# SEA Divers Scuba Cancellation Policy Dive Charters

# Booking and Deposit:

- 1. All dive charters must be booked in advance.
- 2. A 100% deposit is required at the time of booking to secure your reservation. The deposit can be made via credit card, cash, or electronic transfer.

### Cancellation Policy:

- 1. Cancellations made 72 hours or more prior to the scheduled dive charter will receive a full refund of the deposit.
- 2. Cancellations made between 72-48 hours prior to the scheduled dive charter will receive a 50% refund of the deposit.
- 3. Cancellations made less than 48 hours before the scheduled dive charter are non-refundable.
- 4. No-shows will be charged the full amount of the dive charter without any refund or credit.

# Exceptions:

- 1. In case of unforeseen circumstances such as extreme weather conditions, equipment failure, or other factors deemed by the dive shop to compromise safety, the dive charter may be canceled or rescheduled at no additional cost to the customer.
- 2. Refunds or credits will not be issued for dives cut short due to personal reasons (including but not limited to seasickness, discomfort, or failure to meet health and safety requirements, personal equipment failure)

# Courses/Classes/ etc.

At SEA Divers Scuba, we understand that plans can change. We aim to provide flexibility, while also ensuring fairness to all our clients and staff. Please review our cancellation policy:

- 1. Cancellations 7 or more days prior to the course
  - $\circ~$  You may reschedule your course at no additional charge.
- 2. Cancellations less than 7 days before the course
  - A \$50 cancellation fee will apply for your first cancellation.
  - $\circ~$  For subsequent cancellations (second, third, etc.), a \$100 cancellation fee will apply each time.
- 3. Cancellations within 24 hours of the course
  - Cancellations made within 24 hours of the course will incur a charge of 50% of the course cost.

To cancel or reschedule, please contact us as soon as possible. We appreciate your understanding and cooperation.

Thank you for choosing SEA Divers scuba

### Contact Information:

For cancellations or rescheduling, please contact us at @SEADiversScuba, (334)406-4556

# Acknowledgment:

By booking a dive charter, course, event, etc. with SEA Divers Scuba, you acknowledge and agree to abide by the terms and conditions of this cancellation policy.



www.SEADiversScuba.com

Effective Date: May 2024