product needs, sizing, preferences, delivery details, and follow-up support.

03 • PROFESSIONAL EXPERTISE

Specialized Staff Expertise

Professional expertise includes licensed pharmacy professionals, a certified pedorthist, and a certified mastectomy fitter.

04 • MULTILINGUAL SERVICE

Serving Diverse Communities

Our multilingual team communicates clearly in English, Russian, Spanish, Chinese, and other languages.



WHY HEALTHCARE PARTNERS CHOOSE US

Fulfillment, Delivery & Resupply

01 • FULFILLMENT INFRASTRUCTURE

In-house plus partner network

Warehouse operations, local delivery, and vendor drop-shipping support efficient order fulfillment across multiple product categories.

02 • TIMELY DELIVERY

24-48-hour delivery

Orders are coordinated with members and caregivers to confirm delivery details, product needs, and scheduling requirements.

03 • SERVICE COVERAGE

New York City and NY State

Our delivery network supports members across NYC, Long Island, and many areas of upstate and western New York.

04 • RESUPPLY & COMPLEX NEEDS

Specialized Support

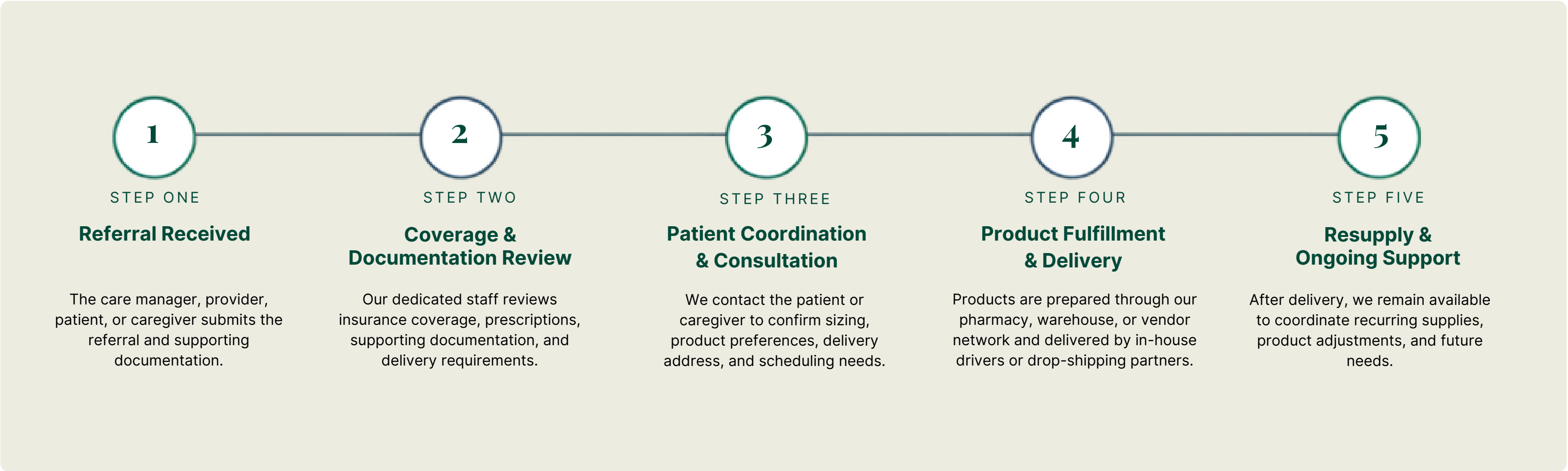
We coordinate recurring supplies, bariatric sizing, specialty products, and orders involving multiple categories of medical supplies.

Our coordinated fulfillment model combines warehouse operations, local delivery, and vendor drop-shipping to support timely service and recurring resupply across New York City and New York State.



WHY HEALTHCARE PARTNERS CHOOSE US

A Clear Workflow from Referral to Ongoing Resupply



ELECTRONIC ORDERING

We accept referrals through fax, email, and insurance plan portals when available.



Working Together for Better Patient Outcomes

Bright Pharmacy and Medical Supply welcomes the opportunity to support your members, assist your care teams, and strengthen our collaboration.

CONTACT

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[Refer a Member or Schedule an Introduction](#)

