



Using Advanced Analytics and AI to Move from Reactive to Proactive and Predictive

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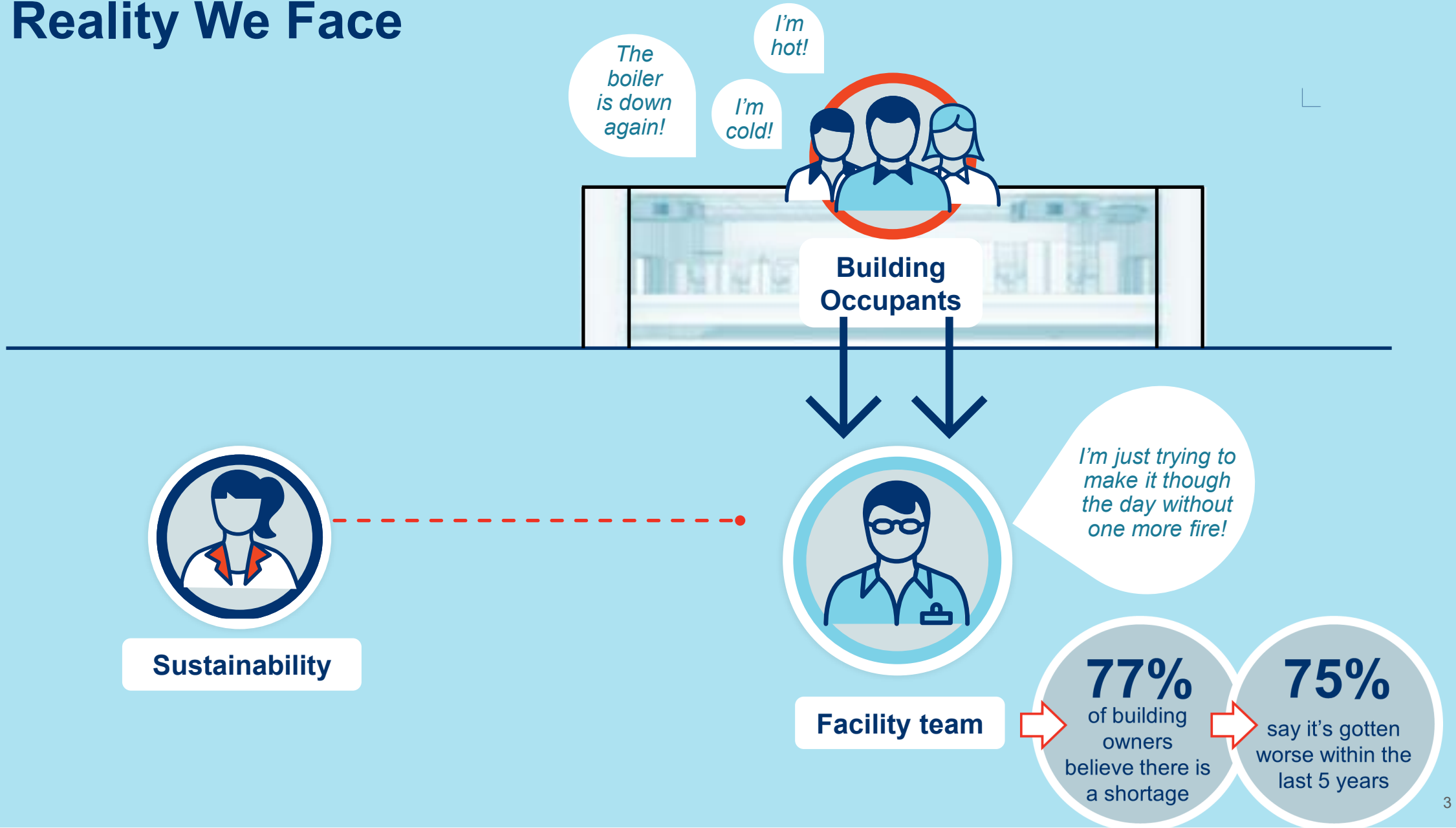
October 2, 2025

Agenda

1. Must Do More with Less
2. Evolution of Big Data
3. Catching Sparks before Fires
4. Autonomous Control
5. Virtual Engineers
6. Expected Results

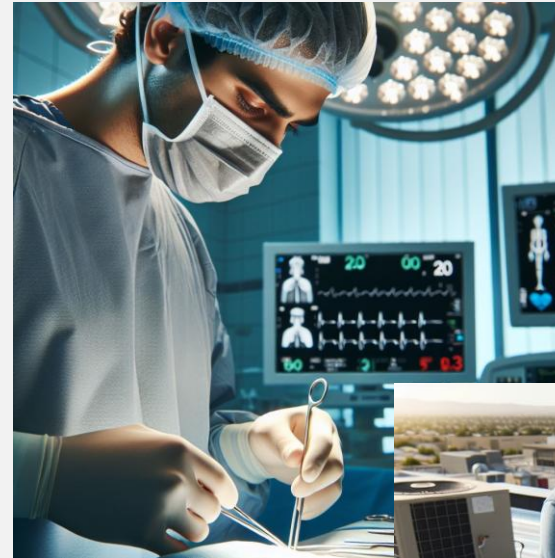


The Reality We Face



GENERAL PRACTITIONER TO SURGEON

The Transition of our Technician Workforce





Chiller Performance Report



Chiller Name:
RTAE Chiller

Sales Order Number:
PJAB79

Chiller Capacity:
252 Tons

Serial Number:
U16J06070

Compressor Run Hours and Starts

CKT1 - Compressor 1A

| | This Month | Apr 2024 | |
|-------------------------|------------|----------|------|
| Total Run Hours | 483.67 | ▲ 96% | 247 |
| Total Starts | 162 | ▲ 218% | 51 |
| Average Daily Starts | 5.23 | ▲ 208% | 1.7 |
| Average Run Hours/Start | 2.99 | ▼ 38% | 4.84 |

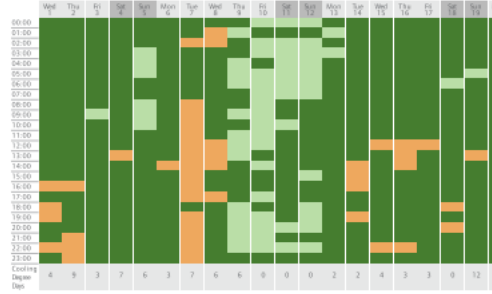
CKT2 - Compressor 2A

| | This Month | Apr 2024 | |
|-------------------------|------------|----------|-------|
| Total Run Hours | 242.02 | ▼ 29% | 340.6 |
| Total Starts | 462 | ▼ 28% | 640 |
| Average Daily Starts | 14.9 | ▼ 30% | 21.33 |
| Average Run Hours/Start | 0.52 | ▼ 2% | 0.53 |



Chiller Performance Report

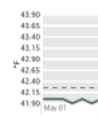
Plant Load Analysis (Current month)



Performance Efficiency (Current month)

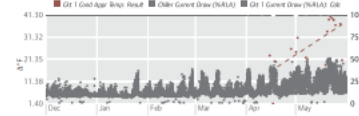


Performance/Water Temp

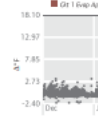


Circuit Heat Transfer Analysis - Circuit 1

Condenser Heat Transfer* (Rolling 6 months)

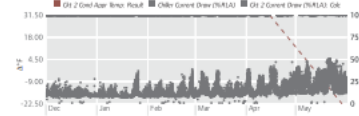


Evaporator Heat Transfer

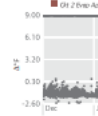


Circuit Heat Transfer Analysis - Circuit 2

Condenser Heat Transfer* (Rolling 6 months)



Evaporator Heat Transfer

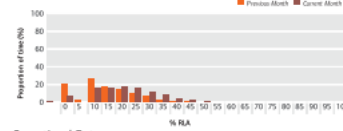


*Calculation methodology: Each data point in the chart represents a daily average. The "NRLA" and "Approach Temp" values for the day are not shown if the value is 0.



Chiller Performance Report

Load Profile (Current month)



Operational Data

The following metrics indicate how well your chiller is performing relative to industry standard measurements.

| Performance Indicator | Design | Units | Avg | Min | Max | OP |
|---------------------------------------|--------|---------|-------|-------|-------|------|
| Operation Hours | N/A | HR | --- | --- | --- | 53 |
| Operation Hours: Proportion | N/A | % | --- | --- | --- | 9 |
| Chiller Current Load Setpoint: Active | N/A | % | 200 | 200 | 200 | 200 |
| Chiller Load: Result | 252 | Tons | 84 | 0 | 185 | 0 |
| Chiller Current Draw (NRLA) | N/A | % | 24.5 | 0.2 | 50.9 | 0.0 |
| Power | 264 | kW | 64 | 1 | 132 | 0 |
| Chiller Efficiency: Active | 1.06 | kWh/Ton | 0.74 | 0.03 | 1.23 | --- |
| Chilled Water Temp Setpoint: Active | N/A | °F | 45.5 | 42.0 | 48.0 | 46.8 |
| Chilled Water Temp: Log | N/A | °F | 42.1 | 40.0 | 47.2 | 44.8 |
| Chilled Water Temp: Ent | N/A | °F | 46.0 | 42.2 | 54.4 | 44.3 |
| Chilled Water Temp: Delta T | N/A | Δ°F | 4.0 | -0.3 | 8.1 | -0.5 |
| Ckt 1 Evap Appr Temp: Result | N/A | Δ°F | 6.7 | -6.9 | 24.1 | 0.1 |
| Ckt 2 Evap Appr Temp: Result | N/A | Δ°F | 1.7 | -5.5 | 23.8 | 1.2 |
| Ckt 1 Cond Appr Temp: Result | N/A | Δ°F | 15.3 | -44.8 | 46.7 | -5.7 |
| Ckt 2 Cond Appr Temp: Result | N/A | Δ°F | 0.2 | -48.5 | 42.5 | -2.4 |
| Comp 1A Oil Press: (SW) | N/A | psi | 110.2 | 50.5 | 208.5 | 59.4 |
| Comp 2A Oil Press: (SW) | N/A | psi | 79.3 | 49.9 | 191.5 | 57.3 |
| Comp 1A Current Draw Line 1 (NRLA) | N/A | % | 70 | 0 | 100 | 7 |
| Comp 2A Current Draw Line 1 (NRLA) | N/A | % | 36 | 0 | 100 | 8 |
| Comp 1A Current Draw Line 2 (NRLA) | N/A | % | 70 | 0 | 100 | 7 |
| Comp 2A Current Draw Line 2 (NRLA) | N/A | % | 36 | 0 | 100 | 8 |
| Comp 1A Current Draw Line 3 (NRLA) | N/A | % | 70 | 0 | 100 | 7 |
| Comp 2A Current Draw Line 3 (NRLA) | N/A | % | 36 | 0 | 100 | 8 |



Chiller Performance Report

Reporting Period: 05/01/2024 - 05/31/2024
Chiller Name: RTAE Chiller

Top Operating Modes

| Performance Indicator | May Values | Previous Month |
|-----------------------|------------|----------------|
| Chiller in Run Mode | 483.67 | 247 |
| Chiller Off | 53 | 144.75 |
| Chiller in Start Mode | 0.25 | 0.75 |
| Unknown/Missing Data | 84 | 3.25 |

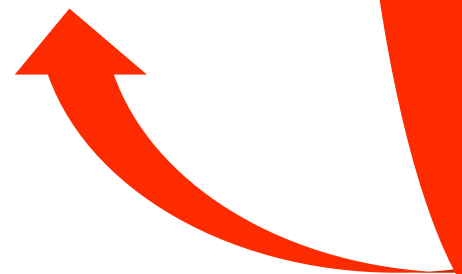
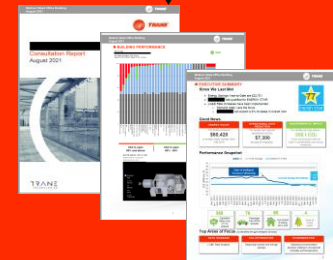
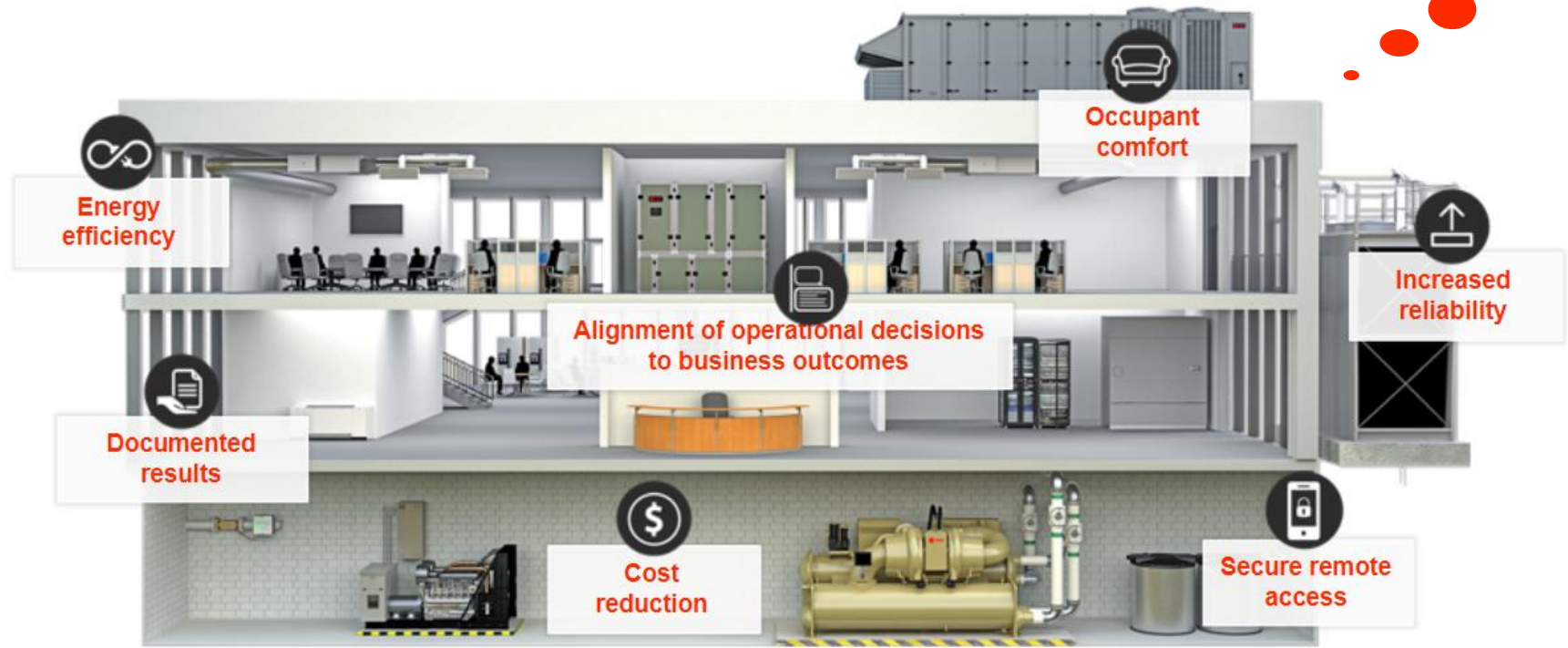
Shutdowns

| Performance Indicator | May Values | Previous Month |
|---|------------|----------------|
| # of Shutdowns due to Manual Reset Diagnostics | 1 | --- |
| # of Shutdowns due to Automatic Reset Diagnostics | --- | --- |



Automated Equipment Performance Reports

HARNESSING THE POWER OF DATA AND AUTOMATION



EVOLUTION OF AI FOR BUILDINGS



Behind the Curtains

Using Advanced Analytics to Find the Issues

| Airside Exception History | | | | | | | | | | | | | | | | | |
|---|-----------------------|--------------------|---------------|---------------|-----------|-----------|-----------|----------------|-----------|------------------|-------------------------------|------------|---------------|----------------|---------------|----------------------|-------------|
| EXCEPTION | Adult Ed Center RTU-4 | Adult Ed Off RTU-2 | AHU-1 Commons | AHU-2 Kitchen | AHU-7 Gym | AHU-8 Gym | AHU-9 Gym | Auditorium AHU | Band Room | Board Room RTU-1 | Field House Split Unit T Stat | Gym AHU-10 | New Media RTU | New Office RTU | Reznor AHU _1 | Vo-Tech Office RTU-3 | Grand Total |
| Econ Logic: Comparative Enthalpy | 0 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 |
| Excessive OA Damper Min. Position During Unoccupied | 0 | 0 | 24 | 24 | 24 | 24 | 24 | 24 | 0 | 0 | 0 | 24 | 0 | 0 | 0 | 0 | 168 |
| Excessive Run Time | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 8 |
| Ineffective Local Cooling | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 |
| Ineffective Local Heat | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 16 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 16 |
| Invalid Outdoor/Return/Mixed-Air Temp Relationship | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 17 | 0 | 0 | 0 | 15 | 15 | 0 | 0 | 0 | 47 |
| Occupied Space Temp: High | 1 | 0 | 0 | 0 | 10 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 2 | 0 | 2 | 0 | 17 |
| Outdoor Air Damper: Stuck Closed | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Outdoor Air Damper: Stuck Open | 0 | 0 | 0 | 0 | 7 | 0 | 1 | 10 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | 0 | 29 |
| Outdoor Air Relative Humidity Accuracy | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| Outdoor Air Temperature Accuracy | 5 | 0 | 10 | 7 | 11 | 11 | 11 | 15 | 1 | 0 | 2 | 11 | 8 | 0 | 2 | 0 | 94 |
| Space Temp: Cold | 0 | 0 | 0 | 18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 18 |
| Unexpected Temperature Drop | 0 | 0 | 0 | 18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 18 |
| Unexpected Temperature Rise | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 23 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | 0 | 35 |
| Econ Logic: Fixed Dry Bulb | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Econ Logic: Fixed Enthalpy | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Econ: Failure to Economize | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Econ: Unnecessary Mechanical Cooling | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Excessive Local Heat Temperature Rise | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ineffective Dehumidification Control | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ineffective Humidification Control | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ineffective Supply Air Pressure Control | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Outdoor Air Flow: Under Ventilation | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Simultaneous Heating and Cooling | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Space Pressure Instability | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Space Pressure out of Control | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Supply Air Pressure Instability | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Supply Air Temperature Instability | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Supply Air Temperature Out of Control | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Supply Air Temperature Setpoint Instability | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Supply Fan Off during Occupied | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Supply Fan Short Cycling | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Grand Total | 6 | 0 | 43 | 67 | 52 | 35 | 36 | 109 | 1 | 0 | 4 | 74 | 25 | 1 | 8 | 0 | 461 |

Case Study – Big Data Driving Tangible Results

“Before and After”

| “Before” February ‘24 | | “After” April ‘25 | |
|--------------------------|--------|----------------------|--------|
| Exceptions | Issues | Exceptions | Issues |
| 20,745 | 569 | 2,589 | 67 |

Each exception report was for a 95-day operational period

88% Improvement

Artificial Intelligence

Over-arching field focused providing machines the capability of performing tasks that typically require human intelligence

Traditional AI

Models designed to perform specific tasks based on predefined rules or algorithms

personalized recommendations

spam filters

fraud detection

predictive maintenance

image recognition

credit scoring

Generative AI

Intelligence that enables machines to create new content

summarize text

animate videos

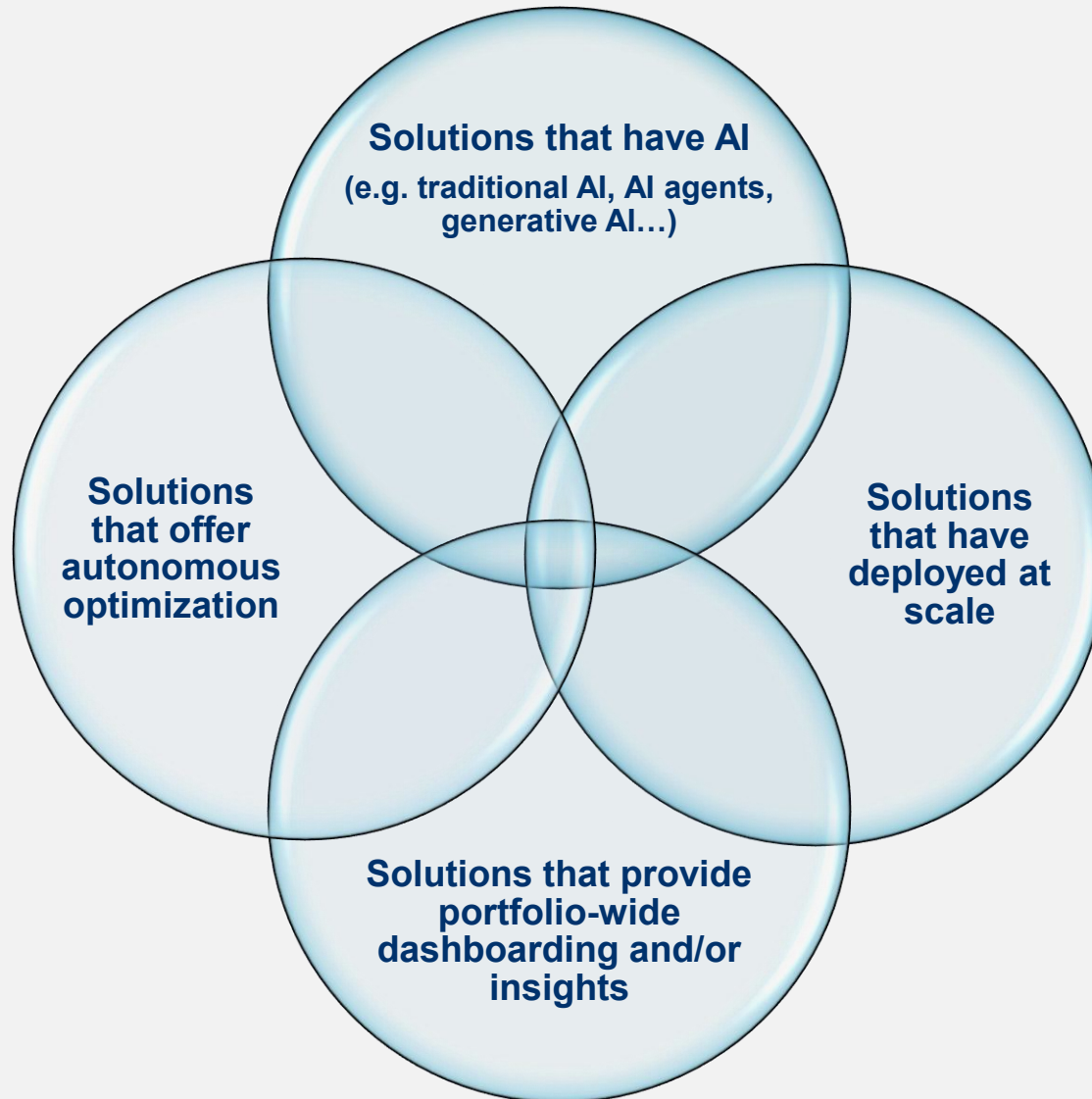
create images

compose music

develop code

Differentiating “AI Solutions” for HVAC

Not all AI services are created equal



Using AI to help increase energy efficiency for customers



Customer expertise in running their building



Artificial Intelligence combines...



Expertise in system optimization

Outcomes



Reduce
HVAC Energy Costs



Reduce
Carbon Emissions

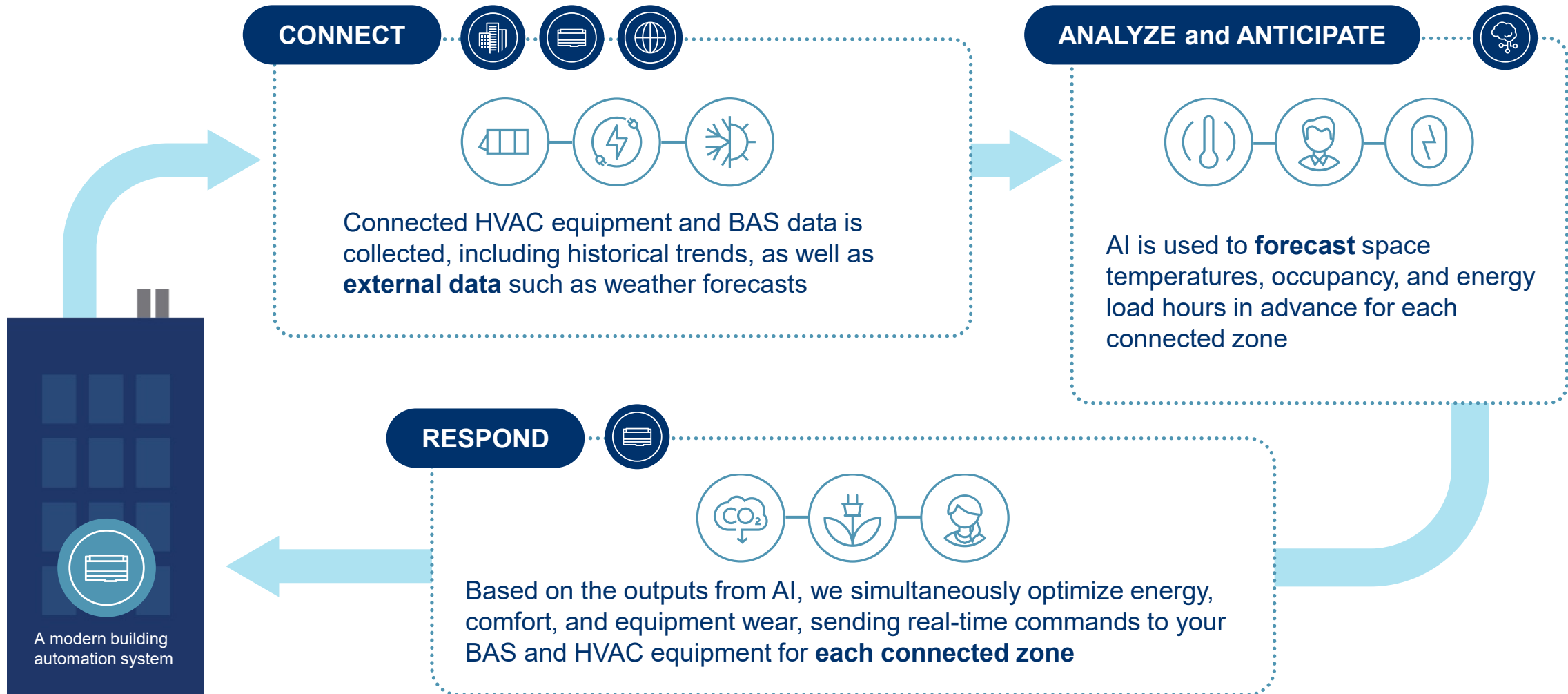


Extend
Equipment Service Life



Improve
Occupant Comfort

How does AI-Enabled Real-Time Optimization work?



Continuously self-optimizing 24/7/365

ALGORITHMS
ACT

ALGORITHMS
COMPARE

AI
PREDICT

AI
LEARN



Building data



Weather predictions



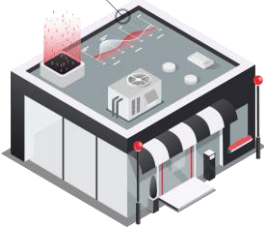
Grid emission rates



Occupant levels



Utility tariff structures



ACTIVE PHASE
Energy
Comfort
Equip Life

Real-Life Customer Success

Motivated by bold sustainability initiatives, an industry-leading life sciences company had aggressive greenhouse gas (GHG) reduction goals across a national portfolio of facilities.

Decarbonization Goals



40%

reduction in GHG
emissions by 2025



Achieve
net zero by
2035

Critical Impacts

HVAC energy savings
5.78 GWh

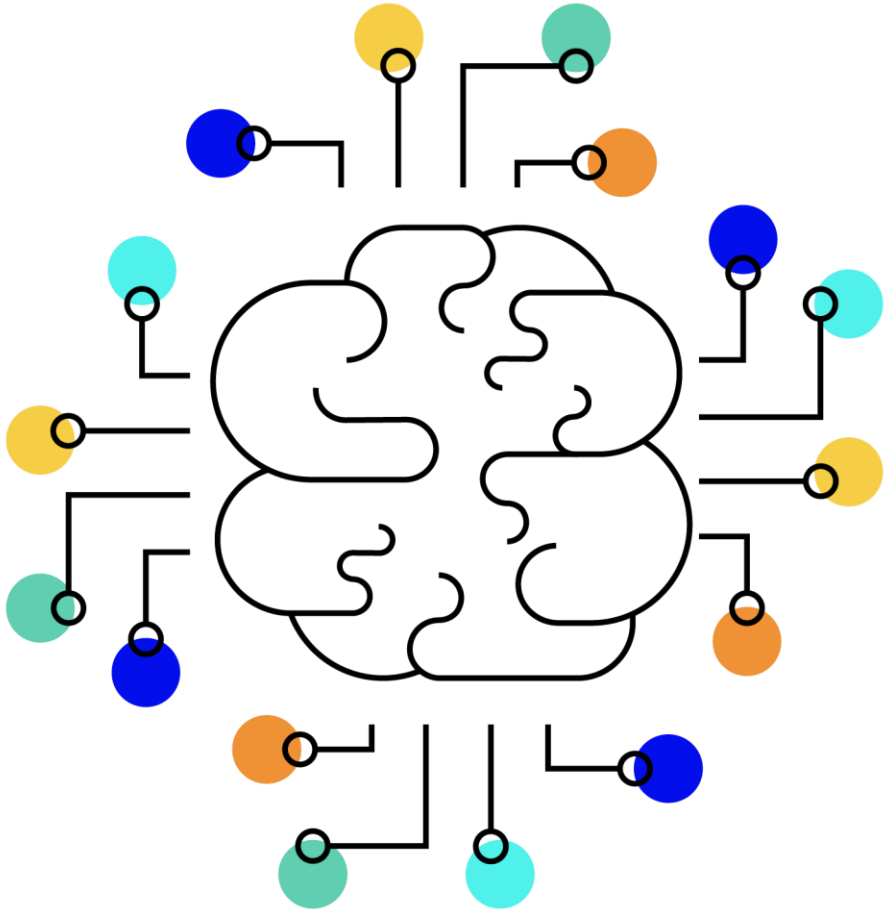
HVAC gas savings:
57,785 therms

Metric ton CO₂e avoided:
2,046

Real-time AI-enabled optimization was rolled
out to the customer's
nearly 200 locations
across the country, resulting in significant cost
savings and next to no downtime.

EUI was
22% lower
in AI-Enabled
buildings

What is an AI Agent?



A software entity that perceives its environment, makes decisions, and takes actions autonomously to achieve specific goals.

Operates with autonomy, adapts to changes, and learns over time using machine learning or other AI techniques. It uses LLMs to interact with humans and is capable of deciding on actions to carry out.

Used in diverse domains like virtual assistants, robotics, autonomous vehicles, smart buildings, and more.

Goal-Oriented: Designed to optimize outcomes, whether improving efficiency, reducing errors, or enhancing user experiences.

Key inputs to service processes in the HVAC world

Facility managers and technicians are constantly jumping from one file/system to another



**Telemetry &
Fault Data**

What's the
temperature in this
zone?

What's the fault
history for this unit
over the past week?



**Equipment
Manuals**

How do I replace
this sensor on this
unit?



**Workorder &
Asset Data**

What's the
make/model?

When was
this unit last
serviced?



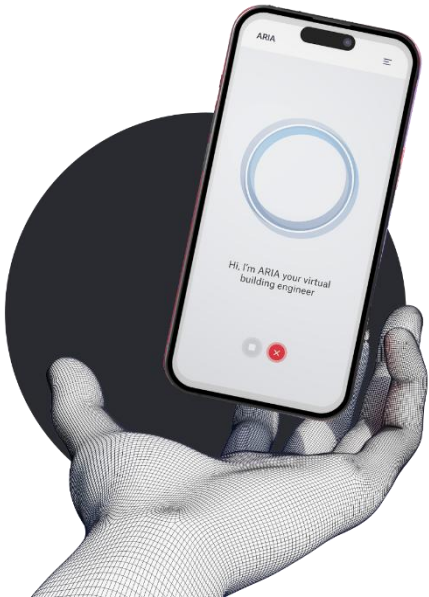
Parts Data

What part
do I need?

Agentic AI: Supercharging your building management tools

Conversational AI agents provide actionable intelligence, live data analysis, interactive trend analysis and more...

| | |
|--------------------------------|---|
| Reporting & Data Visualization | Transform raw data into actionable insights. Instantly accessible, shareable & tailored to your needs. |
| Decision Making | Empower smarter, faster decisions - delivering real-time recommendations to further reduce energy costs & improve performance. |
| Fault Detection & Diagnostics | Accelerate fault resolution by pinpointing issues, identifying root causes & prioritizing repairs with minimal downtime. |
| Maintenance Optimization | Helps you anticipate problems before they occur, prioritizing alarms & providing proactive solutions to minimize downtime. |







Opportunities are everywhere...

Energy Efficiency

“The average building wastes 30% of the energy it consumes because of inefficiencies”¹



Operator Productivity

Lack of available skilled labor



Decarbonization

“The operation of buildings accounts for... 39% of global energy-related emissions”²



Risk Reduction

Supply chain/service parts, cybersecurity



Hybrid Work

Building repurposing and commute-worthy facilities



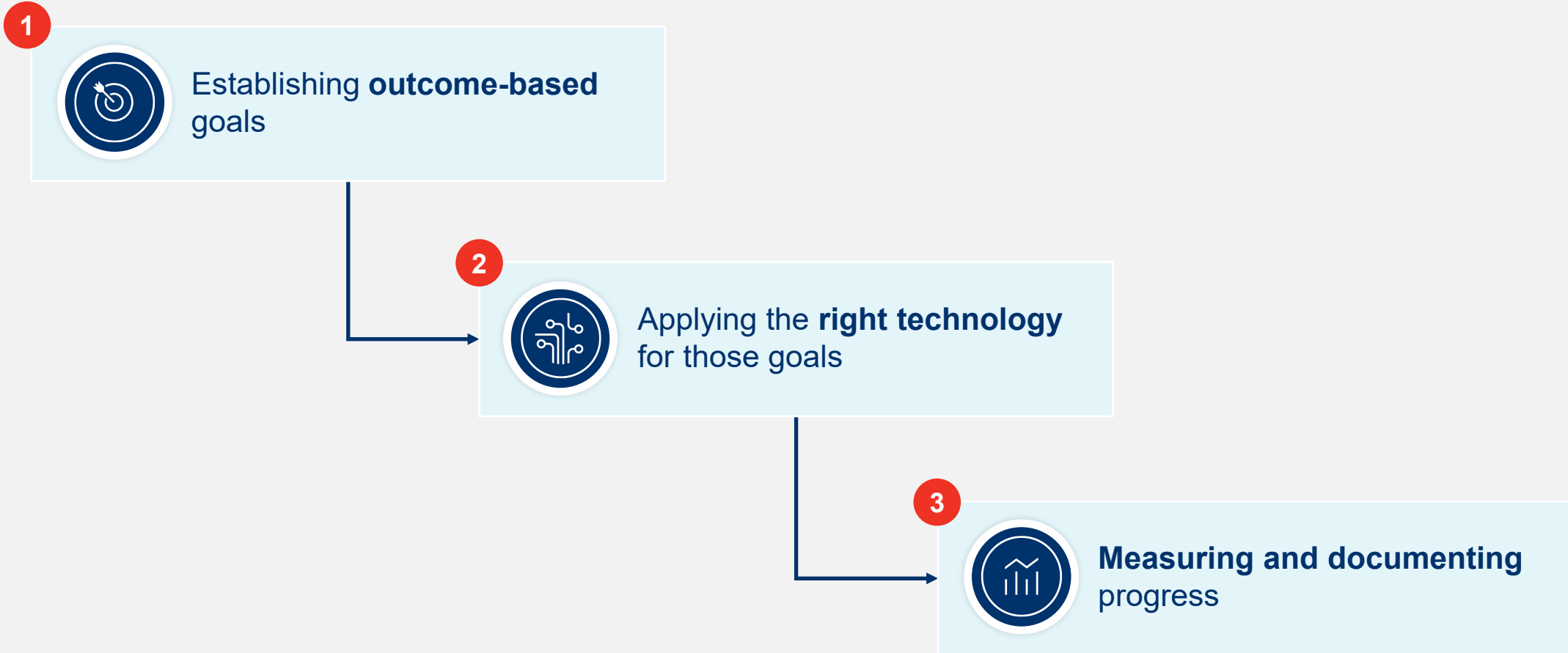


What Will AI Do For You?

- **Reduce Energy Consumption and Demand**
“ Discover more ways to reduce energy consumption
- **Enable Your Team to Do Their Best Work**
“ Provide your team with AI-powered tools that will increase productivity
- **Maintain Optimal System Performance**
“ Ensuring long-term preservation of building quality
- **Give You Faster, More Certain Results**
“ Tie business investments to sustainability goals

Is your building a fit for AI?

The right approach starts with

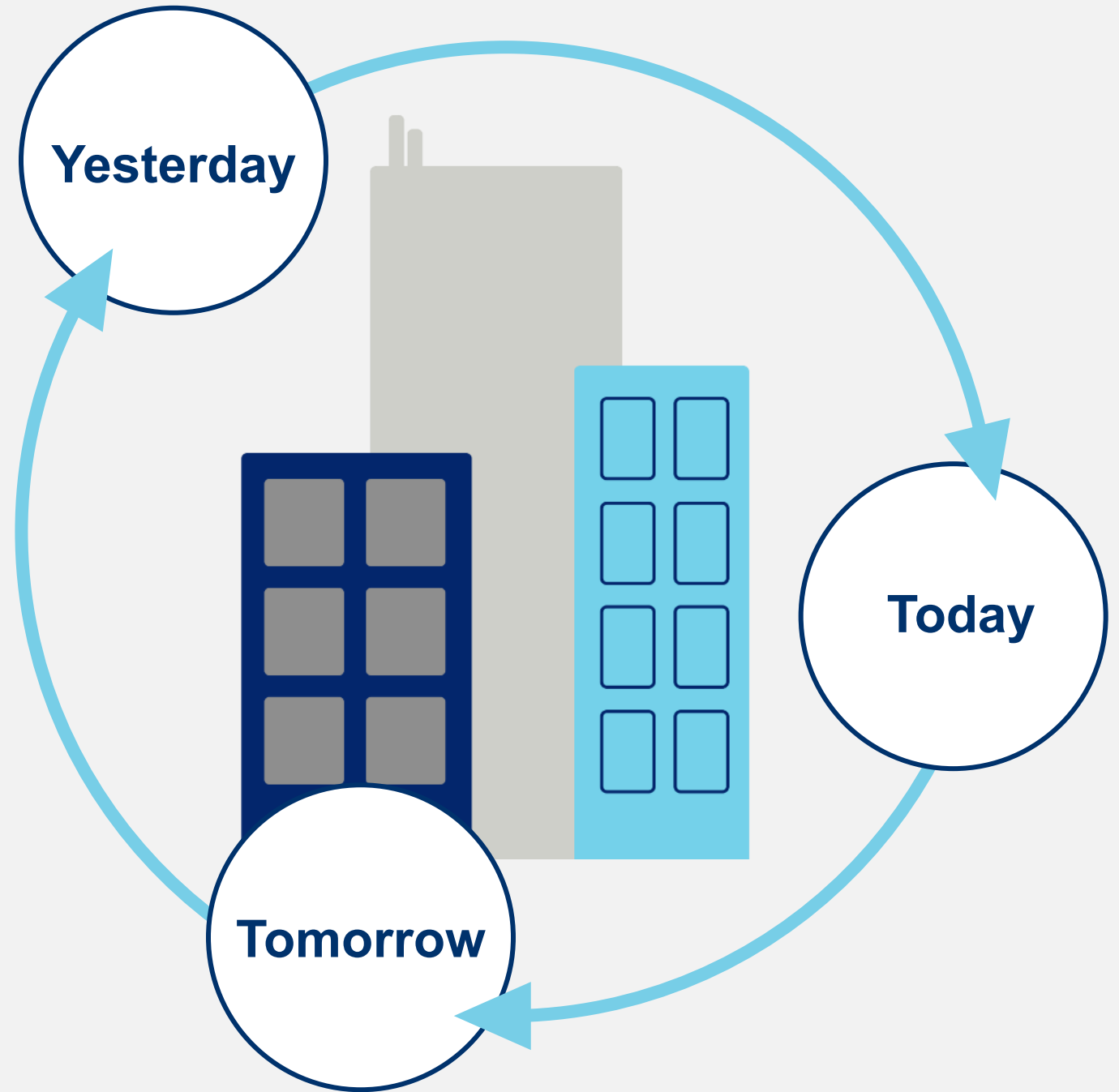


Action

Lead with modern building automation. *A modern smart building supports a diversity of systems and equipment.*

Educate yourself *on emerging technologies.*

Evaluate your building or projects *for future-readiness.*





Questions?