



County of Hawai'i Animal Control Fact Sheet



CALLS PRIORITIZED 1, 2, 3

Priority 1: (1 hour response time, qualifies for after-hours field response.)
Priority 2: (same day response, DOES NOT qualify for after-hours response.)
Priority 3: (same day contact with reporting party, delayed field response.)

WHO TO CALL:

FOR ANIMAL EMERGENCIES (PRIORITY 1), CALL: Dispatch (808) 935-3311
 FOR LOST / FOUND PETS & NON-EMERGENCIES (PRIORITY 2), CALL: Hawai'i County Animal Control (808) 327-3558
 (PRIORITY 3) see chart below.

If	Then	Priority 1, 2, 3
Person sees LOOSE DOG IN ROAD that is a PUBLIC SAFETY RISK	Contact Dispatch and ask them to relay info to Animal Control.	Priority 1
Person encounters ANY INJURED ANIMAL	Determine species and safety risk level, (down cow in highway vs. dog hit by car, vs. cat with hair loss) contact Dispatch, & ask them to relay info to Animal Control.	Priority 1
DOG IS IMMEDIATE THREAT TO SAFETY (i.e. dog just bit someone)	Determine location, contact Dispatch, and ask them to relay info to Animal Control.	Priority 1
ANIMAL CRUELTY: IMMEDIATE THREAT TO ANIMAL'S LIFE	Determine location, contact Dispatch, and ask them relay info to Animal Control.	Priority 1
OWNER ARRESTED/DECEASED with no family to pick up animal	Determine location, contact Dispatch, and ask them to relay info to Animal Control.	Priority 1
What to do if person finds a HEALTHY LOST ANIMAL	<ul style="list-style-type: none"> ● Call Hawai'i County Animal Control at (808) 327-3558 to arrange for scanning the animal for a microchip. Animal Control staff can then search for a microchip on www.foundanimals.org. ● If a person is unable to reach Animal Control, they can also take the animal to a vet to scan for a microchip. Vets can also search for a microchip on www.foundanimals.org. ● People are encouraged to secure animal and post it as found on https://lost.petcolove.org/. ● If the person who found a stray animal cannot keep it, contact Animal Control. 	Priority 2
Person LOSES A PET	<ul style="list-style-type: none"> ● People are encouraged to post their lost pet on https://lost.petcolove.org/. ● People are encouraged to post about lost pet on social media and put up fliers. 	Priority 2
ANIMAL CRUELTY / NEGLECT INVESTIGATIONS – NO immediate threat to animal's life	Determine location, contact Dispatch, and ask them relay info to Animal Control.	Priority 3
DANGEROUS DOG – NOT actively a threat	Determine location, contact Dispatch, and ask them relay info to Animal Control.	Priority 3
DECEASED ANIMALS in ROADWAY	<p>If on County Road: Call DPW Highways Division: (808) 961-8349.</p> <p>If on State Highway/Road, call DOT Highways Division: (808) 933-8866.</p>	Priority 3
CAT IN TRAP	County is not accepting trapped cats at this time.	Priority 3