



Be Safe, Be Patient, Be Kind

New Communications for Client and Patient

- Curbside – video and phone appointments will continue until further notice.
- New patient Portal: Rapport
- No more PET DESK

See our website for the portal link. <https://happytailsvethospital.com/>

Dear Client,

Happy Tails would like to thank you for your patience during this pandemic for the last year and a half. Our staff had to find ways to care for your loved ones while remaining safe under the Maryland State guidelines.

New Facilities - Expansion

During these trying times we have been operating by PHONE for check in, check out, patient /client consults, patient records and prescription via phone with **limited** phone lines. Thankfully, we have made much needed changes to provide loving care for your pets. Soon we will be able to expand our practice with larger facilities and an improved phone and video system. We estimate the new space will be open around July/August 2021. In the meantime, you will be seeing new faces and new policies as we grow.

Once again thank you for your kindness and patience!

Happy Tails Staff

410-437-7514