



## Community System Solutions Online Privacy Policy

**Community System Solutions ("CSS") respects your privacy and is committed to protecting it through our compliance with this policy. This privacy policy indicates how CSS uses and protects any information that you give us when you use this website.**

This policy describes the types of information we may collect from you or that you may provide when you visit the website <https://communitysystemsolutions.com> (our "**Website**") and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect:

- On this Website.
- In email and other electronic messages between you and this Website.
- When you interact with and applications on third-party websites and services, if those applications include links to this website.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Website. By accessing or using this Website, you agree to this privacy policy. This policy may change from time to time. Your continued use of this Website after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

### **1. Children Under the Age of 13**

Our Website is not intended for children under 13 years of age. No one under age 13 may provide any personal information to or on the Website. We do not knowingly collect personal information from children under 13. If you are under 13, do not use or provide any information on this Website or through any of its features, use any of the interactive or public comment features of this Website, or provide any information about yourself to us, including your name, address, telephone number, or email address. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13, please contact us at [admin@cssgrants.org](mailto:admin@cssgrants.org).

California residents under 13 years of age may have additional rights regarding the collection and sale of their personal information. Please see Your California Privacy Rights for more information.

### **2. Information We Collect About You and How We Collect It**

We collect several types of information from and about users of our Website, including information:

## Community System Solutions Online Privacy Policy

- By which you may be personally identified, such as name, postal address, e-mail address, telephone number, or any other identifier or personal information which you voluntarily provide. We may use that information to contact you online or offline ("personal information");
- That is about you but individually does not identify you; and/or
- About your internet connection, the equipment you use to access our Website, and usage details.

We collect this information:

- Directly from you when you provide it to us.
- Automatically as you navigate through the site. Information collected automatically may include usage details, IP addresses, and information collected through cookies, web beacons, and other tracking technologies.

### *Information You Provide to Us*

The information we collect on or through our Website may include:

- Information that you provide by filling in forms on our Website.
- Records and copies of your correspondence (including email addresses), if you contact us.
- Your search queries on the Website.

### *Information We Collect Through Automatic Data Collection Technologies*

The information we collect automatically does not include personal information. As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Website, including traffic data, logs, and other communication data and the resources that you access and use on the Website.
- Information about your computer and internet connection, including your IP address, operating system, and browser type.
- The technologies we use for this automatic data collection may include:
  - **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website.

### **3. Third-Party Use of Cookies and Other Tracking Technologies**

Some content or applications, including advertisements, on the Website are served by third-parties, including advertisers, ad networks and servers, content providers, and application providers. These third parties may use cookies alone or in conjunction with web beacons or other tracking technologies to collect information about you when you use our website. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities over time and across

## Community System Solutions Online Privacy Policy

different websites and other online services. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly.

### 4. How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information:

- To present our Website and its contents to you.
- To provide you with information, products, or services that you request from us.
- To fulfill any other purpose for which you provide it.
- To notify you about changes to our Website or any products or services we offer or provide through it.
- To allow you to participate in interactive features on our Website.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

We may also use your information to contact you about our own services that may be of interest to you.

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

We may disclose personal information that we collect or you provide as described in this privacy policy:

- To contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep personal information confidential and use it only for the purposes for which we disclose it to them.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

We may also disclose your personal information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce or apply our terms of use.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of CSS, our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

Your rights:

- You have the right to ensure your personal information is accurate. To make changes to your contact information, or to opt out of receiving marketing communications, please

## Community System Solutions Online Privacy Policy

contact us as described above. You have the right to request that we delete your personal information. You have the right to request that we restrict the processing of your personal information and/or to access your personal information.

- If you wish to raise a complaint on how we have handled your personal information, you can contact us by email and we will investigate the matter and respond to you promptly. If you are not satisfied with our response, you can complain to any applicable data privacy authority in your country of residence.
- If you have any questions about this Privacy Notice or about CSS's handling of your information, please contact us through communication to this email address: [admin@cssgrants.org](mailto:admin@cssgrants.org).

Consent to transfer:

- This site is operated in the United States. If you are located outside the US, please be aware that any data you provide to us will be transferred to the US, which may provide a lower level of protections as those in your own country. By using the site, you consent to this transfer, retention, and processing of your information in the US.

### 5. Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- Tracking Technologies: You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies, please note that some parts of this site may then be inaccessible or not function properly.
- You can use this service to learn more about your choices:  
<https://www.allaboutcookies.org/>

We do not control third parties' collection or use of your information to serve interest-based advertising. However these third parties may provide you with ways to choose not to have your information collected or used in this way. You can opt out of receiving targeted ads from members of the Network Advertising Initiative ("NAI") on the NAI's website.

California residents may have additional personal information rights and choices. Please see Your California Privacy Rights for more information.

Accessing and Correcting Your Information:

You may send us an email at [admin@cssgrants.org](mailto:admin@cssgrants.org) to request access to, correct or delete any personal information that you have provided to us. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

### 6. Your California Privacy Rights

If you reside in California, you have the right to ask us one time each year if we have shared personal information with third parties for their direct marketing purposes. To make a request,

## Community System Solutions Online Privacy Policy

please send us an email at [admin@cssgrants.org](mailto:admin@cssgrants.org). Indicate in your email or letter that you are a California resident making a “California Shine the Light” inquiry.

California's "Shine the Light" law (Civil Code Section § 1798.83) permits users of our App that are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an email to [admin@cssgrants.org](mailto:admin@cssgrants.org).

### 7. Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. All information you provide to us is stored on our secure servers behind firewalls.

### 8. Changes to Our Privacy Policy

It is our policy to post any changes we make to our privacy policy on this page. If we make material changes to how we treat our users' personal information, we will notify you by email to the primary email address specified in your account or through a notice on the Website home page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Website and this privacy policy to check for any changes.

### 9. Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

### 10. Effective Date:

The effective date of this Privacy Policy is July 2026.

### 11. Contact Information

To ask questions or comment about this privacy policy and our privacy practices, register a complaint, or concern, contact us at: [admin@cssgrants.org](mailto:admin@cssgrants.org).



Mike Bahr; CEO

[mike.bahr@cssgrants.org](mailto:mike.bahr@cssgrants.org)

[communitysystemsolutions.com](http://communitysystemsolutions.com)