



**Flow - Business Improvement Consultancy**  
***Lean Six Sigma Yellow Belt ILSSI Certified Course***

## Curriculum

1. Fundamentals of Process Improvement	16. Single-Piece-Flow
2. General History of Lean Six Sigma	17. Poka-Yoke (Mistake Proofing)
3. Principles of Lean and Six Sigma	18. SMED (Quick Changeover)
4. Voice of the Customer, and Business	19. PULL and Just-in-Time
5. Lean Six Sigma Belt Roles	20. Kanban
6. Defining a Process	21. Visual Management
7. Inputs and Outputs	22. Standardised Work
8. The 8 Elements of Waste	23. Kaizen and Kaizen Events
9. Sustainable Processes	24. PDCA
10. 5S	25. Root Cause Analysis
11. Critical to Quality (CTQs)	26. Cause & Effect / Fishbone Diagrams
12. SIPOC	27. Pareto Principle / Pareto Charts
13. Process Mapping	28. Industry 4.0 (Introduction)
14. Value Stream Mapping	29. Lean Six Sigma Projects
15. Single-Piece-Flow	30. DMAIC basics

## What's Included

- **2-day on-site (in-person) or online training** delivered by an experienced improvement specialist
- **Content tailored to your industry and operations**, with relevant examples for practical context
- **International Lean Six Sigma Institute (ILSSI) Certification** upon successful completion of the online exam – 50 multiple-choice questions 1 hours allowed

## Cost

- **£1,325** - Group discounts available

## Ready to Start?

Get in touch to enrol or discuss the best learning path for you or your team.

**Bart Siwek**

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