

SCS Family and Community Engagement

COVID-19 Information and Resources for Families



Federal, State, and Shelby County Government Resources



The IRS has established a special section focused on steps to help taxpayers, businesses and others affected by the coronavirus. Please visit <https://www.irs.gov/coronavirus> for more information.



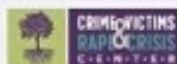
For help with unemployment claims visit:
<https://www.jobs4tn.gov/vosnet/Default.aspx>



Utility Assistance, Rent/Mortgage Assistance, Prescription Medicine Assistance. Apply by email or mail. www.shelbycountycsa.org Email utility applications to LIHEAP@shelbycountyttn.gov



For Seniors, and Adults with Disabilities-Meals, CHOICES, Public Guardianship, SHIP, SNAP, Family Caregiver Services. Each call is handled on a case by case basis with care. Please visit <https://shelbycountyttn.gov/3433/Aging-Commission-of-the-Mid-South>



For trauma counseling, victim compensation, orders of protection, support groups, please call or use the online form. 24/7 Sexual Assault Forensic Exams will still be provided in partnership with law enforcement. For the Sexual Assault Hotline: 901-222-4350 Please visit <https://crimevictimscenter.shelbycountyttn.gov/>

Community and Business Resources



Apply for meal and utility assistance online at mifa.org/applyonline or call them at 901-529-4545. Walk-ins are temporarily closed.



Disconnections have been suspended for 60 days, but charges will continue to accrue during this time. Call MLGW's billing office at 901-544-6549 or use their drive-thru windows and drop boxes. <http://www.mlgw.com/residential/assistanceprograms>



Meals for low-income and vulnerable people provided by Mid-South Food Bank. Find mobile pantries and partner food pantries by calling 901-527-0841 or visiting www.midsouthfoodbank.org.



Meals for Shelby County Schools students provided by YMCA of Memphis and the Mid-South and the Mid-South Food Bank. Please visit <http://www.scsk12.org/coronavirusfacts/> for more information.



Assistance with food, clothes, and furniture available through Neighborhood Christian Centers. <https://www.ncclife.org/>



Comprehensive list of services for homeless available through Community Alliance for the Homeless at <https://www.caftn.org/>



Internet Essentials from Comcast offers affordable Internet at home for eligible households. <https://www.internetessentials.com/>