

Margaret Lang Smith, PA-C, CAQ-Psych

Please fill out and return this packet of information to our office at least one week before your appointment. This will allow Lang enough time to review your information prior to your first appointment.

We ask that you call us at (541) 382-1395 the day before your appointment to confirm and secure your scheduled time. We are open Monday through Thursday from 8am to 6pm. We are available to answer any questions that you might have pertaining to your upcoming appointment.

Our address is:

Bend Psychiatry
1569 SW Nancy Way #2
Bend, OR 97702

Please arrive at your appointment 10 minutes early so you may check in. Please bring your insurance card with you as we will need to take a copy of it for your record.

We look forward to meeting you and working with you!

PATIENT REGISTRATION FORM

Margaret Lang Smith, PA-C, CAQ-Psych

Patient	Today's Date
<input type="checkbox"/> New <input type="checkbox"/> Existing	/ / /

PATIENT INFORMATION

Last Name			First Name			Middle									
Home Address						Mailing Address									
City			State		Zip Code		City			State		Zip Code			
Date of Birth						Age		Ethnicity (Circle One)				Marital Status (Circle One)			
/ / /								Hispanic / Not Hispanic				Single Married Divorced Widowed			
Gender (please circle)				Cell Phone				Work Number							
Male Female Non-Binary															

Preferred Pronouns:

Email Address:

May we leave voicemail messages?

At Home: ☐ Yes ☐ No At Work: ☐ Yes ☐ No

IN CASE OF EMERGENCY

Emergency Contact 1			Home Phone			Work Phone			Relationship		
May we communicate with this person about your health?									<input type="checkbox"/> Yes <input type="checkbox"/> No		
Emergency Contact 1			Home Phone			Work Phone			Relationship		
May we communicate with this person about your health?									<input type="checkbox"/> Yes <input type="checkbox"/> No		

EMPLOYMENT INFORMATION

Employment Status <input type="checkbox"/> Full Time <input type="checkbox"/> Part Time <input type="checkbox"/> Unemployed <input type="checkbox"/> Act. Military <input type="checkbox"/> Self Employed <input type="checkbox"/> Retired <input type="checkbox"/> Student <input type="checkbox"/> Other											
Occupation				Employer				Employer Phone			
Employer Address (if known)						City		State		Zip Code	

PHYSICIAN INFORMATION

Referring Physician						Primary Care Physician					

(Continued On Other Side)

What Pharmacy do you use for prescriptions? _____

Would you prefer to be reminded about your appointments by: ☐ Email ☐ Text ☐ Phone call

INSURANCE INFORMATION

(We will need to make a copy of your insurance card when you arrive to the office)

Primary Insurance Company	Group Number	ID Number	Co-Pay

Patient's Relationship To Subscriber: ☐ Self ☐ Spouse ☐ Child ☐ Other: _____

Subscriber Information

Last Name	First Name	Date of Birth	Employer

INSURANCE INFORMATION

Secondary Insurance Company	Group Number	ID Number	Co-Pay

Patient's Relationship To Subscriber: ☐ Self ☐ Spouse ☐ Child ☐ Other: _____

Subscriber Information

Last Name	First Name	Date of Birth	Employer

FINANCIAL RESPONSIBILITY

(If other than patient)

Last Name	First Name	Middle

Mailing Address	Phone Number

City	State	Zip Code	Relationship to Patient

FINANCIAL AGREEMENT- SIGNATURE REQUIRED

I hereby authorize Margaret Lang Smith, PA-C, CAQ-Psych and/or her designate to provide medical treatment and release information pertaining to treatment for insurance purposes. I understand that I am financially responsible for payment of all services at the time they are rendered unless other payment arrangements have been established. I understand that I am responsible for any appointment missed and understand a charge will be incurred for an appointment not kept or cancelled with less than a 24-hour notice.

Patient Signature

Date

Responsible Party Signature

Date

PATIENT HISTORY FORM

Date ____/____/____

Name _____ DOB _____ Age _____

Primary Care Provider _____ Date Last Seen _____

Name of who you were referred by (Counselor/Psychiatrist/Primary Care)?

Why are you seeking mental health treatment at this time?

MEDICATIONS: Please list all CURRENTLY prescribed mental and physical health medications
include the medication strength and how you take it each day

Please list any over the counter medications/supplements:

PREVIOUSLY tried (failed) psychiatric medications and any side effects of medication:

ALLERGIES:

FAMILY HISTORY: Has a parent, sister, brother, child or grandparent ever had? Circle appropriate answer.

Cancer	No	Yes	_____	Drug or Alcohol Abuse	No	Yes	_____
Heart Disease	No	Yes	_____	Suicide	No	Yes	_____
Diabetes	No	Yes	_____	Mental Illness	No	Yes	_____
Stroke	No	Yes	_____				

YOUR PAST MEDICAL HISTORY: Circle appropriate answer.

Cancer	No	Yes		Lung Disease (Asthma/COPD)		
Seizures/Epilepsy	No	Yes		Ulcer or Gastritis	No	Yes
Head injury/TBI	No	Yes		Liver Problems	No	Yes
Stroke	No	Yes		Kidney Problems	No	Yes
Heart Disease	No	Yes		Musculoskeletal Pain/Chronic Pain	No	Yes
High Blood Pressure	No	Yes		Sexually Transmitted Infection	No	Yes
Diabetes	No	Yes		Migraines/Tension HA	No	Yes
Thyroid Problem	No	Yes		Developmental Disability	No	Yes
Sleep Disorder	No	Yes		Alcohol/Substance Abuse/Prescription misuse	No	Yes

Surgical History: (list surgery and the date it was performed)**Hospitalizations/Major Injuries or illnesses** (list hospitalization date and reason)**Psychiatric hospitalization** (list hospitalization date and reason)

SOCIAL HISTORY:**Relationships/Current living situation** (circle appropriate response)

Single Married Divorced Separated Widowed Significant Other

With Whom Do You Live? _____

Do you have children? Yes or No If so, what are their ages? _____

Are you sexually active? Yes or No

Sex at birth: _____ Gender identity: _____

Sexual orientation: _____ or prefer not to answer

Do you have any problems with sexual function? Yes or No

Level of
education _____

Occupation _____ Currently employed? Yes or No
Part-time or Full time (circle)

Have you ever served in the military? Yes or No

Are you on disability for any physical or mental issue? If yes, please list your condition.

Do you have any current legal problems?

Do you exercise? If so, what do you do for exercise and how often?

How many hours of sleep do you get each night?

Do you consider your dietary intake to be: POOR GOOD EXCELLENT

Caffeine Use No Yes Type:
How much per day? _____

Tobacco Use No Yes Type:
How much per day? _____ Yrs _____

Alcohol Use No Yes Type: beer/wine/spirits
How much per day _____ Yrs _____

Drug use in the past year (circle)

--Marijuana

--Cocaine

--Methamphetamine/Amphetamine

--Ecstasy

--Heroin

--Pain medications not prescribed to you such as oxycodone, hydrocodone, methadone

--LSD or hallucinogens

Have you ever attended inpatient treatment for alcohol or substance use disorder? If yes, when?

Please check all the boxes that apply to you:

- ☐ I am often restless and irritable.
- ☐ I do not enjoy hobbies, leisure activities or time with friends and family anymore.
- ☐ I am having trouble managing my health conditions such as diabetes, hypertension, or another chronic illness.
- ☐ I have nagging aches and pains that do not get better, no matter what I do.

My Sleep patterns are irregular:

- ☐ I am sleeping too much.
- ☐ I am not sleeping enough.

I often have:

- ☐ Digestive problems.
- ☐ My weight has unintentionally changed considerably.
- ☐ Headaches or backaches.
- ☐ Vague aches and pains (joint or muscle pain).
- ☐ I have trouble concentrating or making simple decisions.
- ☐ I feel that my functioning in everyday life (work and my interactions with family and friends is suffering because of these problems).
- ☐ People have commented on my mood or attitude lately.
- ☐ I have thought about suicide.

☐ I have had several of the above symptoms (checked) for more than 2 weeks.

☐ I have a family history of depression.

☐ I have tried to kill myself before. When? _____ How? _____

Please circle YES or NO after each question:

1. ***Has there ever been a period of time when you were not your usual self and...***
- | | | |
|---|-----|----|
| • You felt so good or so hyper that other people thought you were not your normal self, or you were so hyper that you got into trouble? | YES | NO |
| • You were so irritable that you shouted at people, started fights, or arguments? | YES | NO |
| • You felt much more self-confident than usual? | YES | NO |
| • You got much less sleep than usual and found you didn't really miss it? | YES | NO |
| • You got much more talkative or spoke faster than usual? | YES | NO |
| • Thoughts raced through your head or you could not slow your mind down? | YES | NO |
| • You were so easily distracted by things around you that you had trouble concentrating or staying on track? | YES | NO |
| • You had so much more energy than usual? | YES | NO |
| • You were much more active or did many more things than usual? | YES | NO |
| • You were much more social or outgoing than usual, for example, you telephoned friends in the middle of the night? | YES | NO |
| • You were much more interested in sex than usual? | YES | NO |
| • You did things that were unusual for you or that other people might have thought to be excessive, foolish, or risky? | YES | NO |
| • Spending money got you or your family into trouble? | YES | NO |

2. If you checked **YES** to more than one of the above, have several of these ever happened during the same period of time?

(Please circle one response only)

YES

NO

3. How much of a problem did any of these matters cause you – like being unable to work; having family, money, or legal troubles; getting into arguments or fights?

(Please circle one response only)

No problem

Minor Problem

Moderate Problem

Serious Problem

4. Have any of your blood relatives (i.e., children, siblings, parents, grandparents, aunts, uncles) had manic-depressive illness or bipolar disorder?

YES

NO

5. Has a health professional ever told you that you have manic-depressive illness or bipolar disorder?

YES

NO

Margaret Lang Smith, PA-C, CAQ-Psych
Financial Policy

As one of our patients, we would like to keep you informed of our current financial policies. Please read the following policies carefully and if you have any questions, please do not hesitate to ask a member of our staff.

Insurance and Medicare:

1. It is your responsibility to keep us updated with your correct primary and secondary insurance information. If the insurance information you have designated is incorrect, you will be responsible for payment of services and to submit the charges to the correct plan for reimbursement.
2. It is your responsibility to understand your benefit plan with regard to covered services, copayments, coinsurance percentage, and deductible amounts. You are responsible for services not covered by your insurance plan.
3. Per your contract with your insurance company, you are responsible for any and all co-payments, coinsurance percentages, and deductible amounts.
4. Per your physician's contract with your insurance company, we are required to collect any and all co-payments, coinsurance percentages, and deductible amounts. To not collect these amounts would be at the possible consequence of insurance fraud as defined by the Office of the Inspector General of the Department of Health and Human Services, and subject to civil and criminal liability.

Financial Responsibility:

1. Co-payments are due at time of service, and prior balances must be paid prior to your next office visit.
2. While the filing of insurance claims is a courtesy we extend to our patients, all charges for services not covered by your insurance plan are your responsibility.
3. If your physician does not participate in your insurance plan, payment in full is expected at the time of your office visit.
4. If you do not have insurance, payment for an office visit is to be paid at the time of your office visit.
5. Patient balances are billed upon receipt of your insurance plan's explanation of benefits. Your remittance is due within 10 business days of your receipt of your bill.
6. Account balances over 90 days old will be turned-over to an outside agency and will be subject to interest charges and the terms and conditions of that agency. Accounts turned-over to collections may be subject to dismissal from the practice and termination of relationship between you and your physician.
7. We accept cash, checks, Visa, MasterCard, Discover and American Express credit, and debit.

Appointments:

1. Please help us serve you better by keeping your scheduled appointments. If you are not able to keep an appointment, we require 24-hour notice for canceling or rescheduling appointments. There is a charge of \$50 for a 15 minute appointment, \$100 for a 30 minute appointment and \$150 for a 45 minute appointment for late cancelation, late rescheduling, or missed appointments.
2. For any new patient that no-shows for their initial visit, you will be asked to make a refundable deposit before being allowed to reschedule.
3. If you are late for your appointment, we will do our best to accommodate you. However, on certain days it may be necessary to reschedule your appointment and you may be charged the customary fee for a missed appointment.
4. Multiple missed appointments may result in dismissal from the practice and termination of relationship between you and your physician.
5. We strive to minimize any wait time; however, emergencies do occur and may take priority over a scheduled visit. We appreciate your understanding.

Returned Payment:

1. A \$25 fee will be charged for any checks returned for insufficient funds, plus any bank fees incurred.

Service Fees	Fee	Cash Amount
Psychiatric Diagnostic Eval/Assessment (60-90 min) Simple/Complex	\$425-\$525	\$350
Medication Management w/psychotherapy (30 min) Simple/Complex	\$275-\$350	\$175-\$225
Medication Management w/psychotherapy (45 min) Simple/Complex	\$325-\$400	\$250-\$375
Medication Management Only (15 min) Simple/Complex	\$175-\$325	\$150
Psychotherapy (45-55 min)	\$200	\$180
Late Cancel or No Show Appt (not covered by insurance)		\$100
Late Cancel or No Show Initial Evaluation (not covered by insurance)		\$150
Returned check fee		\$25

I have read, understand, and agree to comply with the above listed policies. I have been provided opportunity to ask questions about anything that was not clear to me and I am satisfied with the answers I have received.

Patient Name: _____

Responsible Party's Name: _____ Relationship: _____

Responsible Party's Signature: _____ Date: _____

Margaret Lang Smith, PA-C, CAQ-Psych

HIPPA Compliance Patient Consent Form

Our Notice of Privacy Practices provides information about how we may use or disclose protected health information.

The notice may change, if so, you will be notified at your next visit to update your signature/date.

You have the right to restrict how your protected health information is used and disclosed for treatment, payment, or healthcare operations. We are not required to agree with this restriction, but if we do, we shall honor this agreement. The HIPPA (Health Insurance Portability and Accountability Act of 1996) law allows for the use of the information for treatment, payment, or healthcare operations.

By signing this form, you consent to our use and disclosure of your protected healthcare information and potentially anonymous usage in a publication. You have the right to revoke this consent in writing, signed by you. However, such a revocation will not be retroactive.

By signing this form, I understand that:

- Protected health information may be disclosed or used for treatment, payment, or healthcare operations.
- The practice reserves the right to change the privacy policy as allowed by law.
- The practice has the right to restrict the use of the information, but the practice does not have to agree with those restrictions.
- The patient has the right to revoke this consent in writing at any time and all full disclosures will then cease.
- The practice may condition receipt of treatment upon execution of this consent.

May we phone, email, or send a text to you to confirm appointments? YES NO

May we leave a message on your answering machine at home or on your cell phone? YES NO

May we discuss your medication condition with any member of your family? YES NO

If YES, please name the members allowed:

This consent was signed by: _____
(Please Print Name)

Signature: _____

Date: _____

Witness: _____

Date: _____

Bend Psychiatry
Informed Consent for Telehealth Visits

Health care services are available by two-way interactive video communications and/or by the electronic transmission of information. Referred to as "telemedicine" or "telehealth," this means that I may be evaluated and treated by a health care provider or specialist from a different location. Since this is different than the type of consultation with which I am familiar, **I understand and agree to the following:**

1. The consulting health care provider or specialist will be at a different location from me.
2. The presenting practitioner may transmit or share electronically details of the visit
3. I will be informed if any additional personnel are to be present other than myself, individuals accompanying me, the consultant and presenting practitioner. I will give my verbal permission prior to additional personnel being present.
4. The physician or health care provider for whom the onsite examination or treatment is performed will keep a record of the consultation in my medical record.

Noting all the above, I understand that my participation in the process described (called "telemedicine" or "telehealth") is voluntary and constitutes a waiver of the usual right to physician-patient privacy and may possibly increase the risk of disclosure of my medical data.

I further understand that I have the right to:

1. Refuse the telehealth consultation or stop participation in the telehealth consultation at any time.
2. Limit any physical examination proposed during the telehealth consultation
3. Request that the presenting practitioner refrain from transmitting my information if I make the request before the information is transmitted.
4. Request that nonmedical personnel leave the room at any time.
5. Request that all personnel leave the room to allow a private consultation with off site specialist

I acknowledge that the health care providers involved have explained the consultations in a satisfactory manner and that all questions that I have asked about the consultations have been answered in a manner satisfactory to me or to my representative. Understanding the above, I consent to the telehealth process described above.

Patient: _____ Date: _____

Patient Representative: _____ Date: _____

Witness: _____ Date: _____

Patient Name: _____

Provider: _____

Margaret Lang Smith, PA-C, CAQ-Psych

1569 SW Nancy Way #2
Phone: 541-382-1395 Fax: 541-382-6576

MEDICAL RECORDS AUTHORIZATION TO RELEASE INFORMATION

I, _____ (DOB: _____) hereby authorize
Margaret Lang Smith, PA-C, CAQ-Psych release information to and/or obtain information from the
following individual(s) and/or organizations:

Organization Name (if applicable): _____

Name of Individual: _____ Title/Relationship: _____

Phone: _____ Fax: _____

INFORMATION TO BE RELEASED:

- | | |
|--------------------------------|---|
| <input type="checkbox"/> Labs | <input type="checkbox"/> Progress Notes |
| <input type="checkbox"/> Other | <input type="checkbox"/> Psychiatric Evaluation |

INFORMATION IS RELEASED FOR THE FOLLOWING PURPOSE:

☐ Continuation of Care ☐ Coordination of Care ☐ Legal Reasons ☐ Other: _____

I voluntarily sign this authorization, and I understand that my care will not be affected if I do not sign this form. I understand this consent will expire 12 months from the date it is signed. I understand that I may revoke this consent (in writing) at any time.

I also authorize the release of information pertaining to drug and alcohol abuse if it is included in my medical chart.

I have read and understand this authorization. I have asked questions about anything that was not clear to me and I am satisfied with the answers I received.

Patient Signature: _____ Date: _____

Witness Signature: _____ Date: _____

If patient is unable to sign, indicate reason: _____

Signature of Person Authorized to Sign: _____ Relationship: _____

Client Informed Consent

Introduction

As part of our commitment to maintaining a high standard of care, we are incorporating the Digital Session Assistant. This tool is designed to aid in the required documentation of our sessions.

Client Benefits

- **Improved Session Engagement:** The Digital Session Assistant minimizes the distraction of manual note-taking, leading to more attentive and immersive sessions.
- **Personalized Care:** By capturing essential aspects of each session, this tool facilitates a deeper understanding and reflection on the session content, contributing to more personalized and effective progress.
- **Privacy and Security Assurance:** The Digital Session Assistant is HIPAA compliant and designed to capture the essence of our discussions in an anonymized format. No PHI is stored post-session, and only non-identifiable notes are retained to support session enhancement.
- **Enhanced Practitioner Effectiveness:** The reduction in administrative tasks allows the focus to remain consistently on the client, leading to more effective and meaningful sessions.

Consent Acknowledgement

- The undersigned acknowledges the implementation of the Digital Session Assistant in our sessions, a tool designed for summarizing session content for documentation. This process is conducted with a strong emphasis on privacy and confidentiality.

Client Name: _____

Signature: _____

Date: _____