



**About advocacy and support at Phoenix Community Project inc**

Phoenix Community Project inc recognises our role in helping to improve the quality of life of our Participants through advocacy, representation and support. This occurs through advocating on the Participant's behalf and helping them to access the necessary services to help them improve their quality of life.

Participants accessing our services may nominate a representative or support person of their choice to provide support. Examples of representatives or support persons include parents, elders, relatives or legal representatives. Such support persons need to complete the form below to confirm the nomination.

The Participant can also expect Phoenix Community Project inc to advocate on their behalf or to help them access a service that will help advocate on their behalf if requested.

**Role of Support Person or Advocate**

This support person or advocate may support the Participant in his or her contact with Phoenix Community Project inc including in the following ways:

- providing assistance with communication
- ensuring information is understood
- attending to the Participant's personal support needs
- being a point of contact
- ensuring the Participant's best interests are represented

**Privacy and confidentiality**

Phoenix Community Project inc will uphold their Participant's privacy and confidentiality in accordance with our Privacy and Dignity Policy.

Phoenix Community Project inc will not discuss personal matters without the individual's prior consent or whilst the individual accessing the service is not present.

**Phoenix Community Project inc advocacy**

Phoenix Community Project inc will help advocate on the Participant's behalf or can help the Participant to access an appropriate advocacy service. In the event of a conflict of interest between one of our Workers and the Participant, the Participant has the option to use an advocate from a third party to eliminate any conflict of interest.

<b>Approved By:</b> The board of Phoenix Community Project Inc	<b>Version:</b> 1
<b>Approval Date:</b> May 2024	<b>Next Scheduled Review:</b> May 2025



**Nomination of support person or advocate form**

I wish to nominate the person set out in the below section as my support person or advocate. My details are as follows:

Participant Details	
Participant First Name:	
Participant Last Name:	
Contact Number	
Email	

My nominated support person, representative or advocate's details are as follows:

Support Person, representative or advocate details	
First Name	
Last Name	
Relationship to Participant	
Address	
Phone Number	
Email	
Preferred method of contact	<input type="checkbox"/> Phone <input type="checkbox"/> Email

I hereby agree that the above support person, representative or advocate may support me:

\_\_\_\_\_  
*Name of Participant*

\_\_\_\_\_  
*Signature of Participant*

**Date:**

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**Acceptance of nomination**

I, the person specified and nominated above as a support person, representative or advocate, accept such nomination and agree to act as support person, representative or advocate.

\_\_\_\_\_  
*Name of support person, representative or advocate*

\_\_\_\_\_  
*Signature of support person, representative or advocate*

**Date:**

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