

Privacy Policy

Last Updated: November 13, 2024

Clark EMS Physicians, PLLC (“we,” “us,” or “our”) is committed to protecting your privacy. This Privacy Policy explains what information we collect and how we use it. This policy applies to our website and to individuals who receive SMS messages from us as part of their professional role in the EMS system.

Information We Collect

We may collect:

- Professional contact information such as your name, mobile phone number, and email address
- Information you provide when you request assistance or participate in EMS-related communications
- Basic technical data (such as IP address or browser type) when you visit our website

We do not collect consumer data, and we do not message the general public.

How We Use Information

We use the information we collect only to:

- Communicate for EMS medical direction, operations, and quality purposes
- Send SMS messages to EMS personnel who have voluntarily provided their contact information
- Maintain and improve our services
- Comply with legal or regulatory requirements

We do not sell or share personal information for marketing or advertising.

SMS Communications

If you provide a mobile number, you may receive SMS messages related to EMS operations.

- You may opt out at any time by replying STOP
- We share mobile numbers only with our SMS service provider as needed to deliver messages

Information Sharing

We may share information only with:

- Service providers who support our operations (such as SMS or IT vendors)
- Regulatory bodies when required by law
- EMS partner agencies when necessary for operational purposes

We do not sell personal information.

Data Security

We use reasonable safeguards to protect the information we maintain. No method of transmission or storage is completely secure.

Your Choices

You may request access to or correction of your contact information, or opt out of SMS messages at any time.

Changes to This Policy

We may update this Privacy Policy periodically. The “Last Updated” date reflects the most recent version.

Contact Us

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