

We have a pupdate, listen pup!!

The past year like all businesses we faced a lot of challenges, we were better off than most as we only had to shut down in the beginning . We were able to adapt our business model and stay open providing curbside drop off and pick up with no self serve. In the beginning it was challenging and nerve wracking, but we adapted well as did our clients. As we started to see that life could become another new normal we tried to figure how we go back to what we were. The fact is, we don't think we can.

We got spoiled spending quality time with the dogs to focus on their emotions.

We got spoiled spending less hours in the shop focusing on our physical and mental well being.

We got spoiled having better control over our environment and not having to worry about the things we can't control.

Fact is we got spoiled and we liked it.

So we decided that we will not go back and will move forward with the new model.

That means no self-serve moving forward, we will continue to be by appointment only. The shop is open and you are welcome inside. We will no longer do outside drop off and pick ups, it's getting hot and it's cool inside. I know this is not the pupdate some people wanted, but Covid changed the way we look at life and in this new life we are focusing on us and the pups.

*Should you have any questions or concerns please do not hesitate to contact us.