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**Session times only**

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Milland Memorial Hall  
Iping Road  
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## 21. Parental Involvement Policy

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We believe that children benefit most from nursery education and care when parents and nursery work together in partnership

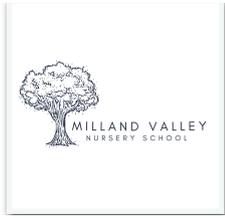
### 21.1 Parental Involvement Policy: Aim

- To support parents as their children's first and most important educators.
- To involve parents in the life of the nursery and their children's education.
- To support parents in their own continuing education and personal development.

### 21.2 Parental Involvement Policy: Method

To fulfil these aims:

- We are committed to ongoing dialogue with parents to improve our knowledge of the needs of their children and to support their families.
- Through access to written information and through regular informal communication, we inform all parents about how the group is run and its policies. We check to ensure parents understand the information which is given to them.
- We encourage and support parents to play an active part in their children's time with us.
- We inform all parents on a regular basis about their children's progress.
- We involve parents in the shared record keeping about their children – either formally or informally – and ensure parents have access to their children's online records, encouraging them to add information
- We provide opportunities for parents to contribute their own skills, knowledge and interests to the activities of the group.



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- We consult with parents about the times of meetings to avoid excluding anyone.
- We provide information about opportunities for being involved in the nursery in ways which are accessible to parents with basic skills needs, or those for whom English is an additional language.
- We hold meetings in venues which are accessible and appropriate for all.
- We welcome the contributions of parents; in whatever form these may take.
- We inform all parents of the systems for registering queries, complaints or suggestions and check to ensure these are understood. All parents have access to our written complaint's procedure.  
In compliance with National Standards 12, the following documentation is in place:
- Admissions policy
- Issues which may cause concern procedure
- Record of issues causing concerns, and activities provided for children.